

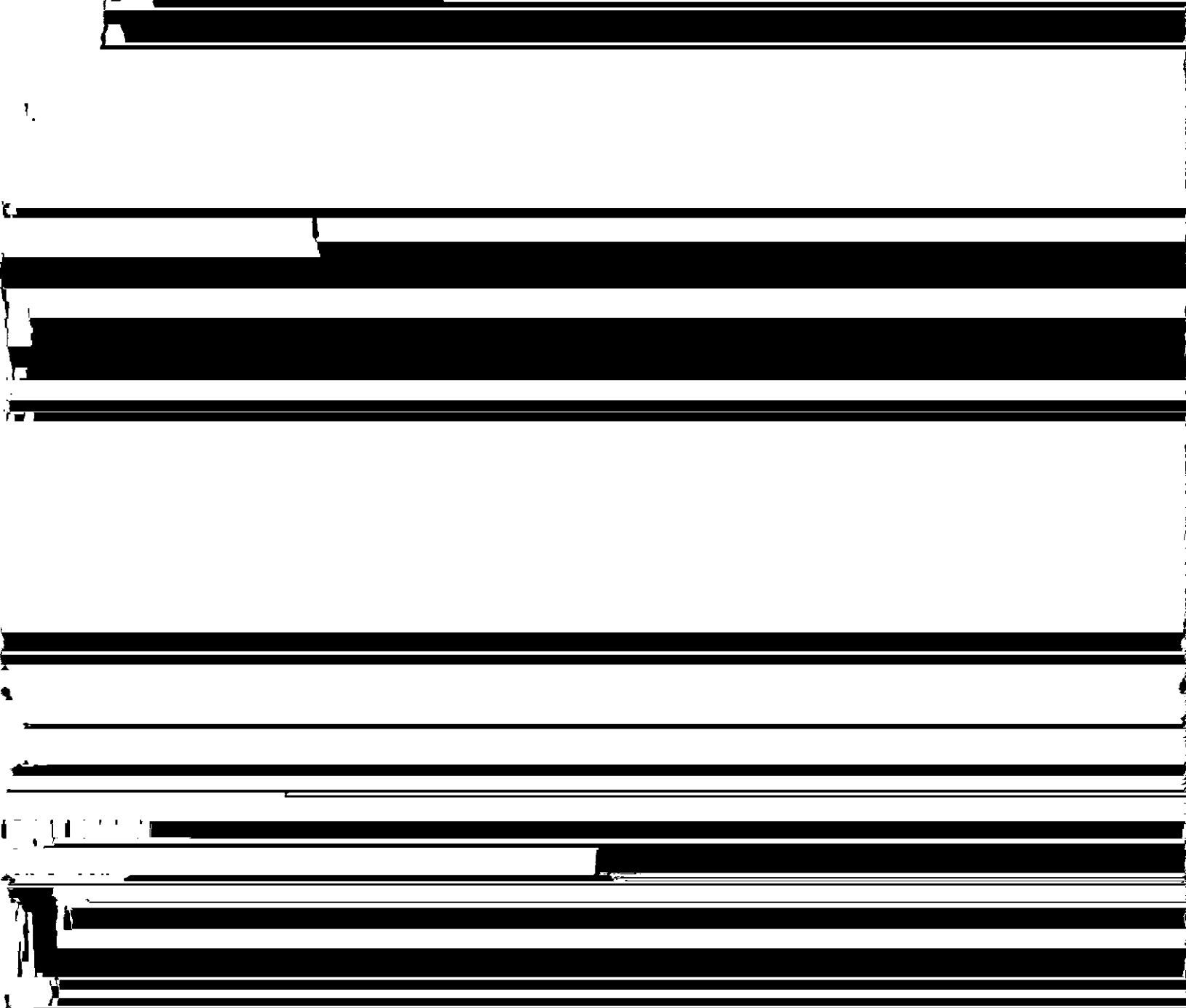
DEFINITIONS

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1. For purposes of this Order the following definitions shall apply:

2. "Donation" or "contribution" means money or any item of value provided in response to a solicitation made on behalf, or in the name, of any nonprofit organization, including any payment for advertising or any listing in any magazine, journal or other publication produced by, or on behalf of, or in the name of, any nonprofit organization.

3. "Donor" or "contributor" means any person or business solicited for a



ORDER

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PROHIBITION ON FUNDRAISING VIA TELEMARKETING

1 | persons or programs in the donor's state or local area, or will be earmarked for use
2 | in the donor's community;

3 | 3. Misrepresenting that any person's donation will be used to fund
4 | or support a particular charitable program;

1 nonprofit undertakes the programs described in the solicitation materials used by
2 defendant directly or through fundraisers

1 E. Failing to establish a toll-free number, and requiring said number to
2 be printed on all receipts, brochures and other solicitation materials provided to
3 donors;

4 F. Failing to record all calls, complaints or inquiries relating to the
5 solicitation of donations made to any toll-free number operated by defendant,
6 except where the caller objects, and to maintain a written record disclosing the
7 name and telephone number of the caller and the date of the call;

8 G. Failing to investigate promptly and fully any complaint or inquiry
9 received about a solicitation made by any fundraiser, and to create and maintain a
10 written record of the investigation and any results; and

1 judgment against defendant Bell, in favor of the Commission, in the amount of
2 \$100,000, and the entire amount of the judgment shall become immediately due
3 and payable.

4 B. All funds paid to the Commission pursuant to this Paragraph shall be
5 deposited into a fund administered by the Commission or its agent to be used for
6 equitable relief, including but not limited to consumer redress and any attendant
7 expenses for the administration of any redress fund. If the Commission
8 determines in its sole discretion that redress to consumers is wholly or partially
9 impracticable or funds remain after redress is completed, the Commission may
10 apply any remaining funds for such other equitable relief, including consumer
11 information remedies, as it determines to be reasonably related to defendant Bell's



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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B. One hundred eighty (180) days after the date of entry of this Order,

1 2. posing as donors or suppliers to defendants, defendants'
2 employees, or any entity managed or controlled in whole or in part by any
3 defendant, without the necessity of identification or prior notice;
4 Provided that nothing in this Order shall limit the Commission's lawful use of

1 C. Complaints and refund requests (whether received directly or
2 indirectly or through any third party) and any responses to those complaints or
3 requests; and

4 D. Copies of all solicitation scripts, training materials, advertisements, or
5 other marketing materials.

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VIII. DISTRIBUTION OF ORDER BY DEFENDANTS

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IT IS FURTHER ORDERED THAT...

[REDACTED]

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X. ACKNOWLEDGMENT OF RECEIPT OF ORDER

IT IS FURTHER ORDERED THAT THE COURT SHALL

[REDACTED]

1 The parties hereby consent to the terms and conditions set forth above and
2 consent to entry of this Order without further notice to the parties. Defendants
3 stipulate and acknowledge that they have consented to entry of this Order freely
4 and without coercion, that they understand the provisions of the Order, and are
5 prepared to abide by its terms.
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CERTIFICATE OF SERVICE

I, _____, do hereby certify that _____

defendants by providing a true and correct copy thereof on the date set forth below

by first class mail deposited with the United States Postal Service at Seattle