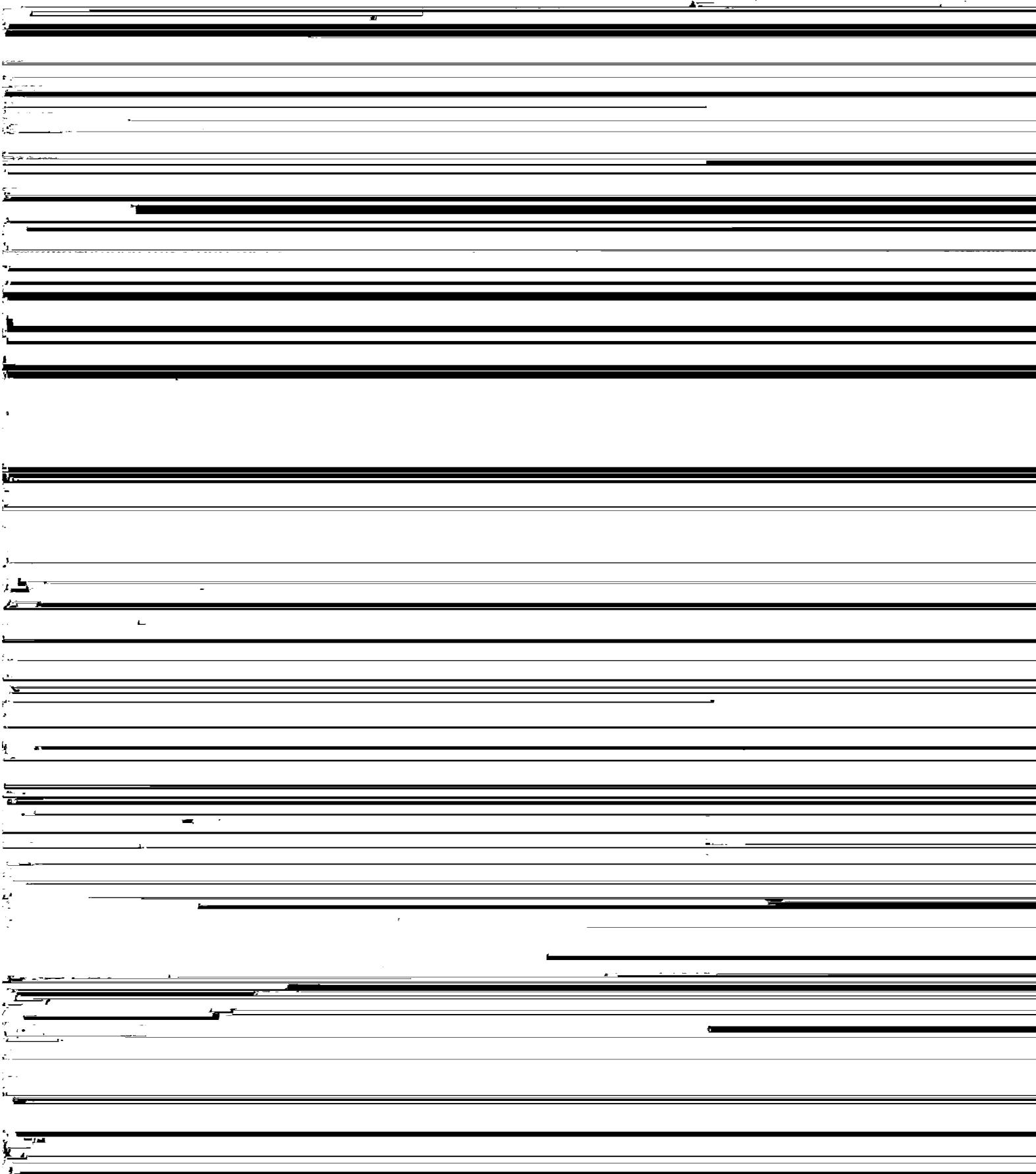


JURISDICTION AND VENUE

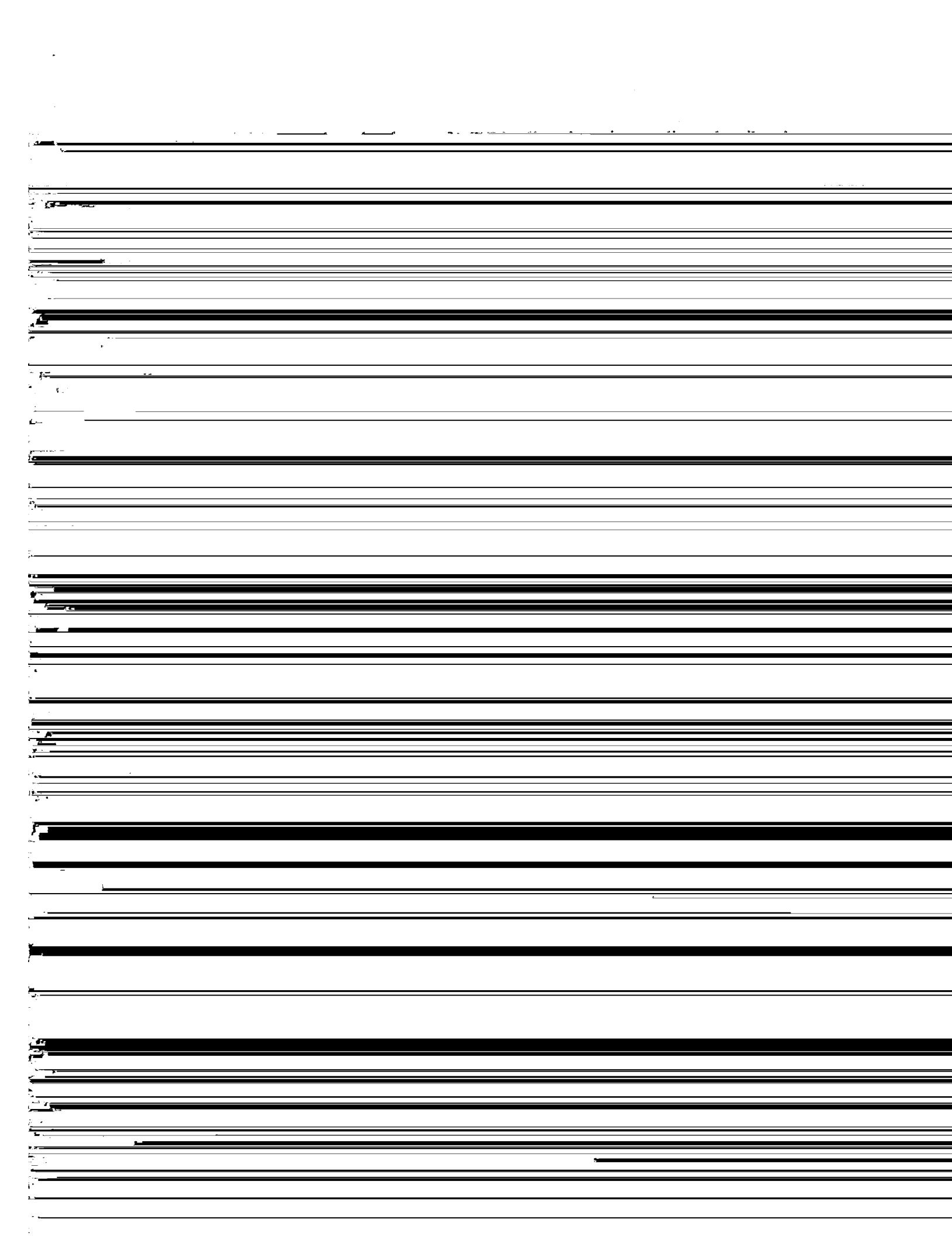


material to this Complaint. Stein has transacted business throughout the United States and in this

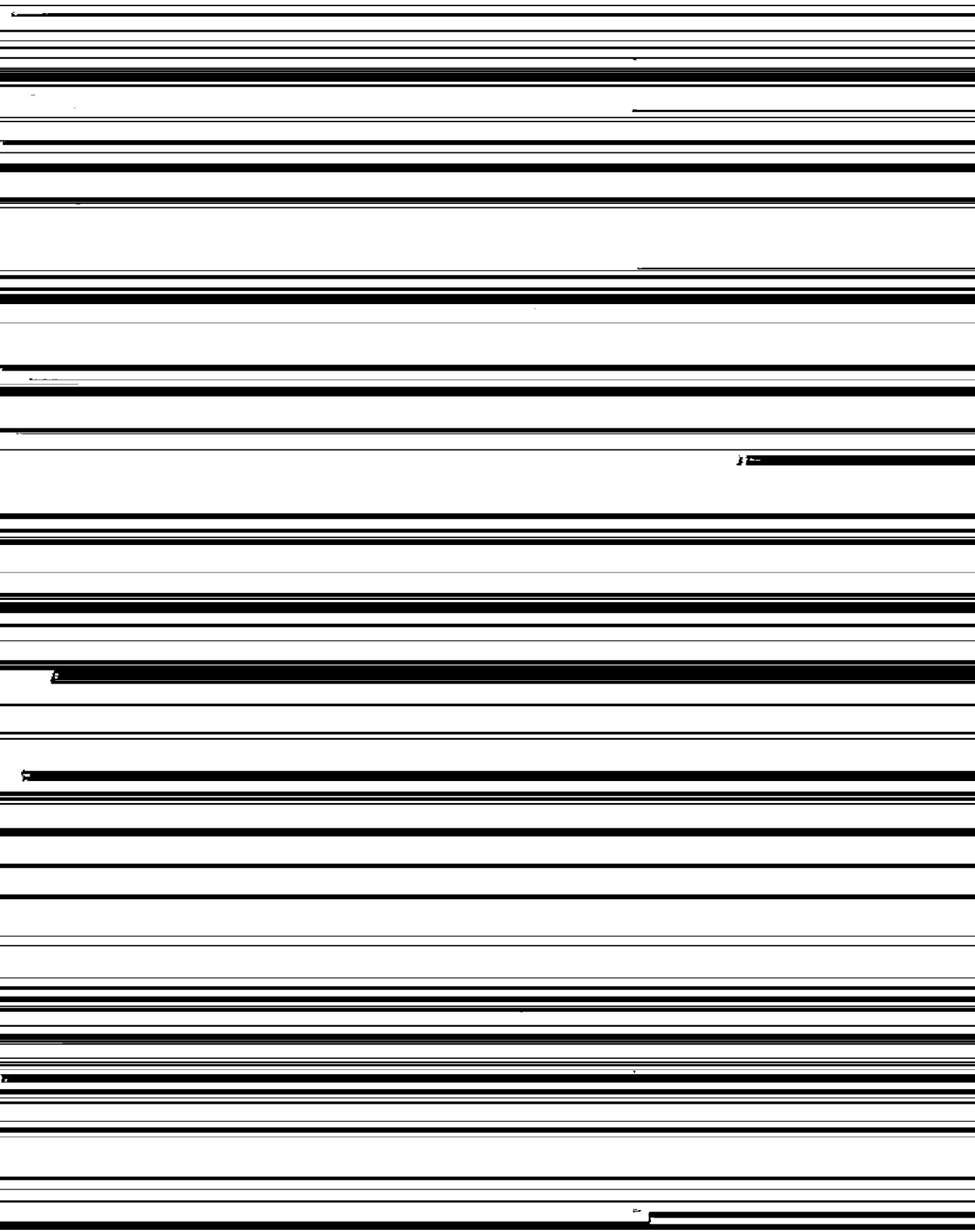
district.

those charges from line subscribers, and arranges for service vendors to receive payment for their

12. For the purpose of this Complaint, "vendor" means an entity that offers



1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100



31. Line subscribers who noticed the 800 Connect/ILD charges on their bills were generally surprised to find these unexpected charges on their phone bills.

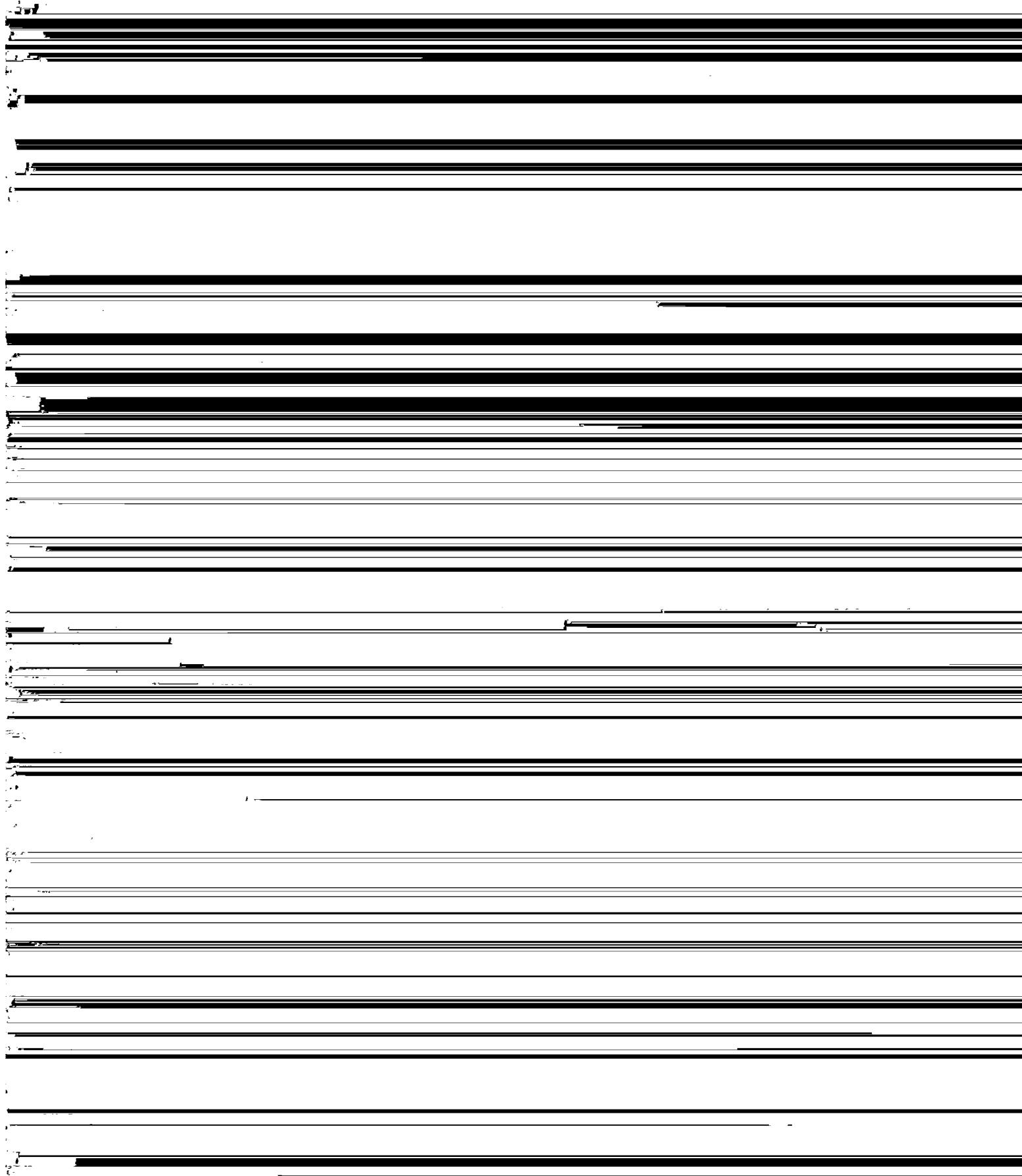
[REDACTED]

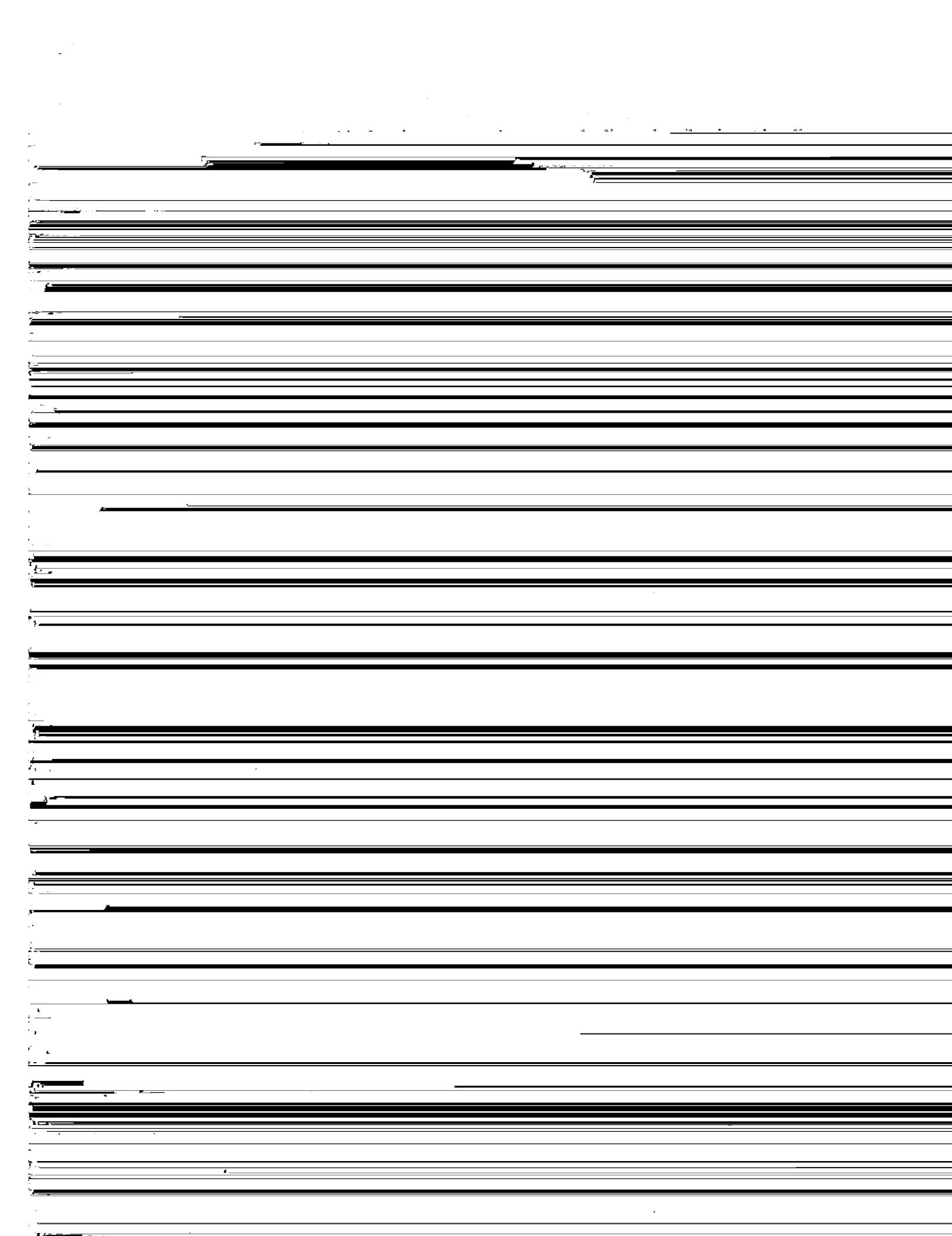
36. At all times relevant to this Complaint, the acts and practices of the 800 Connect

Defendants, as alleged herein, have included the use of 800 or other telephone numbers widely

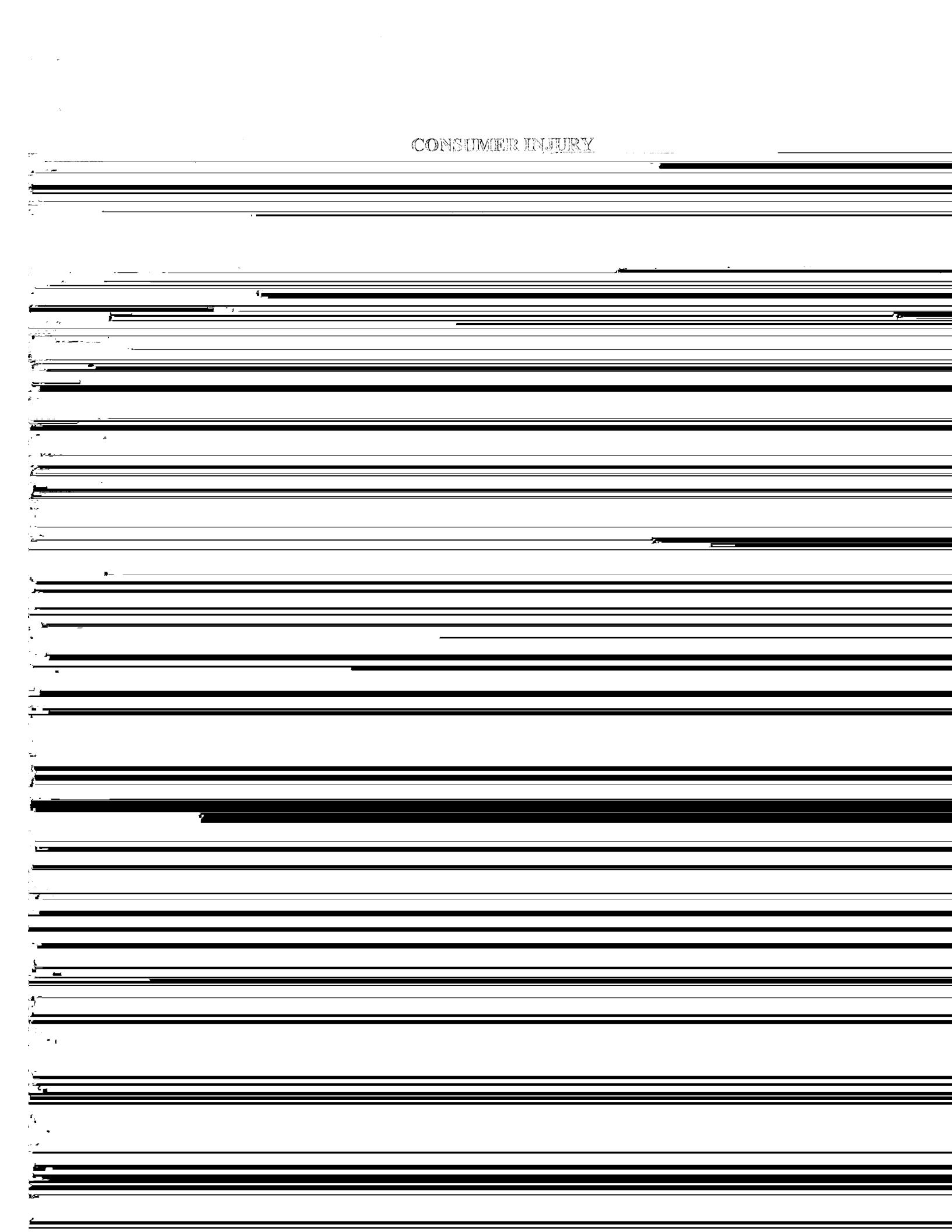
with respect to the services at issue in this matter, ILD is a “billing entity” within the meaning of the Rule.

17 Section 209 (7)(c)(ii) of the Day, Day Call Rule identifies as a billing error "a





CONSUMER INJURY



The page contains the title 'CONSUMER INJURY' in a bold, uppercase font at the top center. Below the title, there are approximately 25 lines of text, each consisting of two lines of space. The entire content of these lines is obscured by thick black horizontal bars, indicating that the information has been withheld under a legal privilege such as attorney-client privilege or work product doctrine.

3 Award plaintiff the costs of bringing this action, as well as such other and

