

ATTACHMENT A

E-MAIL NOTIFICATION TO CURRENT SUBSCRIBERS OF INTERNETALERT

SUBJECT LINE: Important Refund Notice Concerning Your InternetALERT Subscription

Dear [Recipient's name]:

You may be eligible to receive a partial refund from Bonzi Software, Inc. for your InternetALERT subscription.

Bonzi recently settled a dispute with the Federal Trade Commission concerning its advertisements for the InternetALERT software product. The FTC charged that InternetALERT does not significantly reduce the risk of unauthorized access into computers and the information that is stored in them because it provides only limited protection against intrusion into computers. As part of the settlement, Bonzi agreed to offer to current subscribers who cancel their InternetALERT subscriptions a refund for the amount representing the unused portion of their subscriptions.

In settling the case, Bonzi has not admitted any wrongdoing or violation of law. Nonetheless, to resolve this matter, we have agreed to discontinue making the challenged claims in the complaint and offer refunds to current subscribers.

To cancel and obtain a refund, you must respond to this e-mail by **[date 60 days from receipt of e-mail]** with a request that your InternetALERT subscription be cancelled. Bonzi will automatically credit the amount of the refund to the credit card that you used to pay for your InternetALERT subscription. If this credit card is no longer active or was renewed since you paid for your InternetALERT subscription, include with your cancellation request a mailing address to which a refund check may be sent.

For more information about the FTC's settlement with Bonzi and protecting your computer, visit the web site **[Link to FTC's press release]**.

