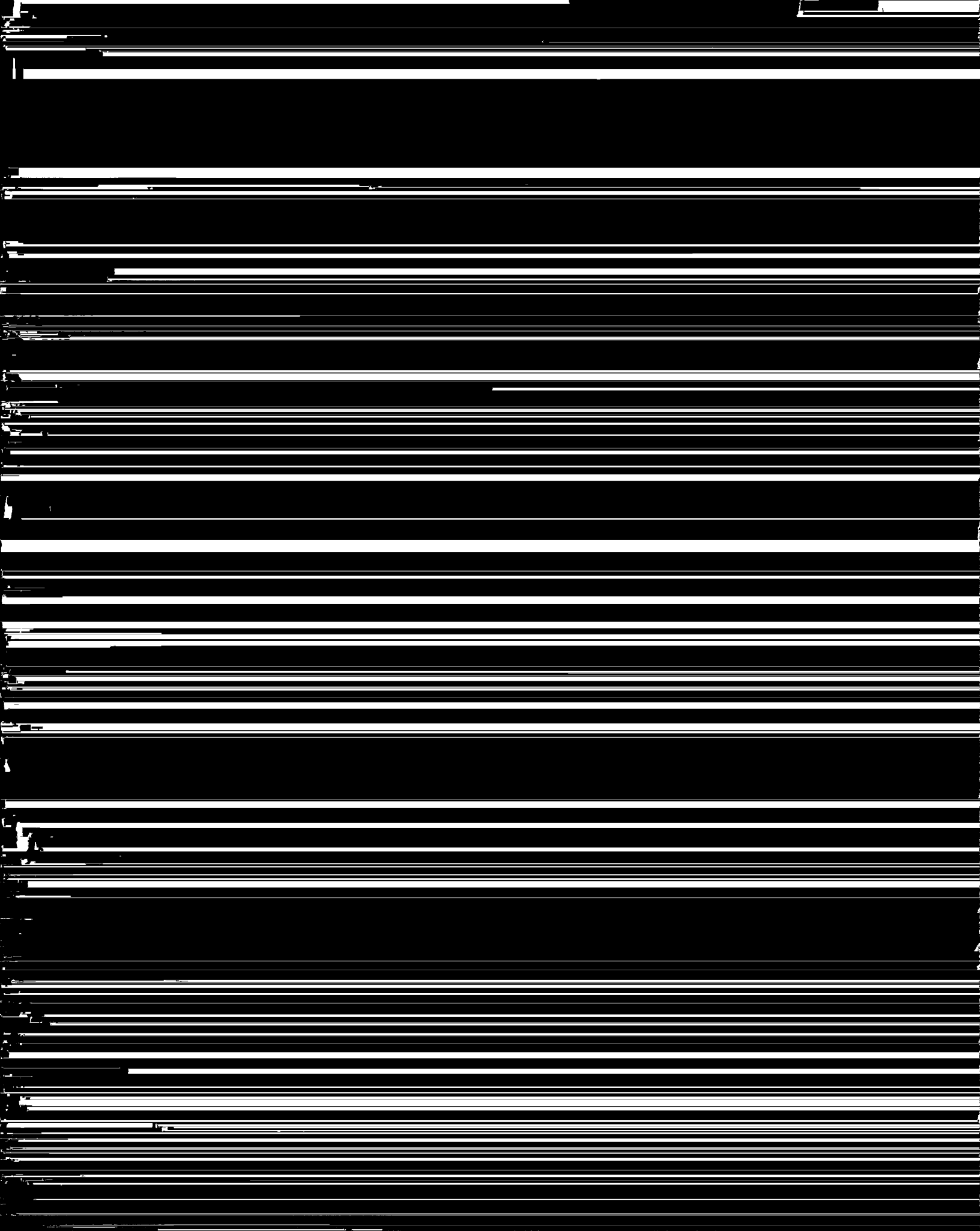


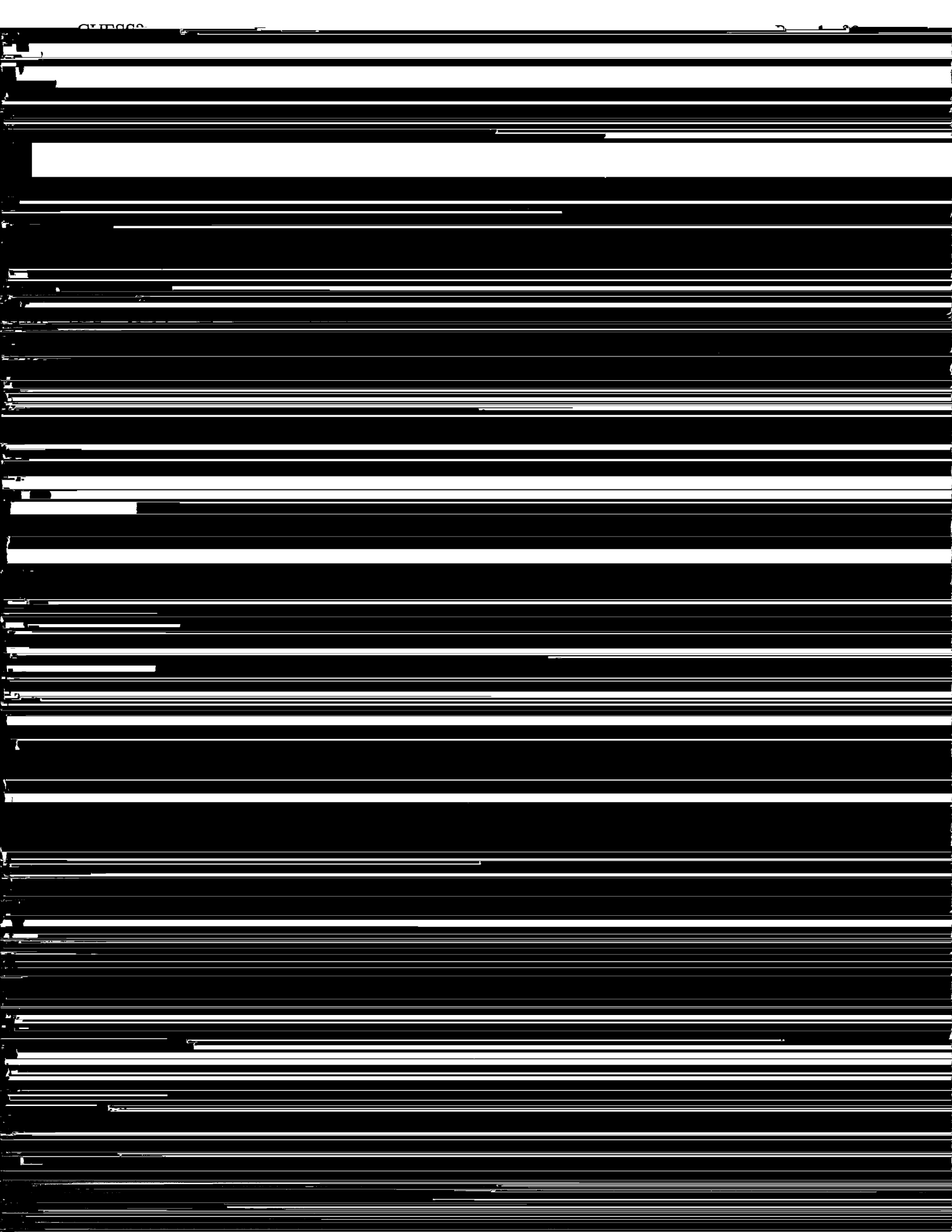
EXHIBIT A



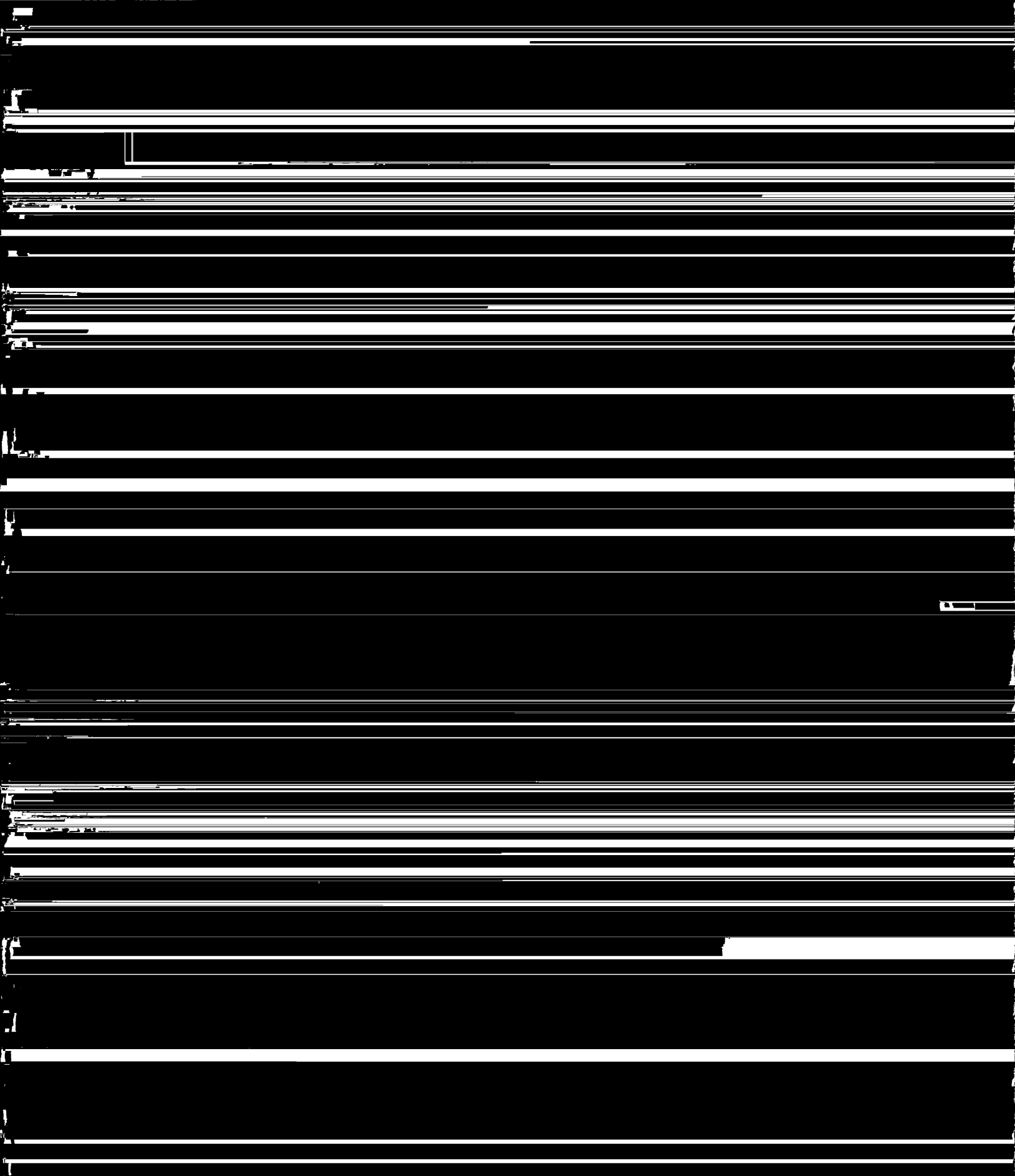
Security

This site has security measures in place to protect the loss, misuse and alteration of the information under our control. All orders are transmitted over secure Internet connections using SSL (Secure Sockets Layer) encryption technology. All of your personal information including your credit card information and sign-in password are

EXHIBIT B

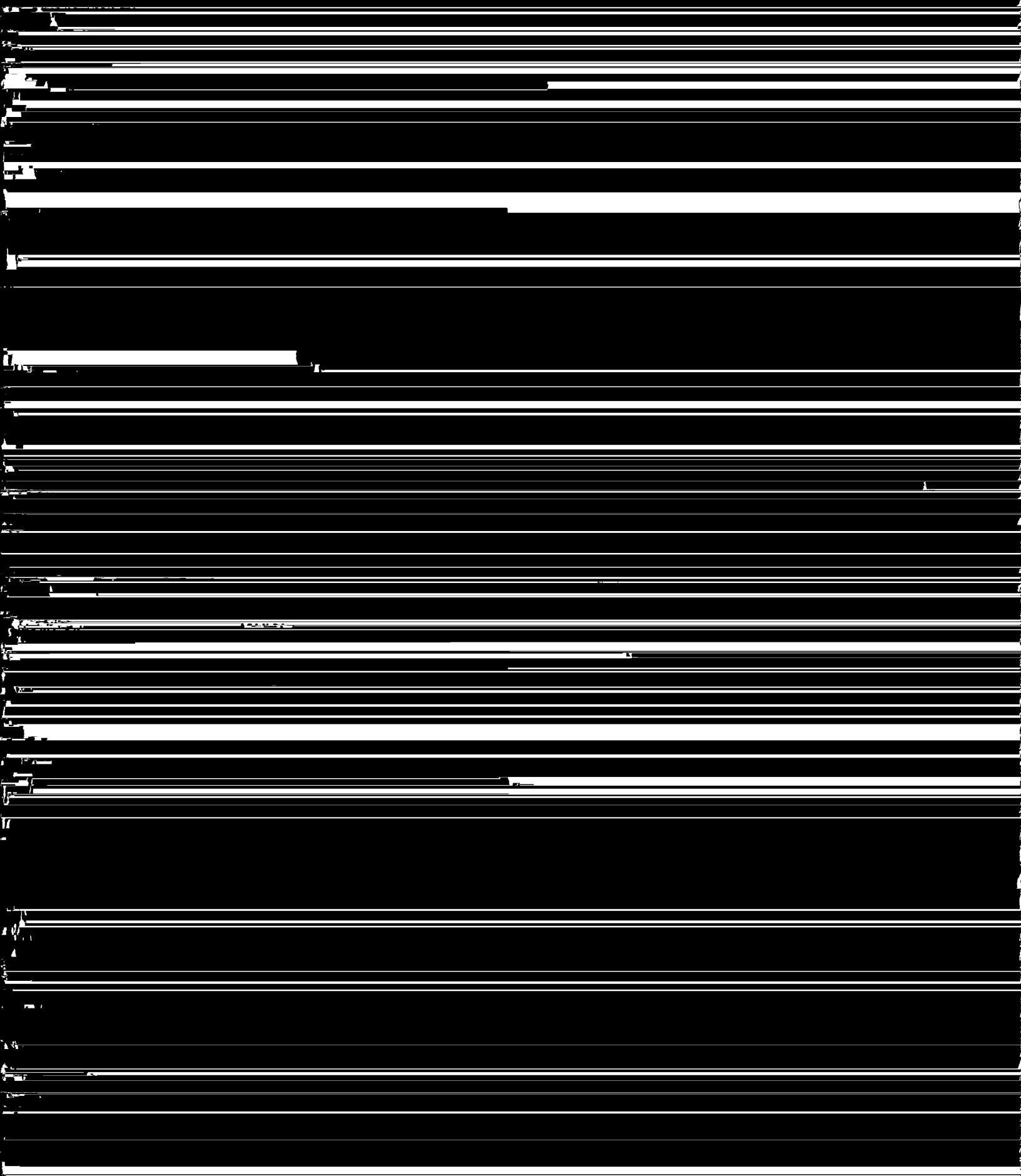


1444 South Alameda Street
Los Angeles, CA 90021

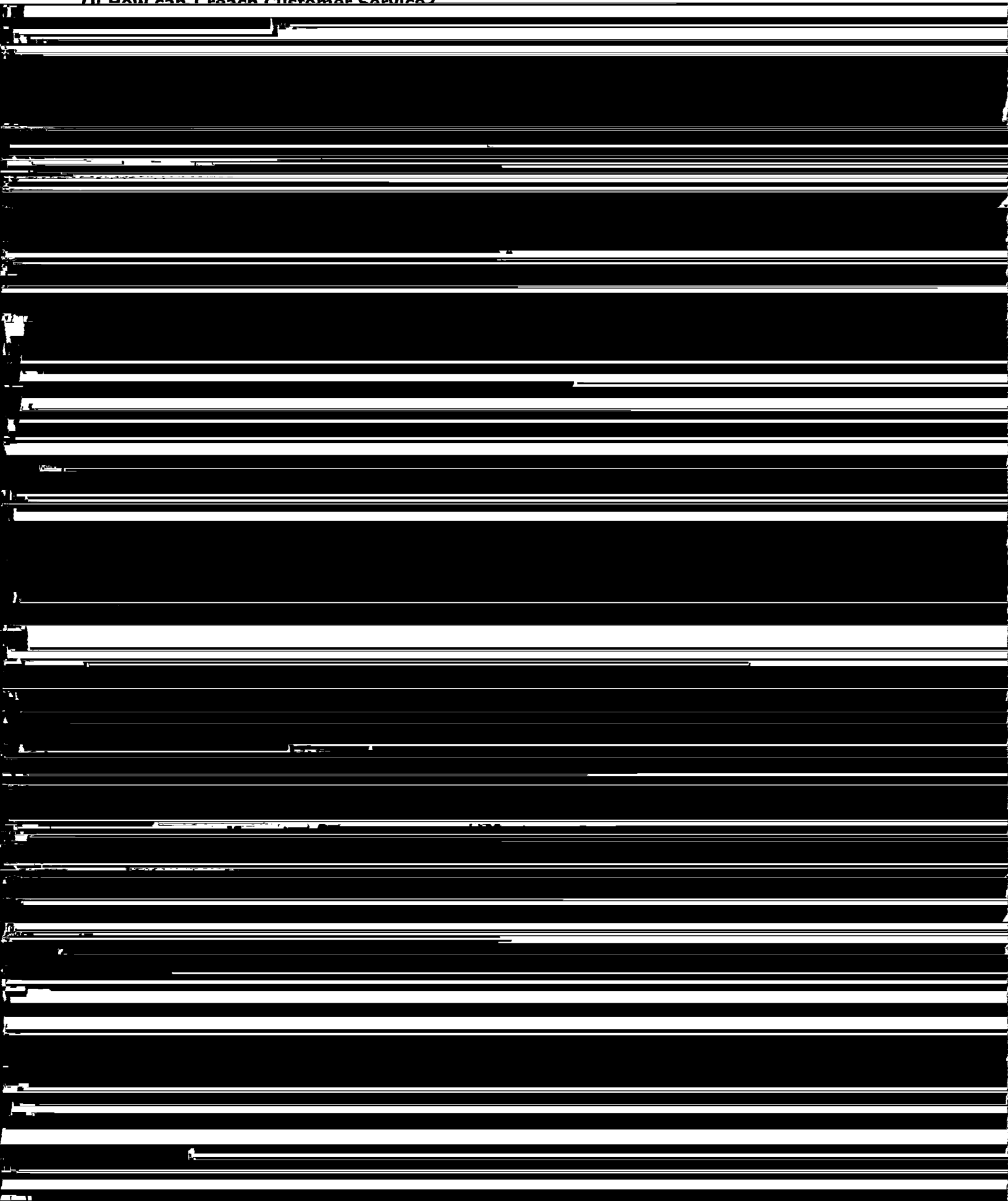


Q: Where does GUESS? purchase its fabrics?

A: The fabrics used by GUESS? come from vendors in Calif...



Q: How can I reach Customer Service?



employment opportunities, please call 1-800-22-GUESS and enter extension 5988.

Licensing

Q: Can I open a GUESS? store? Can I sell GUESS? products in my store?

A: Please submit a written inquiry, along with your company's profile to:

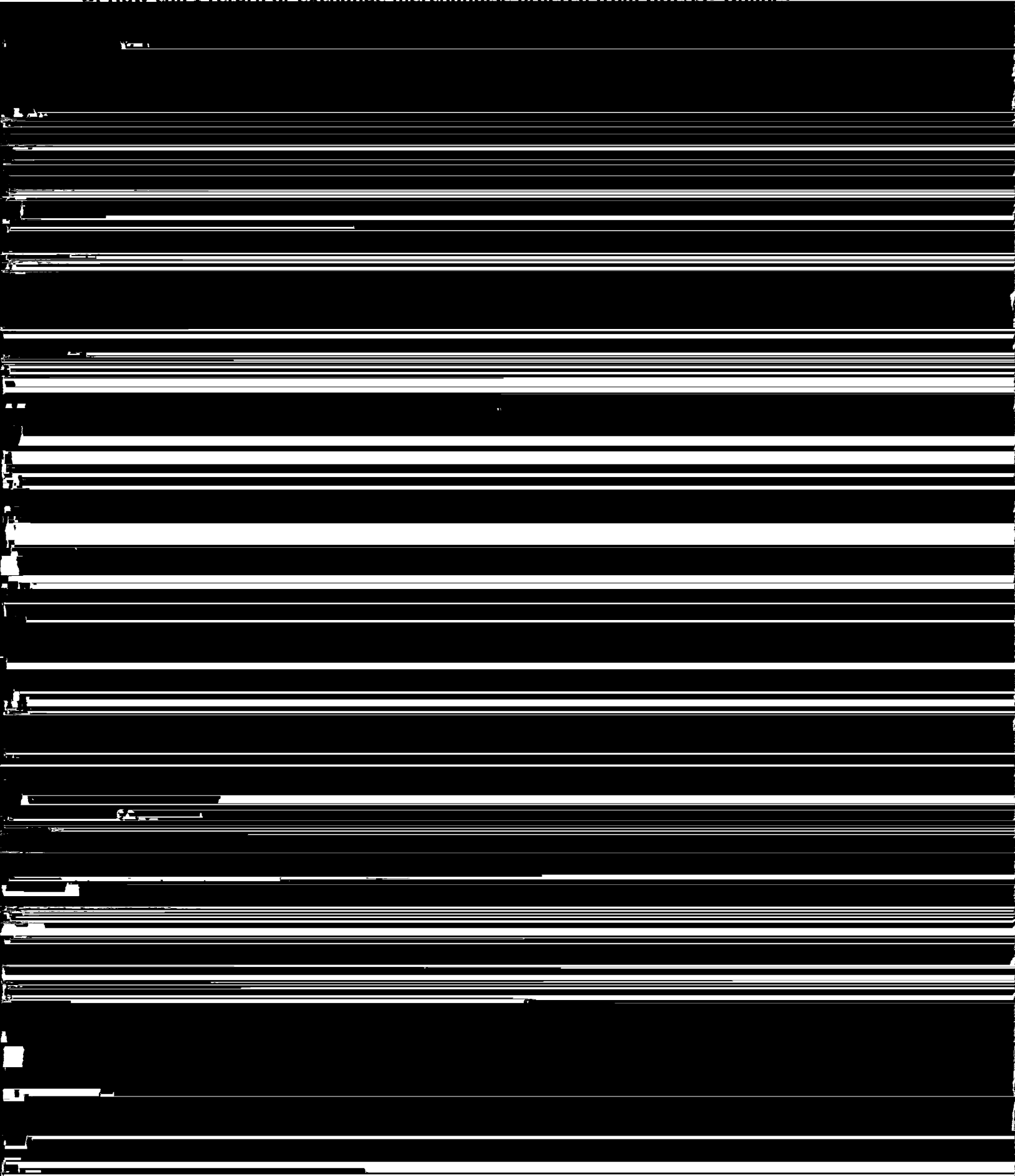
GUESS?, Inc.
Licensing Department
1444 South Alameda Street

Phone Orders

Q: Can I place my order by phone instead of online?

A: If you would prefer to place your order by phone, please call Customer Service toll-

Q: How can I return or exchange merchandise ordered from GUESS? Online?



Shipping

Q: What are my shipping options and rates?



A: GUESS? Online orders may be shipped one of the following ways:
LIPS, Next Day Air @

Q: How long does it take before my order is shipped?

A: Orders placed during regular business hours (Monday through Friday, 8:00 a.m. to 4:00 p.m. EST) are typically shipped within 24 hours.

Q: Can I have my order shipped to multiple addresses?

A: If you would like to send a shipment to more than one address, you will have to place separate online orders for each destination, or place your order by phone at 1-

800-248-3775 or sending a written inquiry to:

Callanen International
165 Water Street
Norwalk, CT 06854
U.S.A.

Your Profile

Q: Why should I save a profile?

A: By saving Your Profile with a Username and Password, you'll cut your Checkout time in half. Sign in when you make a purchase and we'll automatically fill in the