



NETWORK NEWS IS A PUBLICATION OF CONSUMER SENTINEL, LAW ENFORCEMENT'S SOURCE FOR CONSUMER COMPLAINTS

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The FTC has brought three more cases against telemarketers who violated federal law by making hundreds of thousands or even millions of pre-recorded robocalls. The new cases target organizations — **E R T**

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the FTC has three new reports about the Do Not Call Registry:

**FY09 DATA BOOK.** Contains FY 2009 complaint data — by month, complaint type, population, area code and more, as well as general information about the Registry.

**BIENNIAL.** Focuses on the use of the Registry in FY09: more than 191 million registrations are active, including more than 18 million new phone numbers; nearly 45,000 sellers, telemarketers, and others paid a total of \$15 million in access fees; and the new procedure for tracking disconnected and reassigned phone numbers.

**ENFORCEMENT.** Details efforts since 2003: the FTC and the FCC have collected more than \$22 million in penalties from Registry violators. The agencies have prohibited — and the FTC has brought 18 actions stopping — “robocalls,” the practice of delivering a pre-recorded message instead of connecting someone to a live representative when they answer the call. ■■■

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In the wake of the devastation caused by the earth-

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A total of 19 agencies have joined the Consumer Sentinel Network since December 2009, including 14 sheriff and police departments. Seven organizations in Minnesota signed up during the same time.

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