



NETWORK NEWS

NETWORK NEWS IS A PUBLICATION OF CONSUMER SENTINEL, LAW ENFORCEMENT'S SOURCE FOR CONSUMER COMPLAINTS

FTC PREVAILS OVER CREDIT REPAIR OPERATION.

A credit repair operation has agreed to stop making false claims and stop charging upfront fees under a settlement with the FTC. According to the agency, James R. Dooley and his company, Nationwide Credit Services, Inc., falsely claimed that bankruptcies, judgments, slow pay history, repossessions, and collection accounts could be “legally erased” from consumers’ credit reports. The defendants allegedly charged consumers up to \$150 in advance and debited a monthly fee from some prospective clients’ bank accounts. The defendants rarely delivered the promised results, denied almost all refund requests, and in many instances, took money without providing any services. **[Read the press release.](#)**

LEGAL RESOURCE FOR ID THEFT VICTIM ASSISTANCE.

The FTC developed a **Guide** to help attorneys and others who provide services to pro bono clients who are victims of identity theft. **[Read more.](#)**

WHAT DO YOU THINK?

The Sentinel team wants to hear from you. Is Sentinel working for you and your colleagues? What features help you the most? What features would you like to add? Would you like to participate in the next online training session? Email sentinel@ftc.gov and type “Sentinel Comments” in the subject line.

NEW MEMBERS.

Since November, Sentinel has added five new members from four states: Idaho, Pennsylvania, Missouri, Texas.

COMMUNITY BEAT. GETTING TO BUSINESS.

Let businesses in your community know where to go for resources on complying with consumer protection laws, rules, and guides. The FTC’s Business Center at business.ftc.gov gives business owners, attorneys, and marketing professionals plain-language guidance about advertising, credit, telemarketing,

CALLER ID.

Public comments accepted until January 28, 2011.

The FTC is seeking public comment on strengthening the Caller ID provisions of the Telemarketing Sales Rule. By requiring telemarketers to provide Caller ID information, the Rule allows people to screen out unwanted calls. The FTC seeks comments on how to make Caller ID more useful and deal with technologies that hide telemarketers’ identities.

[Read the press release.](#)