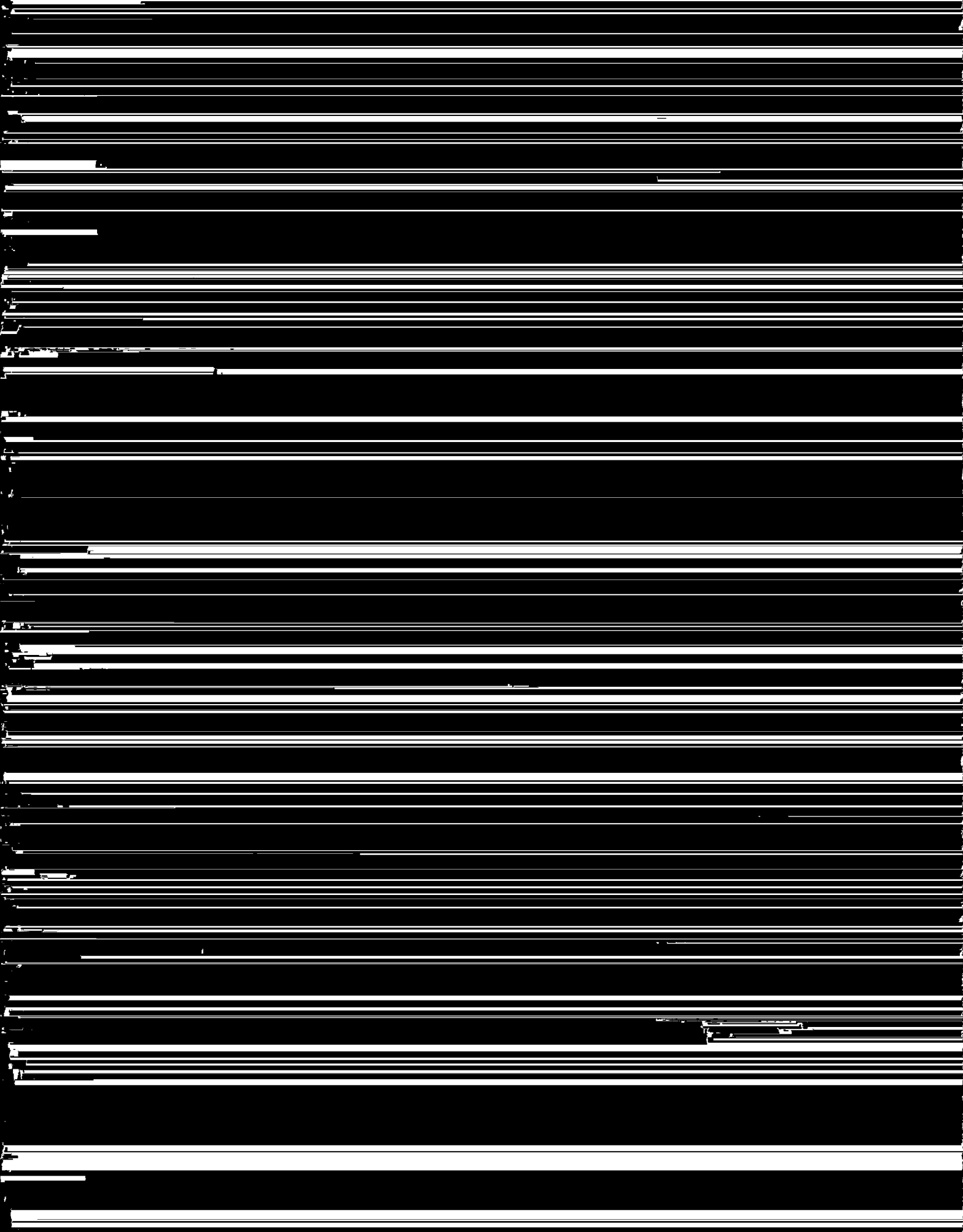
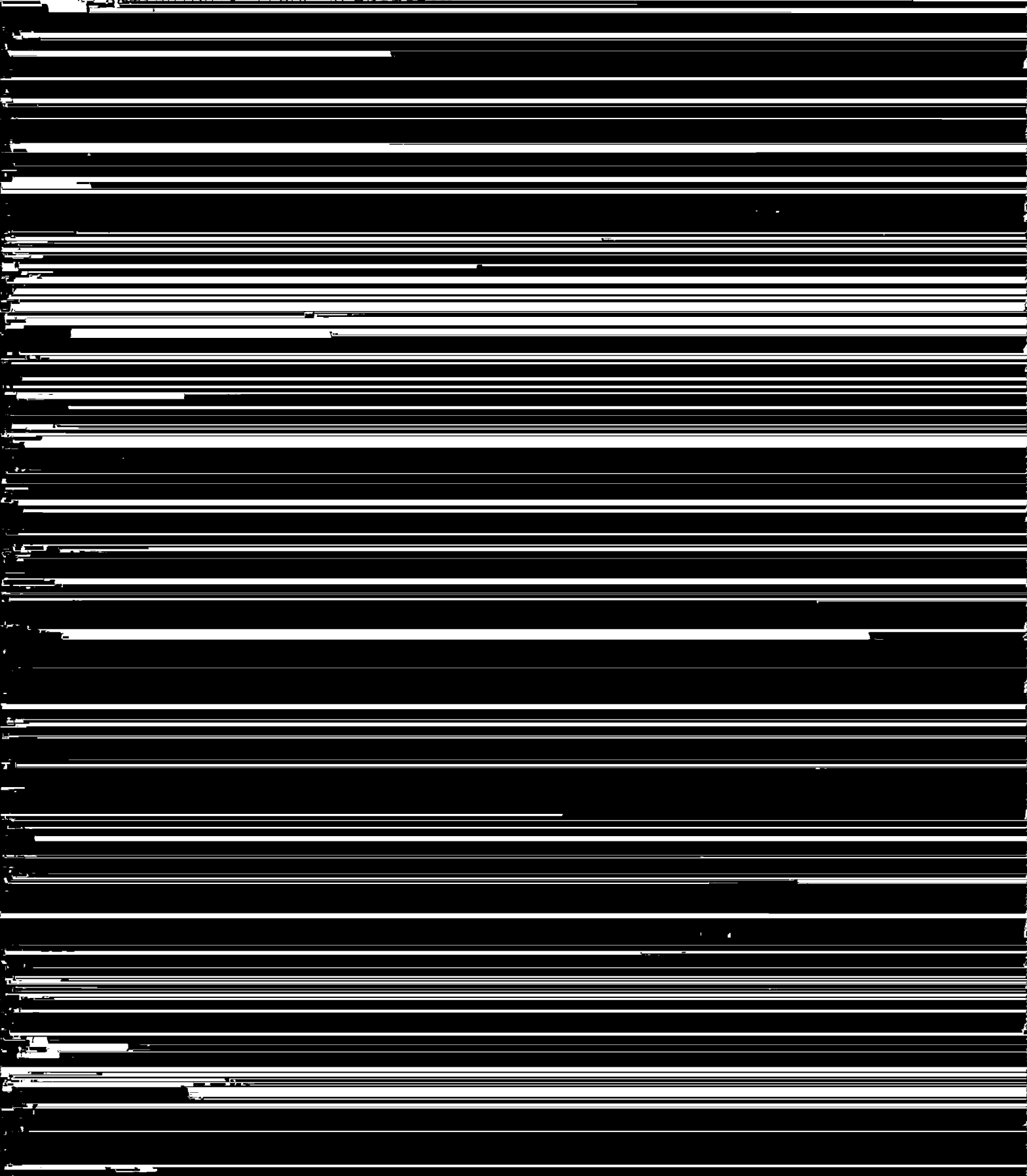
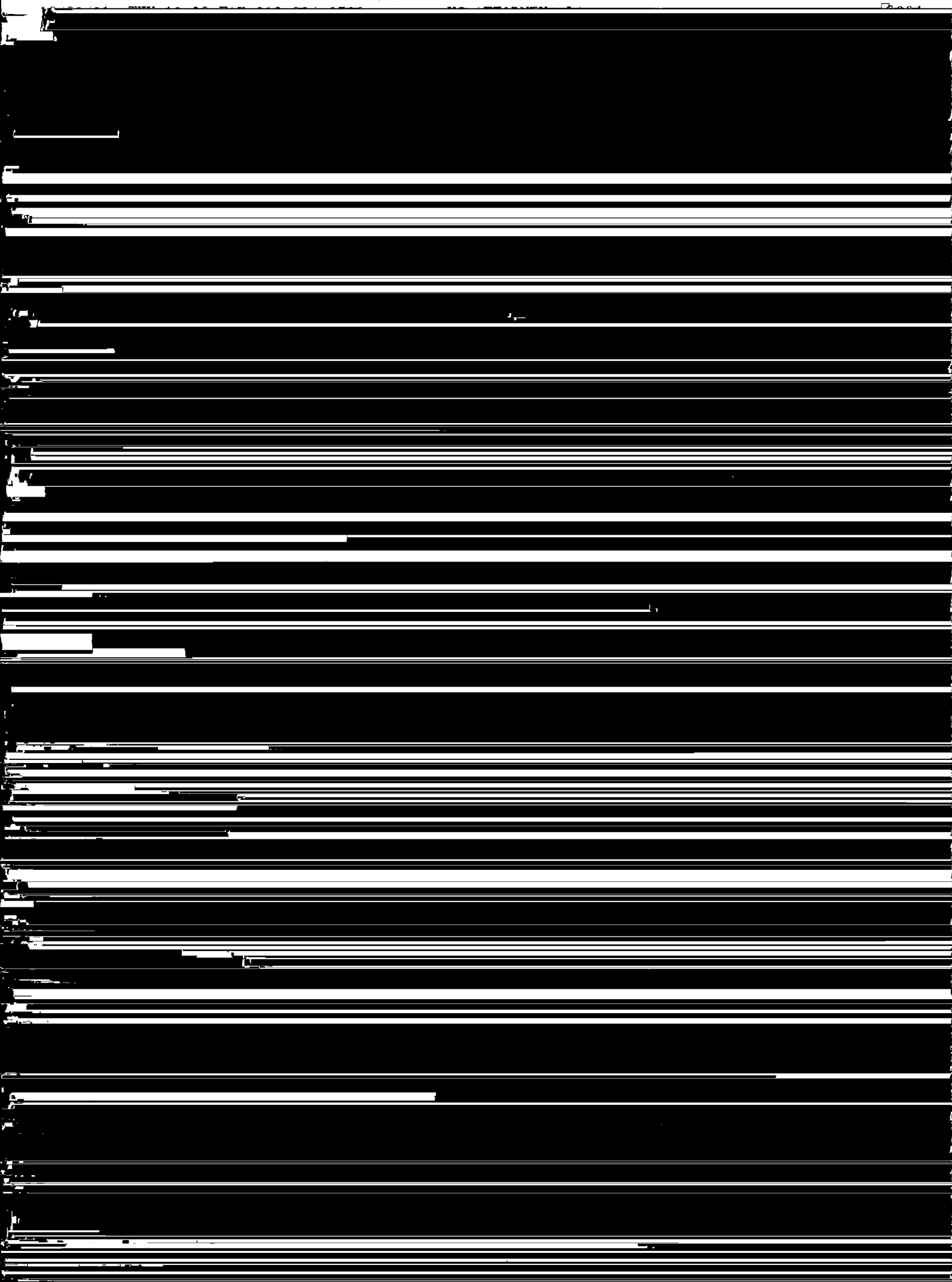


54

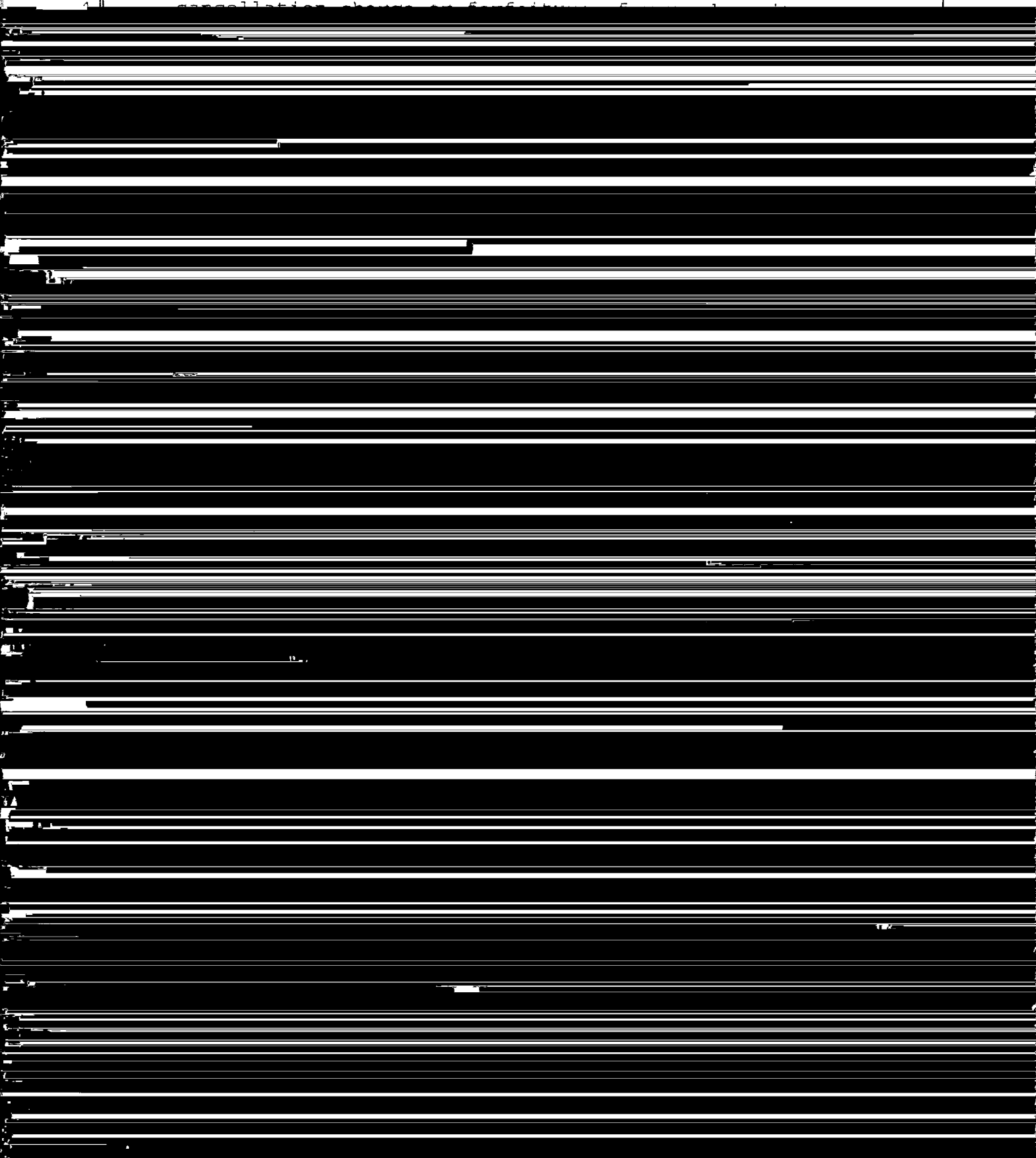


1 and 57b to obtain monetary civil penalties, redress, and
2 injunctive and other relief for defendants' violations of the
3 Commission's Trade Regulation Rule Concerning the Sale of Mail or

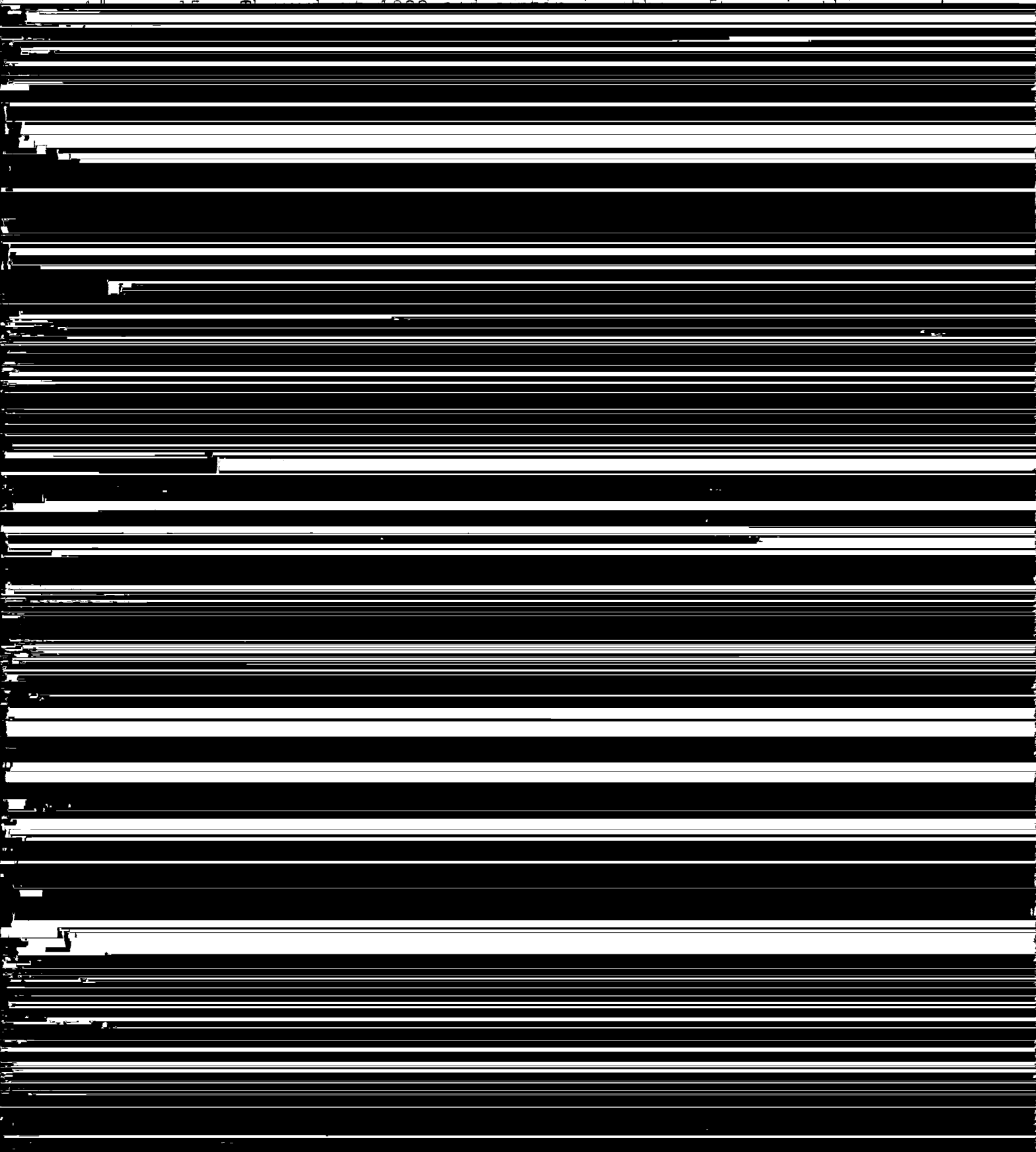




- 1 • "Including but not limited to custom wheels, wheel adapters
- 2 and spacers, carpet kits, custom seats, seat covers,
- 3 canopies, and other special order items are subject to a 20%
- 4



1 14. In numerous instances defendants' suppliers or
2 manufacturers did not in fact ship within the promised shipment
3 time.

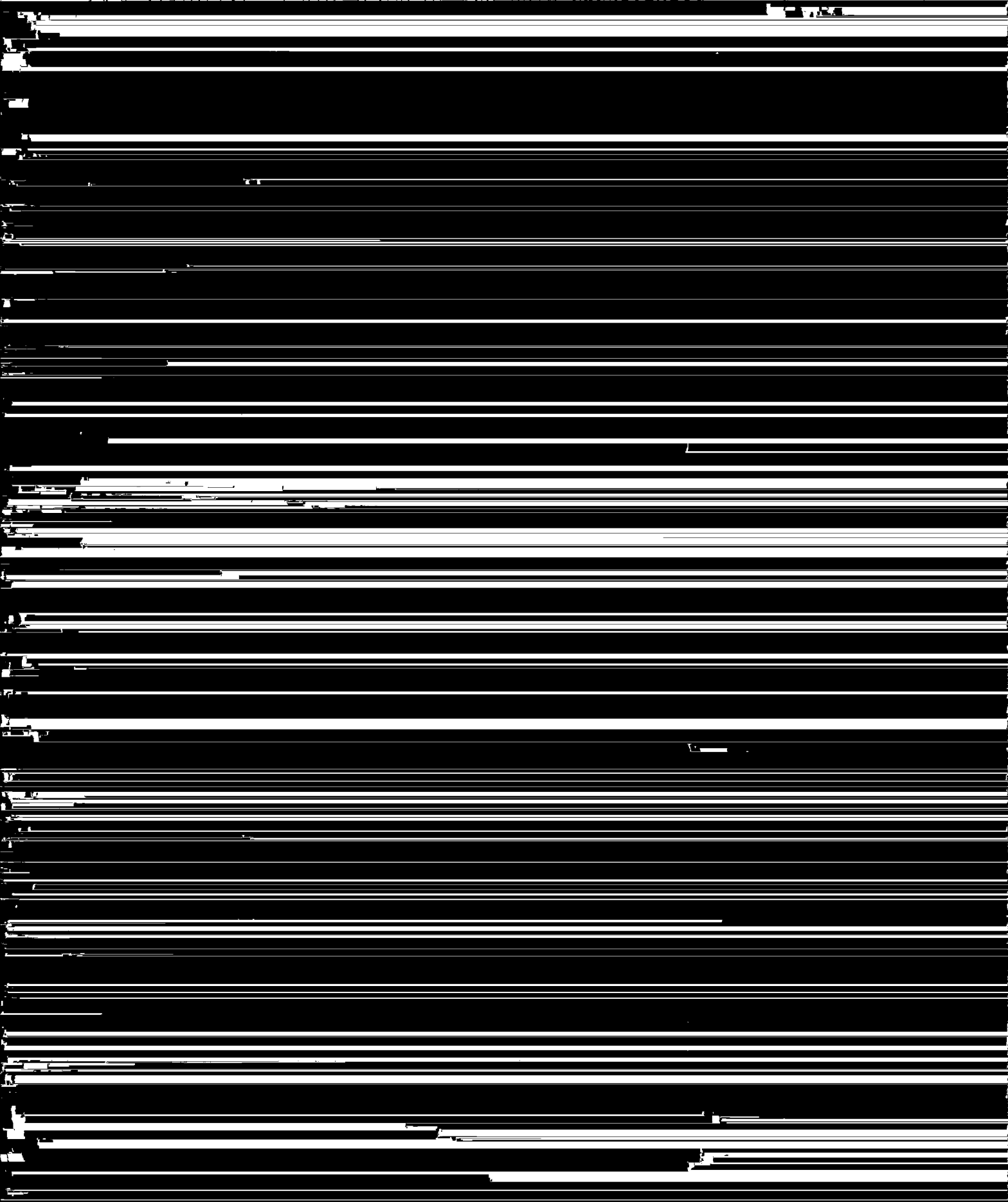


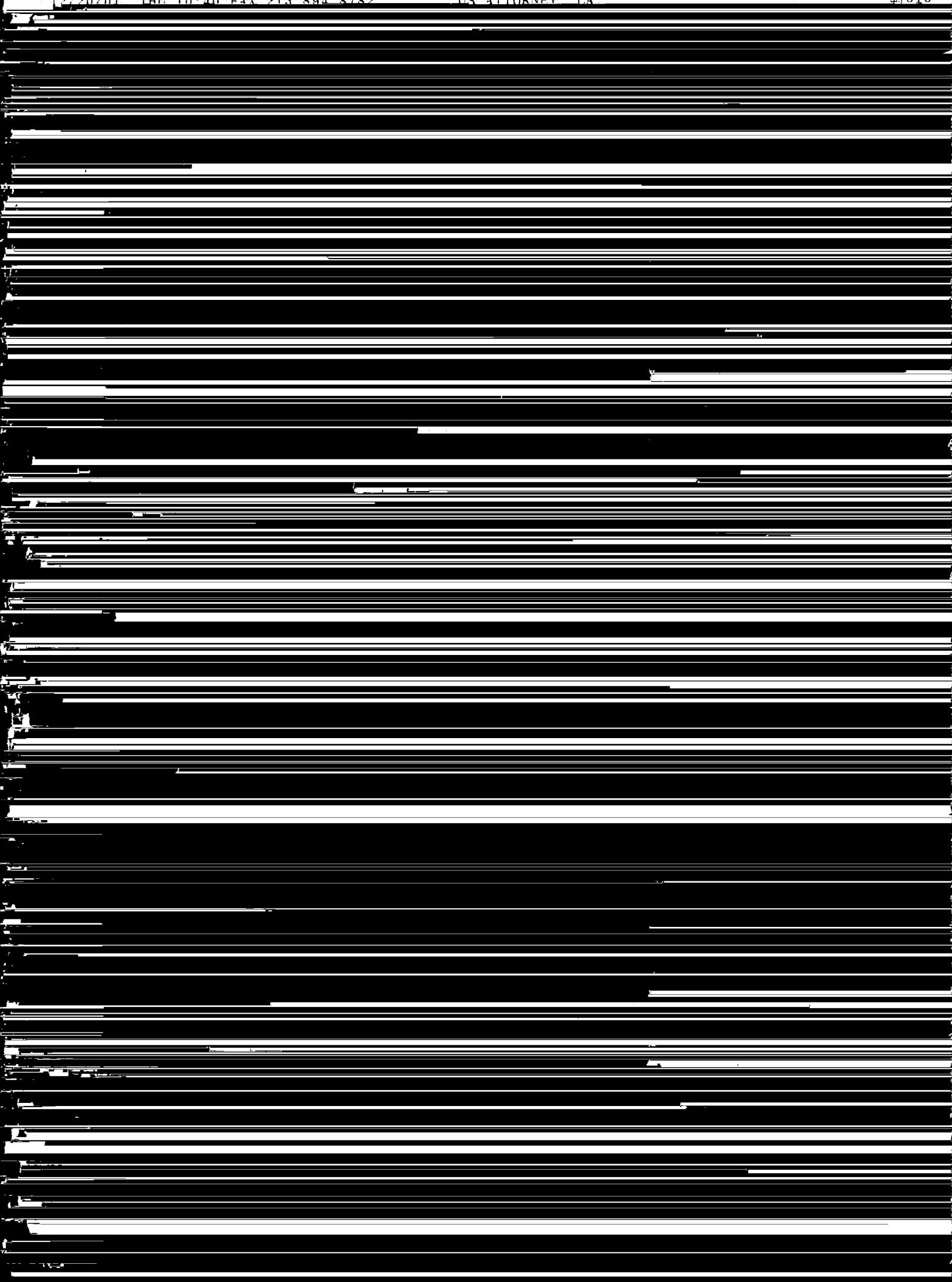
1 set forth in Section 435.1(a)(1) of the Rule (the "applicable
2 time"), defendants:

- 3 a. Violated Section 435.1(b)(1) of the Rule by failing,
4 within the applicable time, to offer to the buyer,
5 clearly and conspicuously and without prior demand, an
6 option either to consent to a delay in shipping or to
7 cancel the order and receive a prompt refund:

1 24. Pursuant to Section 18(d)(3) of the FTC Act, 15 U.S.C.

2 § 57a(d)(3) a violation of the Rule constitutes





11/15/01 11:18:48 AM 113 004 0701 CS ATTORNEY EX. 2011

11

JOHN S. GORDON
United States Attorney
State of California

