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1	UNITED STATES OF AMERICA		
2	FEDERAL TRADE COMMISSION		
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4			
5	IN THE MATTER OF:)		
6	REALCOMP, II, LTD.) Docket No. 9320		
7)		
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10	ORAL ARGUMENT		
11	PUBLIC RECORD		
12	TUESDAY, APRIL 1, 2008		
13	2:00 P.M.		
14			
15			
16	BEFORE THE FEDERAL TRADE COMMISSION		
17	CHAIRMAN WILLIAM E. KOVACIC		
18	COMMISSIONER PAMELA JONES HARBOUR		
19	COMMISSIONER JON LEIBOWITZ		
20	COMMISSIONER J. THOMAS ROSCH		
21			
22			
23			
24			
25	Reported by: Sally Jo Bowling		
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24	
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1	PROCEEDINGS
2	
3	CHAIRMAN KOVACIC: Good afternoon. We meet
4	today in open session to hear the oral argument in the
5	matter of Realcomp, II, Limited, Docket Number 9320, on
6	the appeal of counsel supporting the complaint from the
7	initial decision issued by the Administrative Law Judge.
8	Mr. Scott L. Mandel represents the respondent
9	and Mr. Sean Gates represents counsel supporting the
10	complaint.
11	During this proceeding, each side will have 45
12	minutes to present its arguments. Counsel supporting
13	the complaint are the appellants and will speak first
14	and will be permitted to reserve up to ten minutes for
15	rebuttal. Counsel for the respondent will then make his
16	presentation, and counsel supporting the complaint will
17	conclude the argument with his rebuttal presentation.
18	Mr. Gates, would you like to reserve some time?
19	MR. GATES: Yes, Chairman Kovacic, five minutes,
20	if you would.
21	CHAIRMAN KOVACIC: That's great. You may begin,
22	please.
23	MR. GATES: Thank you.
24	If it please the Commission, this really is a
25	straightforward case. We have a combination of

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1 competitors, with market power, who have set rules that,
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- 2 in effect, penalize discounting and withhold from
- 3 consumers products they desire. EA listings are the
- 4 primary vehicle that brokers use to provide discounted
- 5 services, and the policies that Realcomp implemented
- 6 discriminate against those, resulting in reduced price
- 7 competition and less choice for consumers.
- 8 Now, the ALJ made three critical errors that I
- 9 would like to touch on. First off, he misunderstood the
- 10 significance of the indirect effects evidence. Market
- 11 power and the nature of the restraint are sufficient to
- 12 show anticompetitive effects under a rule of reason
- analysis. That mistake is dispositive, once corrected.
- 14 Second, the ALJ failed to recognize that an
- import of the direct evidence of effects, because he
- 16 failed to recognize that the policies changed the way
- 17 brokers compete. You may not exclude "discount brokers"
- 18 all together, but it changed the way they compete within
- 19 the MIS.
- Third, on efficiencies, on justifications, the
- 21 ALJ incorrectly found that there were plausible
- 22 justifications, but more importantly, even if there were
- 23 implausible justifications, there is no evidence that
- there are any efficiency gains from these policies
- whatsoever.

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Let me start out on the first point.
1
 2.
              COMMISSIONER ROSCH: Before you get there,
 3
      Mr. Gates?
              MR. GATES: Yes, Commissioner Rosch?
 4
              COMMISSIONER ROSCH: Let me just ask you a very
      simple question: What do you think is the appropriate
      legal analysis in this case? Is it full-blown rule of
      reason, which I take it is what the ALJ applied; is it a
 8
 9
      truncated rule of reason analysis that was described in
10
      Three Tenors; or is it something different than that?
11
              MR. GATES: To answer that straightforward, it's
12
      a rule of reason analysis, and I don't put any label on
           It is not a quick look. Complaint counsel has
13
14
      never advocated that this is a quick look analysis, in
15
      which case you would not have to show market power.
16
      have shown -- we have defined the markets, we have shown
17
      market power, the market power is significant, that's
      not contested. That, combined with the nature of the
18
19
      policies -- the question under the rule of reason is
20
      what is the tendency of the restraint. That's what the
21
      Supreme Court told us in Cal Dental. Okay, do we have
22
      sufficient evidence to come to a competent conclusion
23
      that these restrained competition or enhanced
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25 We can do that with the indirect evidence, which

24

competition.

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is market power, and the fact that these limit the
```

- 2 exposure of EA listings, and EA listings represent forms
- 3 of competition.
- 4 COMMISSIONER ROSCH: Let me just understand
- 5 this, then. With respect to actual anticompetitive
- 6 effects, is it your position, then, that complaint
- 7 counsel did not need to show any actual impact on
- 8 competition or competitors, and by that I mean any
- 9 actual diminution in the number or strength of the
- 10 brokers using EA listings? Is that your position?
- 11 MR. GATES: I think the -- the -- our position
- is that there are two ways to show anticompetitive
- 13 effects: One is indirect, that's market power nature of
- 14 the effect, nature of the restraint; and the second one
- is actual effects. And the courts are clear that you
- don't need to show actual effects. Why? Because it
- 17 recognized that it's difficult to parse out effects and
- 18 causation in the real world, and that, if the
- 19 statistical evidence in this case shows anything, it
- 20 shows that it's hard to do that.
- 21 And, so, in order to avoid false negatives, in
- 22 order to falsely acquit conduct that when combined with
- 23 market power is plainly going to result in
- anticompetitive effects, maybe we just can't show it
- 25 because of the data problems, or something like that,

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1
      that indirect evidence is sufficient.
              COMMISSIONER ROSCH: Well, now, just let me
 2.
 3
      understand you there. Your position is that complaint
 4
      counsel did not need to show any impact on competition,
      they didn't need to show any impact on price, that is to
 5
 6
      say on the commission structure, they didn't need to
      show even any impact on output, that is to say on the
      number of homes that were sold or even with respect to
 8
 9
      the time on the market. They didn't need to show any of
10
      those things. Is that your position?
11
              MR. GATES: We show them through the indirect
12
      evidence. What we don't have to show under the case law
      is that there were actual effects, actual
13
      anticompetitive effects, actual changes in price.
14
15
      we did.
              I think that the effects evidence is clear --
              COMMISSIONER ROSCH: Well, if you're talking
16
      about the economics evidence or are you talking about
17
18
      something other than that?
19
              MR. GATES: I think both, the economic evidence,
20
      the qualitative evidence, the testimony from the brokers
```

clear differences in how their EAs are treated. There
are clear differences of how effective their EAs are.

They get complaints, they get calls, they don't get as
much activity as they do in other MLSes that don't have

who told us that within the Realcomp area, there are

21

```
1 the restrictive rule.
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- 2 So, we have the qualitative evidence.
- COMMISSIONER ROSCH: Anecdotal to be sure, but
- 4 if you say that's qualitative.
- 5 MR. GATES: And then we have the quantitative
- 6 evidence as well. And let's look at one piece of
- quantitative evidence that nobody's disputing, and it
- 8 actually comes from Realcomp's own economist. What
- 9 Realcomp's own economist showed is that discount brokers
- 10 who participate in the Realcomp MLS and the next door,
- 11 the neighboring Ann Arbor MLS, that does not have any
- 12 restrictive policies, they are far more likely to use
- 13 ERTS listings in Realcomp than EA listings as opposed to
- 14 where they are where there are no restrictions.
- 15 COMMISSIONER LEIBOWITZ: Mr. Gates, before you
- 16 get too far into the nature of the evidence, I want to
- 17 come back to the analysis for a second. Did you say
- 18 it's not appropriate to use a truncated PolyGram type
- 19 analysis? Is that what you said?
- 20 MR. GATES: I'm not saying it's not appropriate,
- 21 I think the Commission could, but we did not try this as
- 22 an inherently suspect restraint. What we showed in this
- 23 case was that there was market power --
- 24 COMMISSIONER LEIBOWITZ: So, you don't think
- 25 this is an inherently suspect restraint?

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1 MR. GATES: Under PolyGram, and in the D.C.
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- 2 Circuit.
- 3 COMMISSIONER LEIBOWITZ: PolyGram, Indiana
- 4 Federation, Commission past cases.
- 5 MR. GATES: Yes, what the D.C. Circuit held in
- 6 PolyGram is that you have to have significant judicial
- 7 experience or economic learning with regard to the
- 8 restraint in order to know that it is almost always
- 9 going to be anticompetitive.
- 10 Given the fact that this particular restraint is
- 11 something that we have not dealt with before, we did not
- 12 try this under inherently suspect analysis.
- 13 That said, it is very similar to restraints that
- 14 we have seen before. Of course, it's kind of the
- evolution of what's happened with MLSes. First they
- 16 price fix, so get rid of discounting that way. Then
- 17 they just exclude discount brokers, then they excluded
- 18 EA listings, until the Commission came in in the
- 19 eighties and nineties, and now this is excluding them
- 20 from significantly important services within the MLS,
- 21 but not the MLS entirely.
- 22 COMMISSIONER HARBOUR: I just want to follow up
- on the question Commissioner Leibowitz asked about the
- 24 standard. Could it be that Realcomp's policies are
- 25 horizontal agreements among members who provide higher

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1 cost services and that these agreements restrict market
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- 2 access by non-member brokers who provide lower cost
- 3 alternatives to consumers? Could one argue that?
- 4 MR. GATES: Almost, Commissioner Harbour,
- 5 because the Realcomp --
- 6 COMMISSIONER HARBOUR: Almost is good enough.
- 7 MR. GATES: The Realcomp policies don't preclude
- 8 brokers per se, what they do is they penalize, they
- 9 discriminate against a form of discounting and a form of
- 10 unbundled services which are represented by EA listings.
- 11 So, I can be a "discount broker" and be on the MLS.
- 12 COMMISSIONER HARBOUR: Okay, and that is why
- we're here. Does the agreement to punish discounters
- 14 constitute horizontal price fixing?
- 15 MR. GATES: Comes very, very close to it. You
- 16 know, in Denny's Marina, the 7th Circuit held that an
- 17 agreement amongst competitors to exclude a discount
- 18 seller from two trade shows merely because the seller
- 19 would match anybody's price was, per se, illegal.
- 20 COMMISSIONER HARBOUR: Let me stop you there.
- 21 The "very, very close to," I hear you use that now and
- 22 you also use that term in your brief. How should I
- evaluate, then, the effect on price? Which precedents
- 24 would provide for me the best analogies?
- Now, you did say standard rule of reason, and

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1 that you didn't want to put a label on it, you're not
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- 2 going to call it a quick look, you're not going to call
- 3 it inherently suspect, but what I'm thinking about is
- 4 Socony Vacuum Oil that dealt with buying distressed
- 5 gasoline off the market, Catalano, which dealt with an
- 6 agreement not to offer credit terms, Denny's Marina,
- 7 which included an agreement to exclude a discounter from
- 8 participating in a boat show. Aren't the price effects
- 9 in this case at least as direct as the price effects in
- 10 the three cases that I just named?
- 11 MR. GATES: I think they're very close.
- 12 COMMISSIONER HARBOUR: There you go.
- MR. GATES: I always have to say, the reason why
- 14 I hesitate is that this is -- it is a rule that is in an
- 15 MLS. An MLS is an efficiency-enhancing joint venture.
- 16 Because of that, I hesitate to apply a per se or even a
- 17 quick look analysis, because of that fact.
- 18 So, under a rule of reason, we allow the
- 19 respondent, after we show anticompetitive effects, to
- 20 come forward with a positive justification, and also
- 21 evidence that not only is the -- is there an efficiency
- justification out there, but it's actually providing
- 23 some efficiencies.
- 24 COMMISSIONER HARBOUR: Well, let me go back to
- 25 price again. I'm trying to understand how important

- 1 prices are to the operation of the MLS. Homeowners are
- 2 charged a certain price for listing contracts, we know
- 3 that. How do these prices relate to the operation of

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1 efficient. Most of the governors testified they didn't
```

- 2 even know why they had these rules, they didn't know
- 3 what the reasons were, and we have evidence from MLSes
- 4 across the country that place EA listings onto their --
- 5 disseminate them out to websites, let them freely
- 6 disseminate within the MLS, and yet we don't have any
- 7 evidence of any problems.
- 8 We don't even have a complaint. Not a single
- 9 complaint that, oh, if you let those out to the Internet
- 10 sites, we're going to have all kinds of problems. We
- don't even have that. Not even any testimony at all.
- 12 There is no basis at all to say that these are efficient
- and there's any justification for these rules, at all.
- 14 So, that is why -- that is why the evidence
- of -- the indirect evidence of effects, the market power
- 16 and the nature of the restraint is dispositive. Yes,
- 17 Commissioner?
- 18 CHAIRMAN KOVACIC: Can you tell me, Mr. Gates,
- 19 what you think is your best case on the relevance of
- 20 indirect effects as a way of establishing the
- 21 anticompetitive quality of the restraint?
- MR. GATES: The best case?
- 23 CHAIRMAN KOVACIC: In a rule of reason. Which
- 24 case is perhaps -- give me a couple that you're most
- 25 fond of.

1

MR. GATES: I am trying to recall. The reason I

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2.
      am hesitating for a second is that there are just cases
      upon cases that state this rule, but you can take, for
 3
      instance, let's take Toys 'R Us, at the Commission
 4
      level.
              COMMISSIONER ROSCH: That's a per se case,
 6
      Counsel. Oh, at the Commission level.
              MR. GATES: At the Commission level, it was not
 8
 9
      only tried under a per se, but a bona fide per se, but
10
      the Commission also did a full rule of reason analysis,
      and what the Commission looked at was that there was a
11
12
      diminution in the percentage share of these particular
      types of discounters, and the Commission said, well,
13
14
      wait a minute, even though it's a small amount, and even
15
      though we don't have market-wide evidence of any price
      effects, the Commission said, that is sufficient.
16
              Detroit Auto Dealers as well, Detroit Auto
17
18
      Dealers, when it went up to the 6th Circuit, the 6th
19
      Circuit held, the fact that this changed forms of
20
      competition, even though we don't agree with the
21
      Commission that there was a reduction in output, we
22
      wouldn't characterize showroom hours as output, because
23
      this affected the way in which dealers competed, that is
      sufficient under it was a rule of reason analysis once
2.4
25
      again.
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- So, both of those cases, I think, go directly to
- 2 that.
- 3 CHAIRMAN KOVACIC: Do you have an appellate
- 4 decision in mind that comes to the same result?
- 5 MR. GATES: Well, when I was talking about
- 6 Detroit Auto Dealers, I was talking about the 6th
- 7 Circuit decision.
- 8 CHAIRMAN KOVACIC: Okay.
- 9 MR. GATES: So, that is an appellate decision.
- 10 You can look at IFD as well. Now, IFD said that this
- 11 particular restraint, okay, had the types of effects
- 12 that it was looking at, it was an effects case. And the
- court said, all right, even if we go beyond merely
- looking at the nature of the restraint, what we saw here anticompetitive effects.
- 15 was that the restraint was effective. How was it
- 16 effective? Because in some small part of Arizona,
- 17 x-rays were withheld from customers who wanted them.
- 18 That was effective, and that was sufficient to show
- 19 anticompetitive effects.
- That's the same type of effects that we have
- 21 here, even the qualitative evidence that brokers are
- 22 changing the way that they compete. They're using ERTS
- listings more often. So, it's the same type of effect
- 24 there.
- 25 listingsWmozneayften0 thereit's the same type of effect

- 1 Realcomp's share of EA listings, below one percent, is
- 2 smaller than other MLSes, there's no question that that
- 3 has gone down.
- 4 COMMISSIONER ROSCH: I think the chairman's
- 5 question, Mr. Gates, went to whether or not you had
- 6 authority for the proposition that you didn't need to
- 7 prove any anticompetitive effects at all, and rather, it
- 8 was enough that you prove the nature of the restraint
- 9 and market power. And as I hear you right now, you're
- 10 saying that that really isn't what happened in IFD.
- 11 MR. GATES: I was using IFD for the actual
- 12 effects evidence, you're correct. What I'm saying is,
- 13 if you look at Flegel, if you look at Tops Market, if
- 14 you look at Bond, all of these cases hold. Now,
- 15 whether -- I forget what the outcomes were in those
- 16 cases, but all of them hold that market power and the
- 17 nature of the restraint is -- and direct effects
- 18 evidence, are alternatives to show substantial
- 19 anticompetitive effects under a traditional, full,
- 20 whatever label you want to put on it, rule of reason
- 21 analysis.

- would you specify that?
- MR. GATES: Well, you look at -- the courts used
- 3 the term "the nature of the restraint." What does this
- 4 restraint tend to do? Does it tend to enhance
- 5 competition? Does it tend to restrict competition?
- 6 Price fixing, obviously the nature of that is to
- 7 restrict competition.
- 8 CHAIRMAN KOVACIC: On that point, do the
- 9 defendants bear their burden in the case to create
- 10 ambiguity about the purpose? That is if they offer

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1 power, what evidence in the record shows that the
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- 2 website or search function policies were likely or did
- 3 cause competitive harm?
- 4 MR. GATES: Well, first off, let me talk about
- 5 the nature of the restraint, because that's -- there is
- 6 an inference that they did cause competitive harm.
- 7 Let's talk about the policies. The website policy
- 8 restricts dissemination of these listings out through
- 9 the approved websites.
- 10 COMMISSIONER HARBOUR: So, there is no evidence
- in the record, or you're getting there?
- MR. GATES: I am getting there, Commissioner
- 13 Harbour. Because I think it's important to lay what we
- 14 missed and what the ALJ missed, is what is the context?
- 15 Let's look at the context of the restraints. What do we
- 16 think they're going to do and then we can look at the
- 17 actual effects evidence in light of that.
- 18 So, we know that Internet marketing is
- important, 80 percent of all buyers go to the Internet
- 20 to search for homes. We know that 74 percent of them,
- 21 after looking at a home online, will go look at the
- 22 house itself. Okay? We know if we look at slide 3, and
- this is important, because it goes to two points, that
- 24 20 -- now, in 2006, and this is from the NAR 2006
- 25 survey, 24 percent of all buyers first found the home

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1 that they actually purchased on the Internet, and you
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- 2 can see that that has increased since 1997,
- 3 dramatically, from two percent, whereas those who found
- 4 it first from a broker, i.e. through the MLS, has
- 5 decreased from 50 percent down to 36 percent.
- So, now, there are two important ways to get to
- 7 buyers: The MLS, and the Internet. And in fact, this
- 8 probably understates the importance of the Internet,
- 9 because if you find it from a yard sign, if your friend
- tells you about it, if you read about it in the
- 11 newspaper, where do you go for the ready access to
- information about the home? You go to the Internet.
- 13 COMMISSIONER LEIBOWITZ: Or your realtor.
- 14 MR. GATES: Or to your realtor, correct. But
- the Internet is available 24/7, that's why people like
- 16 it.
- 17 So, is it important, then, to be on the approved
- 18 websites? Well, this is the testimony of Bob Gleason,
- 19 he's a Realcomp governor, and I asked him his position
- 20 at page 123 through 24, I said, "Would you advise a
- 21 seller to opt out of having their listing go to all
- these websites through the Realcomp MLS? Because you
- 23 can do that, that's one of Realcomp's rules, you can opt
- out as a seller, for privacy reasons, whatever?"
- He said, "No.

- 1 "Why not?
- 2 "Less exposure.
- 3 "What does less exposure mean?" This sums it
- 4 up.
- 5 "It means less price, more marketing time, more
- 6 expenses involved, lower price on your home, more days
- on market, more carrying costs. In other words, it's
- 8 more expensive for everybody concerned."
- 9 So, he wouldn't advise that his clients opt out
- of going to all these Internet sites, but he and the
- other Realcomp governors have decided that EA listings
- 12 can't, and shouldn't.
- 13 COMMISSIONER LEIBOWITZ: But aren't there a lot
- of ways around the restriction? Can't you go to the Ann
- 15 Arbor MLS? Can't you do flat fee exclusive right to
- sell, and aren't they fairly inexpensive?
- 17 MR. GATES: Okay, let me -- two points, if you
- 18 go to slide 5, okay, the policies prevent EA listings
- 19 from going from -- to three of the top four. You can
- get to realtor.com by double listing, listing another
- 21 MLS, or something like that, but it prevents you from

- bottom statistic.
- If you go to the next slide, this is 2005 stats.
- 3 COMMISSIONER HARBOUR: Mr. Gates, can I go back
- 4 to my question, because I'm still waiting for the
- 5 answer. Looking beyond market power, let's put it in a
- 6 different way, what competitive effects were caused by
- 7 Realcomp's website and search function policies?
- 8 MR. GATES: The competitive effects are that it
- 9 reduced the share of EA listings, changing the forms of
- 10 competition amongst brokers within the Realcomp service
- 11 area, in which it has market power.
- 12 COMMISSIONER HARBOUR: And do we have evidence
- in the records to support those competitive effects?
- 14 MR. GATES: Yes. If we go to -- let's start off
- with slide 27, if you would. I'm starting off with
- this, because this comes from Realcomp's own economist,
- 17 rather than a lot of argument about all of the studies
- 18 that complaint counsel's economist did. This is a
- 19R0 0. COMMsamothe stu'9k180 0.00rwebsite and search fk0 1.0kmsbE9r

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1
              If we go to slide 26, the one before, this is
 2.
      the comparison of the average of all of six MLSes, all
      the data combined, six MLSes, over a million homes, over
 3
      time, that the share of MLSes in the ones that don't
 4
 5
      have website policies, the red line represents those
      that do, and then Realcomp is the green line below.
 6
              COMMISSIONER LEIBOWITZ: What about Dayton,
      wasn't Dayton one of the MLSes that complaint counsel
 8
 9
      looked at, and wasn't it almost identical, without
10
      restrictions, and wasn't it almost identical to the
11
     Realcomp geographic area?
12
              MR. GATES: Right. Dayton's share on average
      was about 1.24 percent, still higher than Realcomp's
13
14
      area, by about 20 percent. And --
15
              COMMISSIONER LEIBOWITZ: Well, by 20 percent,
      you mean two-tenths of a percent, right?
16
              MR. GATES: Right, two tenths of a percentage
17
18
      point.
19
              The important thing is, when you're looking at
20
      data, you can't cherry-pick, okay? So, rather than
      cherry-picking simply Dayton, what we did, we looked at
21
22
      the combined share of all six controlled MLSes, A;
23
      number two, we didn't see any decline in Dayton as we
      did in Realcomp. It's undisputed that the decline of
24
25
      shares in Realcomp, over time, was at least partially
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1 attributable to the policies. Realcomp's own economist
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- 2 said he could not attribute the decline wholly to
- 3 economic or demographic graphs.
- 4 COMMISSIONER LEIBOWITZ: Let me follow that,
- 5 because you have this chart that you had up before was
- 6 very useful. Is there any evidence in the record about
- 7 communities that had MLSes with restrictions,
- 8 Internet-type restrictions, those restrictions were
- 9 lifted and then the effect afterwards whether it's
- 10 changed, or do you not have any?
- MR. GATES: Yes, can you go to 24, please. So,
- 12 this, again, is from Realcomp's own economist. This is
- Boulder, Colorado, which imposed a website restriction
- 14 within the time period for which we had data, and there
- you can see there's a decrease in the share of EA
- 16 listings.
- 17 COMMISSIONER LEIBOWITZ: What about post
- 18 restriction removal?
- 19 MR. GATES: We don't have that. We don't have
- 20 the data for something that a restriction was lifted.
- 21 That's not anywhere.
- 22 But important thing is, all of the effects
- 23 evidence, you can take that down. All of the effects
- 24 evidence is consistent with -- is consistent with the
- 25 inference that you get from all the indirect evidence

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1 and the testimony of all the brokers, that by limiting
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- 2 exposure of EA listings, you're going to make them less
- 3 valuable to consumers, and you're going to make them
- 4 less used; therefore, reducing the amount of competition
- 5 you get in that forum.
- 6 COMMISSIONER HARBOUR: Let me ask you another
- 7 question about effects.
- 8 MR. GATES: Yes.
- 9 COMMISSIONER HARBOUR: Do flat fee ERTS
- 10 contracts have the same competitive effect in the market
- 11 as the EA or the exclusive agency contracts, why or why
- 12 not?
- 13 MR. GATES: Right, that's an important question,
- 14 because the record is, frankly, confused on that point.
- 15 We failed to clarify it below the -- and I want to do
- 16 that right now. So, if you go to slide 8, let's go back
- 17 to basics. An exclusive right to sell listing? Ar
- 18 exclusive right to sell listing means that the seller
- 19 pays the commission to the -- the agreed-upon commission
- 20 to the broker, regardless of whether the broker sells
- it, whether there's a cooperating broker involved or
- 22 whether the seller sells it on their own.
- Go to the next one, and this is paragraph 8,
- that was the answer, that was admitted by Realcomp.
- 25 This is paragraph 9 of the answer, Realcomp admitted

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1 that an exclusive agency listing is different because it
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- 2 reserves to the seller the right to sell on their own
- 3 and if they sell on their own they don't pay a
- 4 commission. All right.
- 5 Flat-fee ERTS listings. There are discount
- 6 brokers in Realcomp's service area that offer ERTS
- 7 listings. Under those ERTS listings, from, for example,
- 8 Denise Moody, from Greater Michigan, Mr. Mincy from
- 9 Michiganlistings.com, under those ERTS listings, even
- 10 that they're discounted, and even though you pay a flat
- 11 fee up front, if a cooperating broker is involved, you
- 12 still pay the offer of compensation.
- Now, if you go to the next slide, if you would.
- 14 This is what we saw from Mr. Kermath, it would be slide
- 15 10. Ten. This is the "flat-fee ERTS" that Realcomp
- 16 keeps referring to. And if you look here very
- 17 carefully, it says under this Amerisell "ERTS listings"
- 18 you are allowed to find your own buyer and avoid any
- 19 commission except what was paid to us originally.
- 20 That's an exclusive agency listing. By definition, that
- 21 is an exclusive agency listing. Why did Mr. Kermath
- 22 label this as an ERTS listing? To get around the rules.
- The exposure.
- 24 COMMISSIONER ROSCH: Do you have any evidence of
- 25 that? Do you have any evidence that that is why

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1 Amerisell did it?
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- MR. GATES: Well, he testified that's why he has
- 3 this particular offering.
- 4 COMMISSIONER ROSCH: Is there evidence that he
- 5 says that he did it to avoid getting around the rules?
- 6 MR. GATES: No, I don't have that, Commissioner
- 7 Rosch, I didn't mean to imply that. What I meant to say
- 8 is that he testified that the reason why he has this
- 9 "ERTS listing," which he only has in the Realcomp
- 10 service area, nowhere else in Michigan, is so that he
- gets exposure on the approved websites. That's what he
- 12 tells his customers, that's what he testified as to why
- 13 he did it.
- Now, whether or not he knows that he's getting
- around the rules, you know, that this is an EA listing,
- 16 that's not in the record, but it's clear that under
- 17 Realcomp's rules, it is. If you go two slides more, we
- 18 go to CX-100, this is Realcomp's rules themselves, under
- 19 Section 1.2.1, Exclusive Agency Listings, once again,
- 20 this is a type of listing they ban from the approved
- 21 websites, it is one in which if the seller brings their
- 22 own buyer, the seller is not obligated to pay a
- 23 commission. Okay.
- Now, have they caught Mr. Kermath yet? As of
- 25 trial, they had not. Will they? Yes. What they want

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1 the Commission to allow them to do is to discriminate
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- 2 against any listing, however labeled, if it offers the
- 3 right to sell on your own. Why? Just read their
- 4 papers. Because if there's a contingent discount, then
- 5 that gives, according to them, the seller the incentive
- 6 to try to sell on their own and therefore not use a
- 7 cooperating broker. That's the type of thing they want
- 8 to ban.
- 9 COMMISSIONER HARBOUR: How significant is the
- 10 fact that not all EA contracts have been eliminated by
- 11 Realcomp's policies?
- MR. GATES: That just demonstrates that the rule
- is just one step removed from banning them all together.
- 14 Remember, it's -- they're about 0.75 percent, under one
- 15 percent, of all listings. So, the problem, I think,
- 16 that we had below was that the ALJ said, wait a minute,
- 17 these are available. These are -- they're still
- 18 available. You can still get them. They're still on
- 19 the MIS.
- What he failed to recognize, I think, was that
- 21 even though they're "available," they're less valuable
- 22 to consumers, as demonstrated by the fact that fewer of
- them use them, even as compared to right next door, in
- 24 Ann Arbor.
- 25 So, I don't find a lot of significance in that,

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1 it just shows that it's not banned whatsoever.
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- 2 Ninety-nine percent, that's pretty good.
- 3 COMMISSIONER ROSCH: Mr. Gates, can Realcomp, in
- 4 your judgment, make any rule at all that discriminates
- 5 against EA listings? I mean, no matter what? What's
- 6 the limiting principle here?
- 7 MR. GATES: I think the limiting principle is
- 8 that the competitor has to be statistically significant.
- 9 For example, I think if they said, all right, everyone
- 10 who used an EA listings last year, you're not invited to
- 11 the annual picnic. That's discrimination against people
- who use EA listings, but who cares? It's not
- 13 competitively significant. Here, what we have, is a
- 14 rule that discriminates against EA listings, by limiting
- their exposure on the Internet and limiting their
- 16 exposure within the MLS itself. That is, according to
- 17 all the evidence, and according to Realcomp's own
- 18 governors, including their president, exposure is the
- 19 key to selling real estate. So, these limitations,
- these differences, distinctions, are competitively
- 21 significant. I think that's your limiting principle.
- 22 COMMISSIONER HARBOUR: Was the ALJ correct in
- 23 finding that in despite of -- in spite of Realcomp's web
- 24 policy, EA contracts were able to reach -- I believe he
- 25 said 80 percent of the buyers and that dual listing

- 1 reaches 90 percent, and if the ALJ was correct, how
- 2 significant is that 20 percent or 10 percent of the
- 3 buyers that were excluded from access to the EA
- 4 contracts?
- 5 MR. GATES: First off, I don't think -- it was
- 6 not correct. The reason is that that statistic,
- 7 "statistic," I think is just realtor lore from
- 8 somewhere. Yes, it was on the sites of two discount
- 9 brokers, but they couldn't testify what the foundation
- 10 was. We searched in vein, there is nothing in the
- 11 record giving foundation to those at all.
- 12 More importantly, those statistics are
- 13 contradicted by reliable studies, by NAR surveys, by
- 14 Mr. Murray's studies, all of which show that the
- 15 Internet and the MLS are both important. And what we
- 16 looked at before, the 36 percent, to 24 percent, is
- 17 probably a pretty good measure of how each of those are
- 18 important.
- 19 Now, let's give them the benefit of the doubt.
- 20 All right, let's take that statistic, the 80/90
- 21 statistic and just say, okay, you could still get it to
- all these people, so what's the big deal? Well, you're

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1 objective lack of exposure, so 10 percent, that may well
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- 2 be important, okay? Because in this industry, matching
- 3 buyers with sellers, when you have unique products, and
- 4 buyers have very, very unique, differentiated tastes,
- 5 it's very important to have maximum exposure as
- 6 possible.
- 7 The Commission found that in the 1993 report, we
- 8 found it in this case as well. But the second effect,
- 9 let's put aside the amount, the objective amount of the
- 10 reduced exposure, what the policies do is they create
- doubt amongst consumers as to the efficacy of EA
- 12 listings. So, we see that in the testimony of Craig
- 13 Mincy. He said, he was here on the stand, he said,
- 14 "Yes, when I go to a client, I have to overcome all
- 15 these objections with regard to my EA listings. I have
- 16 to tell them, no, you're not going to be on IDX sites;
- 17 no, you're not going to be on MoveInMichigan; I'll get
- 18 you to realtor.com, but it's going to cost you another
- 19 \$100. And oh, yes, you're not going to be in the
- 20 default search." So, governors might have to take --
- other brokers might have to take another step to find
- 22 it. So, that creates doubt.
- So, you have two things: The objective lack of
- 24 exposure; and second, the doubt that's created by these
- things, which both feed into an effect in the most

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1 important way that real estate brokers get business,
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- 2 referrals, and word of mouth. If you don't get good,
- 3 satisfied customers for using your listings, trying them
- 4 out, getting -- being successful, you're not going to do
- 5 well.
- 6 COMMISSIONER HARBOUR: There is something that
- 7 is puzzling me a little bit. I'm going to go back to
- 8 one of the first questions that was asked about the
- 9 standard that you're using to evaluate.
- 10 MR. GATES: Sure.
- 11 COMMISSIONER HARBOUR: You were saying that
- 12 labels are not important, you were going to look at a
- rule of reason analysis, and then when I asked you about
- 14 whether it's price fixing, you said it came very close
- to a form of price fixing. So, I'm thinking about this
- 16 in the context of California Dental. There was a
- 17 continuum. How can you be very close to price fixing and
- 18 be rule of reason? Isn't a continuum of rule of reason,
- 19 you know, quick look, inherent suspect, per se, it's on
- 20 a continuum. How can I be very close to price fixing if
- 21 I'm full-blown rule of reason?
- 22 MR. GATES: You could have price fixing in a
- joint venture such as in EMI, where it was necessary to
- 24 fix the enhancing integration of resources.
- 25 COMMISSIONER HARBOUR: I understand, but that's

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inherently suspect, and didn't you say that you weren't
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- 2 looking at this under inherently suspect, you were
- 3 looking at it under a full-blown rule of reason?
- 4 MR. GATES: Well, I didn't use the term
- 5 "full-blown," because nobody knows what that means.
- 6 COMMISSIONER HARBOUR: Exactly, nobody knows
- 7 what rule of -- I'm just trying to pinpoint how you're
- 8 looking at this and how this can be if you're saying
- 9 rule of reason, but very close to price fixing.
- 10 MR. GATES: Take PolyGram, at the Commission
- 11 level. What the Commission did in PolyGram was to say
- 12 that this particular restraint was inherently suspect.
- 13 COMMISSIONER HARBOUR: And PolyGram, I
- 14 understand, and that is a framework that I do
- 15 understand, but I heard you say that you weren't
- analyzing this under the inherently suspect.
- 17 MR. GATES: You are correct there, Commissioner
- 18 Harbour.
- 19 COMMISSIONER HARBOUR: I remember reading in the
- 20 complaint that it was inherently suspect. So, I'm
- 21 confused.
- 22 MR. GATES: First off, in PolyGram, at the
- 23 Commission level, the Commissioner went beyond an
- inherently suspect analysis and did a rule of reason
- 25 analysis as well, and that's the type of rule of reason

- 1 analysis that we have -- that you can apply here, which
- is let's look at the effects, let's look at the market
- 3 power, let's look at other evidence, other than simply
- 4 the nature of the restraint. Okay? That's what I was
- 5 getting at in PolyGram.
- 6 The complaint says that these restraints are
- 7 inherently suspect, it also says that they fail under
- 8 basically alternatively fail under a rule of reason
- 9 analysis. Paragraph -- what we're presenting to the
- 10 Commission is sufficient evidence under rule of reason,
- 11 no matter how you want to do it. If you were to label
- 12 these as inherently suspect, you could, I think, because

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1 COMMISSIONER LEIBOWITZ: As well as in the 2 complaint. So, are you throwing that part of the brief
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- 3 under the bus?
- 4 MR. GATES: No, no.
- 5 COMMISSIONER LEIBOWITZ: Or in the house, so to
- 6 speak?
- 7 MR. GATES: In our brief, we have always
- 8 consistently, from the trial level onto the Commission
- 9 level, argued that the evidence of market power,
- 10 combined with the nature of restraint, is enough. An
- inherently suspect analysis only looks at the nature of
- 12 the restraint. Given the look of judicial experience,
- look of economic learning on these particular ones,
- 14 there is a good argument that they could be inherently
- 15 suspect, but I think the more prudent approach would be
- 16 to approach this under a rule of reason analysis, given
- the pernicious nature, given market power, and given the
- 18 effects.
- 19 COMMISSIONER LEIBOWITZ: There isn't a realtor
- 20 case in the 1980s and 1990s where realtors tried to get
- 21 discounters to keep them out of the MLSes, that's not
- 22 sufficient for us to see something that's inherently
- 23 suspect?
- 24 MR. GATES: If you look at Thomson and you look
- 25 at real -- you look at Realty Multilist, those are rule

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1 of reason cases.
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- 2 COMMISSIONER ROSCH: Mr. Chairman, may I just
- 3 ask a couple of more questions?
- 4 CHAIRMAN KOVACIC: Yes, and we will certainly
- 5 extend the time for Mr. Mandel, too.
- 6 COMMISSIONER ROSCH: Were you asking a specific
- 7 question?
- 8 CHAIRMAN KOVACIC: I would like Mr. Gates to
- 9 spend a moment, perhaps after your question, to go back
- 10 to the efficiencies concerns that you have on your first
- 11 slide.
- 12 COMMISSIONER ROSCH: Actually, there are just
- 13 two questions that I have remaining. One follows up on
- 14 Commissioner Harbour's question and I just want to make
- 15 sure now, you're waiving reliance on PolyGram. Is that
- 16 correct?
- MR. GATES: Correct, we are not relying on an
- 18 inherently suspect analysis. We are relying on a rule
- of reason analysis, that's been clear from day one in
- 20 the post-trial briefs, the pretrial briefs, all the way
- 21 through, a rule of reason analysis that relies on
- 22 indirect evidence of substantial anticompetitive
- 23 effects. In addition to the direct evidence.
- 24 COMMISSIONER ROSCH: Okay. I want to find out
- 25 the extent of the waiver here now.

- 1 COMMISSIONER HARBOUR: Okay.
- 2 COMMISSIONER ROSCH: With respect to, you know,
- 3 Realcomp has said that you also stipulated that the

- 1 COMMISSIONER ROSCH: And is there anything else
- that you cite besides Mr. Williams' testimony?
- 3 MR. GATES: For?
- 4 COMMISSIONER ROSCH: For the proposition that
- 5 you made it clear that you were not stipulating that the
- 6 restraints in this case were not price related?
- 7 MR. GATES: Oh, okay. Our post-trial briefs are
- 8 clear on that. Also our pretrial brief as well. We
- 9 have always said --
- 10 COMMISSIONER ROSCH: Anything below. I
- 11 understand your post trial briefs, your post trial
- 12 briefs not to us but to the ALJ made that clear.
- MR. GATES: Correct. We have always contended
- 14 that the policies had an effect on brokerage fees, and
- in fact, Realcomp has -- can't come after us saying you
- didn't prov1083tbv1083tbv1083tbv1083tbv1083tbv1083tbv1083tbv1083tbv

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1 there are any services provided to a seller using an EA
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- 2 listing for which the seller does not pay. Now, to be
- 3 clear, a seller using an EA listing, in order to list on
- 4 the MLS, has to use the services of a listing broker.
- 5 They pay for those services. One of the services
- 6 provided by a listing broker is that they get listed on
- 7 the MLS, and they enjoy the benefits of the
- 8 dissemination of their listings, pursuant to the MLS.
- 9 An ERTS listing is just the same. They pay a
- 10 listing broker. They just happen to pay them more, if
- 11 there is not a cooperating broker involved. That's the
- only difference between the two types of listings, and
- the fact that there's a discount given by the listing
- 14 broker to the seller, under an EA listing, does not mean
- that there's any form of free riding.
- 16 Second, free riding is only an economic problem.
- 17 If it causes some kind of diminution of services,
- 18 there's so much free riding here I'm going to guit the
- 19 MLS, I'm not going to be a cooperating broker, I'm not
- 20 going to do anything, I'm not going to provide services.
- 21 No evidence of that from anywhere. Not quantitative,
- 22 not even qualitative, not even in the complaint.
- We have MLSes across the country that don't have
- these policies. There is nothing in the record that
- 25 shows that there's any diminution of efficiency in any

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of those MLSes. In fact, NAR changed the rule for 800
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- 2 MLSes across the country. Presumably if it's going to
- 3 affect the MLSes so dramatically, they wouldn't have
- 4 done that.
- 5 And then the bidding disadvantage theory is
- 6 simply that somebody who's using a cooperating broker
- 7 would be better off with this rule. That's simply a
- 8 wealth transfer, not an efficiency. It doesn't mean
- 9 that the MLS is any more efficient than it is without
- 10 the rule. Thank you.
- 11 CHAIRMAN KOVACIC: Thank you. Mr. Mandel,
- 12 please.
- MR. MANDEL: Thank you.
- 14 CHAIRMAN KOVACIC: And if the clerk would be
- 15 sure to allow him extra time.
- MR. MANDEL: Thank you very much, Mr. Chairman.
- 17 If it please the Commission, Scott Mandel
- 18 representing Realcomp. If I could take a moment and
- 19 perhaps answer a question some of you may have, rotator
- 20 cuff tear, that's why I'm limited to the one hand, and
- 21 I'm used to talking with my hands, so if you can please
- 22 bear with me as I attempt to make my argument and
- 23 respond to your questions.
- 24 CHAIRMAN KOVACIC: It cut short my major league
- 25 baseball career, too.

- 1 and not suggesting that the record is such that it is a
- 2 shut-out, I'm not making that argument, and Mr. Gates
- 3 can point to, yes, they have complaints about the
- 4 restrictions. But on balance, what does the record show
- 5 us?
- 6 We believe what's really significant about these
- 7 exclusive agents' testimony was every single one of them
- 8 testified that they were doing well, their business was
- 9 growing. The briefs argue, from complaint counsel,
- 10 yeah, but that's because these exclusive agents are
- 11 outside of the Realcomp service area. But if we look at
- 12 the record, and I'm prepared to show you specific things
- if you want to see them, we have specific testimony from
- 14 the exclusive agents who are saying they're doing well,
- their business is growing, in Southeastern Michigan, in
- 16 particular. In Southeastern Michigan.
- 17 Mr. Kermath is an example. On his website, he
- 18 says that he is the number two agent in Oakland County.
- 19 That's one of the four major counties in the Realcomp
- 20 service area. Mr. Hepp in his testimony specifically
- 21 talks about growing ten to 35 percent since 2004 in
- 22 Southeastern Michigan.

- doing it in Southeastern Michigan.
- 2 So, when we look at whether this is inherently
- 3 suspect or what is the anticompetitive harm, we see that
- 4 these exclusive agents are doing well, and they're doing
- 5 it in Southeastern Michigan.
- 6 COMMISSIONER ROSCH: Well, let m 0.00 1 doing it in So

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1 COMMISSIONER ROSCH: And appeal that finding?
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- MR. MANDEL: We did not appeal that finding. We
- 3 have not cross-appealed. So --
- 4 COMMISSIONER ROSCH: Continue, please.
- 5 MR. MANDEL: Okay. Again, and I'm not
- 6 suggesting that there's absolutely nothing in the
- 7 record, but looking at the record on balance, with
- 8 Mr. Sweeney, coming back to Mr. Sweeney, by way of an
- 9 example, what he also testified to was that the
- 10 exclusive agents, again, if we're looking at the record
- 11 here, and what we're talking about, Southeastern
- 12 Michigan, that in Southeastern Michigan what was
- happening was that the exclusive agents weren't taking
- 14 hold in Southeastern Michigan, not because of these
- 15 restrictions, but because of market conditions in
- 16 Southeastern Michigan.
- 17 What Mr. Sweeney testified to is when you're in
- 18 a downturn, when you're in a buyer's market, again, the
- 19 record on that point is unequivocal, there is no
- 20 contrary evidence that the Southeastern Michigan market
- 21 in the relevant time period is in and was in a buyer's
- 22 market, according to complaint counsel's industry
- 23 expert, Mr. Murray, the worst or among the very worst in
- the country as far as real estate markets.
- 25 COMMISSIONER ROSCH: Again, let me put the same

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1 question to you that I put to prior counsel: And that
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- is, let us assume that we credit Mr. Sweeney's
- 3 testimony, and that we credit the ALJ's finding. And
- 4 that we find, based upon that evidence, and upon that
- finding, that there is evidence of anticompetitive
- 6 effects, actual anticompetitive effects, as a result of
- 7 these practices, on EA -- on brokers who are using EA
- 8 listings, and that there's also evidence that there are
- 9 anticompetitive price effects as a result of those
- 10 policies. Let's make those assumptions for the time
- 11 being.
- MR. MANDEL: Okay.
- 13 COMMISSIONER ROSCH: Now, under your construct
- of the proper analysis here, if that's so, does that at
- 15 least shift the burden to you in order to justify those
- 16 restrictions?
- 17 MR. MANDEL: To answer that question, I'm going
- 18 to give you a two-part answer, if I may, please. My
- 19 first response to that would be alone -- accepting
- 20 everything you said, no, alone. Because what I would
- 21 submit is that those findings do not show the amount of
- 22 the anticompetitive effect. If it's just a de minimis
- effect, if that's all it is, and I would submit that the
- 24 record would suggest that all this is a de minimis
- 25 effect, then complaint counsel still has not borne their

- 1 burden of proof, even if we don't have a plausible
- 2 justification. Canby is an example of a case

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1 be members of Realcomp. I mean, that's what's different
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- 2 about this case and the other cases that Mr. Gates
- 3 relies upon in the MLS area. It's not an exclusion.
- 4 COMMISSIONER ROSCH: IFD wasn't an exclusion
- 5 case, either, was it?
- 6 MR. MANDEL: No, IFD was not an exclusion case.
- 7 COMMISSIONER ROSCH: As a matter of fact, it's
- 8 kind of a speckled cow case with respect to this case,
- 9 isn't it?
- 10 MR. MANDEL: Well, I'm not sure I agree with
- 11 that, because IFD, the language there is that this is
- 12 essentially a group boycott, almost a naked price
- 13 restraint. You heard Mr. Gates' response to
- 14 Commissioner Harbour's question, continuing to use
- 15 adjectives, very close, even he won't go so far as to
- 16 say this is a price restraint in the Realcomp service
- 17 area, and the outside consultant retained by complaint
- 18 counsel acknowledges that he himself, that's
- 19 Dr. Williams, did not look at the price effects. He
- 20 didn't even look at that in the Realcomp service area
- 21 for this.
- 22 So, we have no evidence from complaint counsel
- 23 from their expert on the price effects.
- 24 COMMISSIONER ROSCH: Well, there wasn't any real
- 25 evidence of price effects either in IFD, was there? In

- 1 IFD, as I recall the facts of that case, it involved a
- 2 cartel of dentists, if you will, who conspired not to
- 3 exclude anybody, not to fix their prices, but rather to
- 4 deny access to information from payers that they wanted
- 5 in order to evaluate whether they were getting a decent

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1
      companies to --
 2.
              COMMISSIONER ROSCH: I hate to be querulous, but
 3
      isn't that exactly what we've got here? I mean, we
      can't look at each of these policies in isolation.
 4
 5
      looks like what happened was that Realcomp has one
 6
      policy, and they saw a loophole, they passed another
      policy, closed that loophole, and they saw another
      loophole and they closed that policy or they passed that
 8
 9
      policy to close that loophole. That's what it looks
10
      like.
11
              And it looks like what they did was to try and
12
      relieve that, as the ALJ found price pressure, on
13
      traditional broker commissions through these policies.
14
      Isn't that very closely akin to what was involved in
15
      IFD?
16
              MR. MANDEL: I don't agree with that, and if I
      can try to explain why I don't agree with that, what we
17
18
      have again here, and what Realcomp has said is that
19
      their concern is this notion which is not in IFD, they
20
      don't believe that their members, the Realcomp members,
      which is what the MLS is for, to serve the members of
21
22
      Realcomp, should be paying for the advertising of people
23
      who are going to use that promotion to avoid having
      their members have business. That's the difference.
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That's the --

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1
              COMMISSIONER ROSCH: I don't understand that
 2.
      argument at all, Counsel. I mean, it seems to me that
 3
      the purpose of the MLS is to match buyers and sellers.
      It's not really to advantage or disadvantage any group
 4
      of brokers who happen to be members of the MLS. Am I
 5
 6
      wrong about that?
              MR. MANDEL: The -- you're right about the
      purpose of the MLS. It's a -- the network effect of the
 8
 9
      MLS, which is why it's recognized as being enormously
10
     pro-competitive in the case law, is the advantage of
11
      being able to manage buyers and sellers. The MLS itself
12
      is comprised of realtors, of members of the MLS itself.
13
              So, the cases have recognized that non-members
      can be excluded from a -- from the MLS. There is a
14
15
      difference here.
16
              When you say that the purpose of the MLS is to
17
      match buyers and sellers, the answer is yes, but it is
      to benefit the members of the MLS. It's not a public
18
19
      utility, in a sense.
2.0
              COMMISSIONER LEIBOWITZ: Can I -- finish up your
      sentence, because I want to ask some questions for the
21
22
      sort of purpose of these policies. And let me start
23
      with a -- with this question: Wouldn't the Realcomp
24
      board be happier if discount retailers and discount
25
      listings were banned entirely? Wouldn't they just be
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1 happier if they were ground into dust and they didn't
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- 2 have to deal with this problem?
- MR. MANDEL: Well, there's nothing in the record
- 4 about that, so I am going to surmise with respect to
- 5 that. What we do have is testimony from a number of
- 6 these Realcomp members saying that they recognize that
- 7 there is a place for the exclusive agency listing and
- 8 that they're fine with exclusive agents competing in the
- 9 marketplace. So, I do think it's a step removed from
- 10 what the Realcomp --
- 11 COMMISSIONER LEIBOWITZ: But didn't the Realcomp
- 12 board starting in 2001 inquire, I think on multiple
- occasions, about whether they could ban discount
- realtors or discount listings from the MLS?
- MR. MANDEL: Correct.
- 16 COMMISSIONER LEIBOWITZ: And didn't lawyers say
- no, and you might have been that lawyer, and it's to
- 18 your credit if you were, didn't that lawyer say it's in
- 19 violation of the antitrust laws, you cannot do that?
- 20 MR. MANDEL: That's correct, it's in the record
- and they were told that they cannot do that.
- 22 COMMISSIONER LEIBOWITZ: So, isn't it logical to
- 23 assume that this was sort of a fallback position, if you
- 24 can't ban them entirely, let's do things to inhibit
- 25 them, or inhibit their ability to be effective, and one

1 way to do that is to essentially to prohibit them from

- 2 getting onto Internet feeds, IDX?
- 3 MR. MANDEL: Is it logical to assume that? I
- 4 can't argue that you could make that assumption from
- 5 this. I do say that there is testimony in the record
- 6 recognizing, and again, this is coming forward from 2001
- 7 to the time of trial, that there's a recognition that
- 8 the exclusive agents do have a right to compete in the
- 9 marketplace. And the Realcomp board understands that
- 10 they can't ban exclusive agents entirely.
- 11 COMMISSIONER LEIBOWITZ: Right, but they seem to
- 12 think that they can penalize them and make their lives
- more difficult, right?
- MR. MANDEL: Can they penalize them?
- 15 COMMISSIONER LEIBOWITZ: Can they penalize them?
- 16 MR. MANDEL: If you're going to say that what
- they're doing is penalizing in the sense that it
- 18 discriminates against EA listings, I think the answer to
- 19 that is yes. An example of that is the Flegel case,
- 20 relied upon by complaint counsel, where the allegation
- 21 was that some D.O.s were not allowed privileges because
- 22 they were D.O.s as opposed to M.D.s and they were going
- 23 to be discriminated against. And the court recognized
- 24 that even if that was discriminatory, that does not set
- 25 up an antitrust cause of action.

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1 COMMISSIONER LEIBOWITZ: So, let me ask you the
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- 2 question, do Realcomp's policies, or the policies as
- 3 they were stipulated, refer to discount listings? Does
- 4 it have any effects at all? Does it have a
- 5 discriminatory effect?
- 6 MR. MANDEL: Does it have any effects at all?
- 7 As Mr. Gates indicated, Dr. Eisenstadt's testimony was
- 8 that at most you have, at most, a one percent decrease
- 9 in the percentage of EA listings, and his analyses, he
- 10 has several analyses which were below the one percent.
- 11 He testified that they had at most one percent, so I am
- 12 not going to say that they had no effects.
- 13 COMMISSIONER LEIBOWITZ: That is, the effects
- were no big deal? Is what you're saying?
- MR. MANDEL: Correct.
- 16 COMMISSIONER LEIBOWITZ: So, let's say the
- 17 policy were reversed and EA listings were the ones that
- were sent to the IDX websites, and ERTS listings
- 19 weren't, that wouldn't have an effect on it?
- 20 MR. MANDEL: That would not have an effect?
- 21 COMMISSIONER LEIBOWITZ: It would be no big deal
- 22 either, isn't that what you're saying? If it's no big
- deal not to be able to get to the Internet for EA
- 24 listings, it's no big deal not to get there for ERTS
- 25 listings, right? You flip the policy.

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1 MR. MANDEL: Yeah. Again, we don't have, you
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- 2 know, evidence in the record as to what would happen
- 3 with the ERTS listings if that were to happen, and what
- 4 happens if we flipped those policies around, I don't
- 5 have an answer for that.
- 6 COMMISSIONER LEIBOWITZ: Because if there's no
- 7 effect, then how can there be free riding? Or if
- 8 there's very little effect, how can there be free
- 9 riding?
- 10 MR. MANDEL: Well, there's free riding in the
- 11 sense that -- and again, very little --
- 12 COMMISSIONER LEIBOWITZ: I just want to
- 13 understand this, go ahead.
- 14 MR. MANDEL: The free riding is in the sense
- 15 that if you're sending these listings out, and the best
- 16 example is this MoveInMichigan.com, Realcomp's website,
- 17 okay? The concern there and the free riding concern is
- 18 that the Realcomp members pay for its own website, and
- 19 they're paying to maintain that website. So, you have a
- 20 seller who signs up with an exclusive agent, who is
- 21 using that for purposes of MLS entry only.
- 22 COMMISSIONER LEIBOWITZ: Who is a member of
- 23 Realcomp who pays annual dues.
- MR. MANDEL: That's correct.
- 25 COMMISSIONER LEIBOWITZ: Those annual dues go to

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1 support the website, right?
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- MR. MANDEL: That's correct. But the free
- 3 riding is not the number, that's not what the concern
- 4 is. The free rider is the seller who then ends up
- 5 having the listing put into MoveInMichigan.com, the
- 6 prospective purchaser or buyer sees that listing and
- 7 calls the seller and strikes their own deal with the
- 8 seller, cutting out the cooperating broker. That's the
- 9 free rider.
- 10 COMMISSIONER LEIBOWITZ: But again, I'm not so
- 11 sure that's free riding. You can disagree with me, I'm
- 12 sure you will, that may just be bare knuckles
- 13 competition that's good for consumers, right? They get
- 14 to choose.
- MR. MANDEL: It's good for consumers, again, at
- 16 whose cost, though? The concern there is that Realcomp
- 17 is paying for this website, MoveInMichigan.com, in a
- 18 situation where it disadvantages its members. Where the
- 19 seller then is encouraged to sell on their own, is
- 20 promoting it and there's no cooperating broker. That's
- 21 the free riding concern.
- 22 COMMISSIONER HARBOUR: Mr. Mandel, let me shift
- 23 the focus. First of all, you have my sympathies about
- 24 your torn rotator cuff, I am nursing a broken ankle.
- 25 MR. MANDEL: I'm sorry about your ankle,

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1 version. The Amicus brief cites to nothing in the
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- 2 record. Not one citation of anything in the record, and
- 3 it's not supported. There's nothing in the record about
- 4 all these foreclosures and the Realcomp policy is going
- 5 to reek economic havoc in Southeastern Michigan.
- 6 There's nothing in the record suggesting that at all.
- 7 What we have is what I would suggest would be a
- 8 de minimis decrease in the percentage of EA listings.
- 9 When you look at the record in its entirety here, and
- 10 it's not having this anticompetitive effect in the
- 11 marketplace.
- 12 The EA, again, I come back to the exclusive
- agent's testimony themselves, that they're doing well,
- 14 and that they're growing in Southeastern Michigan.
- 15 So, again, I don't believe the record supports
- the Amicus brief and the sky is falling.
- 17 COMMISSIONER HARBOUR: There is another point
- 18 that the Amicus brief made: Given the current economic
- 19 situation in this country and the fact that millions of
- 20 homeowners currently owe more on their homes than
- 21 they're worth, due to the subprime mortgage crisis, and
- 22 given the considerable savings that consumers who avail
- themselves of the EA discount model would realize. Why,
- then, is the current penetration level of the EA
- 25 discount model so very minuscule in this market?

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MR. MANDEL: All right, and to answer that
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2.
      question, again, what you need to understand is the
3
      testimony of complaint counsel's expert, the industry
      expert, Mr. Murray. What he says, notwithstanding what
 4
      you're referring to with the Amicus, is that in this
 5
6
      down market, when you're looking at economic hard times,
      on balance, again this is the industry expert that
      complaint counsel has, you're going to have a fall-off
8
9
      in EA listings.
10
              And again, first you have to look at the
     national level to understand this, and this is from
11
12
      Stephen Murray. He has a paper that he published for
13
      the industry, separate and apart from coming in and
14
      testifying, he creates a paper that's called Consumer
15
      Tsunami. What he says is despite the industry's buzz,
16
      EAs are not taking off. What he found in the last year
17
      that his company did the analysis, 2005 to 2006, was at
     a national level, exclusive agent contracts actually
18
19
     went down, from 15 percent to eight percent. His
20
     explanation at trial for that finding was a cooling off
     of the markets. What you had before was hot markets,
21
22
     particularly on the west coast, and that promoted the
23
     EAs.
24
              In the down turn, it's the opposite of what your
25
      question suggests. In the down turn, people go away
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1 from EAs? Why do they do that? Well, let me give you a
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- 2 couple of reasons. One, what's lost here, as we're
- 3 looking at this and talking about the advantage of
- 4 discount brokers, is the model of the EA, and
- 5 understand, this is in a down market, that says, pay me
- 6 \$500, flat free, up front, I'll get you in the MLS. It
- 7 is the most important tool of driving the sale of homes.
- 8 That's what I will do for you.
- 9 The payment is \$500 up front. In a down market
- in Southeastern Michigan, the worst of the worst -- if I
- 11 can just finish this answer -- there are lots of people
- whose homes do not sell. They just do not sell.
- So, you have just forked over \$500, you don't
- 14 have enough equity in your house to begin with and the
- house doesn't sell. You're looking at it in the more
- 16 traditional sense, the ERTS listing, you're only paid a
- 17 commission if the house sells. And what else do we know
- about why these aren't working?
- 19 COMMISSIONER HARBOUR: But I guess the
- 20 fundamental question I have is that how does
- 21 discriminatory access to the EA listing benefit
- 22 consumers and how does making it harder for consumers
- 23 to identify all of the listings that are available to
- them for sale promote competition?
- 25 MR. MANDEL: Well, you said make it harder for

- 1 them to identify all listings that are for sale. There
- 2 is nothing that makes consumers difficult -- I'm sorry,
- 3 could I have your question again? I lost part of it.
- 4 COMMISSIONER HARBOUR: It was compound, so I
- 5 will go again.
- 6 MR. MANDEL: I'm sorry.
- 7 COMMISSIONER HARBOUR: How does discriminatory
- 8 access to the EA listings benefit consumers?
- 9 MR. MANDEL: I'll go back to Mr. Murray to
- 10 answer that question. How does this benefit consumers?
- 11 What Mr. Murray testified to was that you have a
- 12 situation where MLSes level the playing field. He sees
- them as pro-competitive, just like the case law does.
- 14 What Mr. Murray also testified to was one of the things
- 15 that MLSes do is that it is enormously pro-competitive
- 16 is what Realcomp does. They set up MoveInMichigan.com,
- 17 their own websites, which promote these listings so
- 18 people can see them. What Mr. Murray talks about is if
- 19 you end up with a situation, and let's suggest that the
- 20 rules invalidate it, so that we understand and the
- 21 expert report of Dr. Eisenstadt at least gets into
- 22 unintended consequences. This is how it could hurt the
- consumer.
- 24 What the MLS does is it levels the playing field

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1 this rule is invalidated, and Realcomp is told that you
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- 2 must put all of the exclusive agent listings into what
- 3 the members are paying for, your own website, which is
- 4 MoveInMichigan.com. You've got to do that.
- 5 One potential reaction Realcomp or other MLSes
- face in that situation could have, and Mr. Murray
- 7 recognizes this, is they could say, we're not going to
- 8 do this. This is our members, we think this would hurt
- 9 our members to do it, we're going to shut down
- 10 MoveInMichigan.com. How would the consumer be hurt
- 11 there?
- 12 What would happen, this is again from
- 13 Mr. Murray, is it would disadvantage the small brokers.
- 14 It would actually help the larger brokers who have the
- 15 marketing resources, who have the money, the technology,
- to promote their own listings, but the
- 17 MoveInMichigan.com realtor -- Realcomp's own website,
- 18 helps the small broker compete with the bigger broker.
- 19 So, then, you've eliminated some choice,
- 20 potentially, for consumers by helping the big guys only,
- 21 cutting back on the number of potential realtors.
- 22 Realcomp has already seen a precipitous decline in the
- 23 number of realtors in Southeastern Michigan, because of
- the economy. Because the economy has gone down so much,
- 25 Realcomp, which has 15,000 members by the time of trial,

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1
      was down to 13,800.
 2
              So, again, you have a situation where the
      consumer may be looking at just having to do more and
 3
      more business with the big brokers and less with the
 4
      small brokers. That could disadvantage the consumers.
              COMMISSIONER ROSCH: I'm a little surprised by
 6
      your answer, Counsel, because I thought I heard you say
      earlier that it's really not a question of whether or
 8
 9
      not it benefits the consumers, at least in the first
10
      instance, rather, complaint counsel has the burden of
11
      showing in the first instance that the policies have had
12
      an anticompetitive effect and that that has been
      something more than de minimis and it's not until then
13
14
      that the burden then shifts back to you in order to
15
      demonstrate that the policies have a pro-competitive
16
      effect that outweighs that anticompetitive effect.
17
              Am I wrong about that?
18
              MR. MANDEL: No, you are not wrong about that, I
19
      was responding to the question of how this could harm
2.0
      the consumers. That was my reason for that answer. So,
21
      no, I'm -- you are correct with respect to what that
22
      initial position is.
23
              COMMISSIONER ROSCH: Well, I must say that I am
24
      somewhat confused about your answer with respect to
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benefitting consumers. First of all, the consumers,

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when you're talking about free riding, when you're
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- 2 talking about there being an advantage, the consumers
- 3 you're talking about are the seller and the buyer,
- 4 correct?
- 5 MR. MANDEL: That's correct.
- 6 COMMISSIONER ROSCH: They're not brokers, are
- 7 they?
- 8 MR. MANDEL: They are not brokers.
- 9 COMMISSIONER ROSCH: Well, are they even in the
- 10 relevant market? Are they competitors in the market?
- 11 In the markets which the ALJ defined as the relevant
- 12 products in this -- product markets in this case?
- 13 MR. MANDEL: In that context, I would submit
- 14 that it's relevant for consideration. What the ALJ
- found is a for sale by owner home is not part of the
- 16 relevant market. This is not a for sale by owner home.
- 17 That's -- we're close, if I can use Mr. Gates' words,
- 18 we're very close, but we're not a for sale by owner.
- 19 In the situation that we're talking about now,
- and positing, we do have a seller competing with a
- 21 Realcomp member. So, again, I understand that the
- 22 market analysis, it may not quite fit, but in practical
- 23 terms, they are very much competing in that sense with a
- 24 Realcomp member, because they're selling their home now,
- 25 effectively on their own. It's being advertised through

- 1 Realcomp's resources, as an example, MoveInMichigan.com,
- 2 a buyer then deals directly with the seller, and does
- 3 not have a cooperating broker. That's the competition.
- 4 With the cooperating broker.
- 5 So, the bidding disadvantage, which is part and
- 6 parcel of that, is another prospective purchaser who has

- 1 it disadvantages that cooperating broker. So, again, on
- 2 that issue, the concern is that Realcomp has paid to do
- 3 this advertising to drive a prospective purchaser to
- 4 deal directly with the seller and not have a cooperating
- 5 broker.
- 6 COMMISSIONER LEIBOWITZ: So, doesn't the same or
- 7 a similar problem from your perspective arise when you
- 8 have an exclusive right to sell seller and then a buyer
- 9 who's unrepresented? Right? I mean, you're getting a
- 10 double collection.
- 11 MR. MANDEL: Right.
- 12 COMMISSIONER LEIBOWITZ: Someone is free riding
- on what could have been a cooperative broker's right to
- 14 help out that buyer. How do you square that with your
- 15 position on --
- 16 MR. MANDEL: In that context, again, you have
- 17 the exclusive right -- and the way it works is the
- 18 exclusive right to sell broker negotiates up front what
- 19 this commission is, traditionally it's six percent.
- 20 There is competition in the market, it could potentially
- 21 be less than that. So, yes, you do not have a
- 22 cooperating broker, but there's no bidding disadvantage,
- there's no bidding disadvantage, because that purchaser
- 24 and the seller are paying the whole commission. So,

- 1 COMMISSIONER LEIBOWITZ: But it seems to me from
- 2 your perspective, if you've got a problem with what the
- 3 discount listing, what happens with the discount
- 4 listings, you should also have a problem with sort of
- 5 the double payment to the ERTS. I mean, it's easily the
- 6 only distinction is in one instance, you know, your
- 7 members get potentially six percent, sometimes I'm sure
- 8 it's rolled back a little bit, and in the other case,
- 9 you do as well as you would like. It's like bad for you
- 10 but it may be good for competition, again.

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1 listing broker getting the windfall here and the
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- 2 circumstance of the discount broker and the
- 3 unrepresented buyer.
- 4 COMMISSIONER ROSCH: Aren't they the free rider?
- 5 MR. MANDEL: I'm sorry?
- 6 COMMISSIONER ROSCH: Isn't the ERTS broker the
- 7 free rider, because they're pocketing the six percent
- 8 commission, whether there's a cooperating broker or not.
- 9 Aren't they free riding?
- 10 MR. MANDEL: I don't believe that's free riding.
- 11 You know, again, the ERTS broker, they're getting what
- 12 Commissioner LEIBOWITZ says is a windfall. They're
- certainly benefitting financially when this happens, but
- that's negotiated with the buyer.
- 15 COMMISSIONER LEIBOWITZ: But again, what you're
- 16 saying is it's free riding and Realcomp doesn't like it,
- 17 but it's a reasonable contractual relationship and a
- 18 fair windfall when Realcomp does like it. I mean, it's
- 19 almost like a mirror image.
- 20 MR. MANDEL: But again, Realcomp doesn't get --
- 21 I don't know that it's the mirror image. Realcomp does
- 22 not get involved in the terms, as Mr. Gates indicated,
- 23 between the listing broker and the seller. Realcomp
- 24 doesn't govern that with respect to what those terms
- 25 are, whether it's six percent, five percent, four

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1 also about the bidding disadvantage, and that's in
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- 2 Dr. Eisenstadt's reports as well.
- 3 CHAIRMAN KOVACIC: Did he have -- remind me --
- 4 did he have evidence based on actual examinations of
- 5 markets, or was this done in a more theoretical way?
- 6 MR. MANDEL: It's theoretical, that's correct.
- 7 Again, again, we submit that the test is plausible
- 8 justification, and as California Dental itself said, the
- 9 economical, this may even be wrong, but if it's
- 10 plausible, that's enough.
- 11 So, again, yes, it's theoretical, but I would
- 12 submit that is something that could be considered
- 13 by the Commission.
- 14 CHAIRMAN KOVACIC: If we were to reject the
- justification arguments, do you lose this case?
- 16 MR. MANDEL: I believe we do not lose this case
- 17 if you reject that, and the reason I submit that we do
- 18 not lose this case is that if you come back to the
- 19 anticompetitive effects, since this is not inherently
- 20 suspect activity, as complaint counsel acknowledges,
- 21 we -- again, what I submit is that we have a de minimis
- 22 effect, and it --
- 23 CHAIRMAN KOVACIC: Did you define de minimis for
- 24 me? How do I know when I go beyond de minimis into de
- 25 maximus?

- 1 MR. MANDEL: Can I define it out of this record
- 2 as s59 of twt s9A MANDEL: Can I define it out of this record

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case, where Realcomp has eliminated its search function
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 2.
      policy itself, so that window itself has been changed
      and there's no automatic default on this, as far as what
 3
 4
      is being seen. And the other thing that Realcomp has
      eliminated and the brief that complaint counsel filed, I
 6
      believe, was incorrect in this sense, is the minimum
      service definition. That's part of the stipulated
      order, is Realcomp has eliminated the minimum service
 8
 9
      definition.
10
              The reply brief from complaint counsel says
      about the minimum service definition, well, sure,
11
      Realcomp has eliminated that, but a future board could
12
                    That's not correct. The stipulated order
13
      change that.
14
      binds Realcomp for ten years on the minimum services
15
      definition and the search function policy. And when you
16
      look at the effect of the Realcomp restrictions, and
17
      this is in the decision itself, before you start talking
18
      about price or anything else.
19
              Complaint counsel's expert, Dr. Williams,
20
      acknowledges that he could not disentangle these
     policies. He had to look at them all together, so when
21
22
     he says there's been a decline in EA listings, or if you
23
      want to go to the next step, and I submit that this
24
      record does not support this price decrease by any
25
      meaningful measure or price effect, it's looking at
```

1 MR. MANDEL: Yes.
2 CHAIRMAN KOVACIC: Substantial market power?
3 MR. GATES: We did not cross-appeal, so we do
4 accept that.
5 CHAIRMAN KOVACIC: To go back to the link
6 between the effects and justifications, suppose, again,
7 that we find that there were no plausible efficiencies?
8 I'm not asking you to agree that that's the case, but

suppose we found against you on that point. Do I

10 understand you to argue that the combination of

9

- 1 I have cited before, recognizes that, again, antitrust
- 2 law is not designed to regulate de minimis effects.
- 3 So, if it's really not affecting competition, if
- 4 it's of no real significance in the marketplace, I would
- 5 submit that even if you were to find that we do not have
- 6 a plausible justification, this is not the type of
- 7 conduct that bears regulation.
- 8 CHAIRMAN KOVACIC: I wonder how the Indiana
- 9 Federation of Dentists court would have decided KNB, or
- 10 perhaps to evaluate this argument, to go back to
- 11 Commissioner Rosch's original inquiry, where I don't
- believe there was acs it's of no real significance in the marketpl

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Mr. Gates is saying is not on the table here. Indiana
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 2.
      Federation of Dentists, page 461 of that decision, where
 3
      we get into that market power is a surrogate, what
      Indiana Federation of Dentists is really saying is,
 4
      what's it a surrogate for? What it's saying is you
 6
      don't have to get into market power when the activity
      itself is so effectively bad that we can understand it.
              This is something we're more familiar with.
 8
 9
      what we had there was the complete elimination. Again,
10
      that's what's different between our case and Indiana
11
      Federation. There you had a complete elimination.
                                                          That
12
      is that these x-rays were not going to insurance
      companies, and the record of evidence there was that the
13
14
      insurance companies had no alternative means, none,
15
      because what they were saying is that the only -- the
16
      dentists were suggesting, come into our office. Come to
      our office and look. We're not going to send x-rays to
17
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So, you had a complete exclusion, a complete elimination. And again, here, by stipulation, we do not have a complete elimination. EAs are members or on the

you. And the insurance companies convinced the court

that that was not an option. Insurance companies can't

come into every individual office of a dentist and look

25 MLS and have been at all times.

at x-rays. It's not going to work.

18

19

2.0

21

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So, I don't believe that Indiana Federation of
1
2.
     Dentists cuts against, ultimately, when carefully read,
     Realcomp's position. And again, I would submit, and I'm
3
      sorry, you haven't asked me this question, but just so I
 4
      can respond to it, you asked Mr. Gates for the very best
5
      cases, and I would submit, if I'm asked that question or
6
      if I can give you the answer, California Dental would be
      the case that I would say is the best case, the most
8
      important case to the Realcomp position, and there are
9
10
      just a slew of cautions against using the quick look,
11
     which apparently is not being advocated at this point by
12
      complaint counsel, but talks about when we're really not
      familiar with this, we have to take a good, hard look.
13
              And fundamentally, what we have here is the MLS
14
15
      recognized as being pro-competitive, a whole line of
16
      cases, Realty Multilist would be probably the best
      example of that. Supermarket Homes, which recognizes
17
18
      they're a situation where you had somebody who said,
19
     basically, look, we're effectively a discount broker, we
20
     want to give out some of the MLS stuff to potential
     marketers, because our properties aren't being shown,
21
22
      they're not being shown, how are we going to compete in
23
      that marketplace. And Supermarket Homes said, no,
      that's not an antitrust violation. We recognize that
24
25
      the MLS there does not violate antitrust law.
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And California Dental ultimately says boy, you
1
 2.
      have to take a real careful look when you are in this
      kind of unchartered territory. Here, we have a case
 3
      where I am not aware of a case where we have the
 4
      situation with Realcomp, where it's actually been
 6
      litigated and we've got the Internet, which I really
      fully submit that there is a very significant situation,
      there's record evidence on the Internet which I think
 8
 9
      all of us recognize as being a dynamic process.
10
      it's effectively a moving target. Kelly Sweeney talked
11
      about that. Gary Moody, who was called by complaint
12
      counsel, who was one of the so-called discount brokers,
      talks about the Internet changing all the time.
13
      Mr. Gates talks about these preferred sites.
14
15
              CHAIRMAN KOVACIC: How do those changes affect
      the assessment here? How does the dynamism of this
16
17
      instrument affect this case?
18
              MR. MANDEL: I think that those changes
19
      ultimately go back to what I'm suggesting, which is why
20
      you don't regulate. If you're not -- if you're at the
      de minimis level, if it's something that we're -- the
21
22
      anticompetitive effect really hasn't been tied down and
23
      established, I would suggest that it's an area where you
      tread particularly cautiously, in a situation like that,
24
25
      because you have things changing, and it's in the record
```

- 1 with respect to that.
- Google, according to Mr. Moody, Gary Moody, he
- 3 believes is shortly going to be more important than IDX,
- 4 in the very short term, which Mr. Gates is saying is one
- of the most important websites available, that's one of
- 6 the public websites we're talking about.
- 7 You have Mr. Murray, the industry expert for
- 8 complaint counsel, talking about Google has publicly
- 9 announced that they are going in with both feet into the
- 10 residential real estate area, you have the robust
- 11 website possible, it's going to be open to all comers.
- 12 COMMISSIONER HARBOUR: What evidence, though,
- exists that consumers in your market use Google and
- 14 Trulia to any significant degree? Can you point us to
- 15 any evidence?
- 16 MR. MANDEL: Well, record evidence, I suppose,
- 17 would be Gary Moody. I do not have statistics,
- 18 Mr. Gates is right about that. Again, the people who
- 19 are testifying are not in a position where I can tell
- you that we've got some elaborate study, but we do have
- 21 Gary Moody who is in the South Michigan market, that
- 22 Google, he believes, is growing, he's someone who has
- 23 special expertise in websites. That's what he does.
- Not just on the realtor side, that's what he does
- 25 professionally is the websites. He believes it's very

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1 important.
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- 2 COMMISSIONER HARBOUR: I see your yellow light
- 3 is on. There were a couple of questions about free
- 4 riding that I didn't get to, so if I can just circle
- 5 back and ask you a couple of questions.
- 6 MR. MANDEL: Certainly.
- 7 COMMISSIONER HARBOUR: Assuming that broker
- 8 agents are victims as you say of free riding, isn't it
- 9 fair to say that over the long term, broker agents are
- 10 likely both to be victims and beneficiaries of free
- 11 riding, the free riding effects you've outlined in your
- 12 brief, but wouldn't a benefit occur when a broker agent,
- for example, receives a commission from an ERT listing,
- 14 even though they had nothing to do with finding the
- buyer, and given that likely scenario, wouldn't the net
- 16 effect of the free riding be a wash or be negligible at
- 17 best?
- 18 MR. MANDEL: I need to make sure I understand
- 19 the broker agent you're referring to. Can I just explain
- 20 what I think my question is so I'm trying to answer it.
- 21 The broker agent who has no -- has done nothing
- 22 to get the buyer in the door.
- 23 COMMISSIONER HARBOUR: The ERTS listing, that's
- 24 right.
- MR. MANDEL: ERTS, okay. There are two broker

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1 agent and I need to make sure we're talking about the
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- 2 same thing. The cooperating broker is the -- is what I
- 3 think you're talking about.
- 4 COMMISSIONER HARBOUR: Not the cooperating
- 5 buyer's broker, it would be the full-service broker, the
- one who is the seller's broker. Or one who just sits
- 7 back who has the exclusive and if the buyer or the
- 8 seller finds someone to purchase the home and has done
- 9 anything at all, they get the commission.
- 10 MR. MANDEL: Right.
- 11 COMMISSIONER HARBOUR: Wouldn't that be a wash
- 12 on the free riding?
- 13 MR. MANDEL: I don't think it would be a wash.
- 14 In the context of -- when you enter into an ERTS listing
- 15 and that particular realtor does nothing to sell the
- 16 home, it's just fortuitous, you've signed the contract
- 17 and somebody happens to -- the homeowner in that context
- 18 actually knew a prospective purchaser.
- 19 COMMISSIONER HARBOUR: And sells the home.
- 20 MR. MANDEL: Didn't make a reservation, but
- 21 again, it's not necessarily the free riding argument.
- 22 COMMISSIONER HARBOUR: Wouldn't it cancel out
- 23 the free riding argument? That is certainly a benefit
- 24 and any negative effect from the free riding wouldn't be
- 25 cancelled out by the full-service ERTS listing and no

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      efforts at all to --
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              MR. MANDEL: I'm not going to agree that it
 3
      cancels it out. I do acknowledge that the hypothetical
      that you're suggesting is a situation where the ERTS
 4
 5
      realtor, broker, benefits, and that's, again, that's the
      nature of the ERTS contract, but I don't agree that that
 6
      cancels out the free riding argument. I'm not sure that
      that's really free riding. That, again, is the contract
 8
 9
      signed, that's the nature of the ERTS listing.
10
              COMMISSIONER HARBOUR: Let me ask you one last
11
      question on the free riding, as Justice Breyer mentioned
12
      in Leegin, he said it's not whether free riding occurs
      that matters, he said, rather, it's whether there is
13
      sufficient free riding to induce the victims of this
14
15
      free riding to cease providing optimum levels of
16
      service.
17
              Given what Justice Breyer said in Leegin, can
18
      you identify the services that can no longer be provided
19
      to consumers, if the free riding that you described were
20
      not prohibited?
21
              MR. MANDEL: Well, again, I can -- I'll come
      back to what I said before: Services that are no longer
22
23
      provided would be an example of MoveInMichigan.com.
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Realcomp eliminated that. That is a potential service

that would be eliminated. Another potential service,

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1 and this is in the record, is that the benefit of the
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- 2 MLS is the network effect, and the listing agents
- 3 themselves, and Kelly Sweeney has talked about this in
- 4 his testimony, are concerned where you end up with a
- 5 situation where on the other side you have an EA
- 6 listing, because they end up having to do more work
- 7 themselves, those listings are devalued by those listing
- 8 brokers.
- 9 So, on the consumer side, what you may
- 10 potentially have is a situation where you have less
- 11 attractive listings and you're driving down the number
- of potential users of the MLS, which would adversely
- 13 affect consumers. That is something that is in the
- 14 record.
- 15 COMMISSIONER ROSCH: Mr. Chairman, could I ask a
- 16 question that is going to go to complaint counsel as
- 17 well?
- 18 CHAIRMAN KOVACIC: Absolutely. I mean, we have
- 19 Commissioner Leibowitz in the queue, too.
- 20 MR. MANDEL: Could I take one sip of water? You
- 21 guys are wearing me out here, the one-armed man.
- 22 COMMISSIONER ROSCH: Go ahead, Commissioner.
- 23 COMMISSIONER LEIBOWITZ: No, go ahead.
- 24 COMMISSIONER ROSCH: Why do you think Leegin
- 25 doesn't control your free riding argument? I mean,

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there it seemed like not just Mr. Justice Breyer, but
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 2.
      the majority held that a horizontal agreement among
      rivals to try and cure the evils, perceived evils of
 3
      resale price maintenance was not governed at all by the
 4
      same principles that would have been if you have a
 6
      vertical agreement and we've got a horizontal agreement
      here, don't we?
              MR. MANDEL: Yes, we do have a horizontal
 8
 9
                  The MLS -- I think the MLS is a different
      agreement.
10
      animal, if I may. Yes, we have a horizontal agreement
11
      among competitors, but we also, and this is the very
12
      nature of the MLS, and this is recognized by the initial
13
      decision as well, yes they are competitors, but they
      also, by nature of the MLS, cooperate together.
14
15
              And that's what I was at least attempting to get
16
      at, in my response to Commissioner Harbour, is that the
17
      MLS itself, to work, you have to have cooperating
18
      brokers, who bring the buyers into the transaction, and
19
      the listing brokers, who are bringing the sellers into
2.0
      the transaction. And I think that there's got to be a
      recognition of the very nature of the MLS.
21
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Yes, it's a horizontal agreement, among competitors, but they are also working cooperatively together in the MLS context, and again, that's the recognition of the MLS as being pro-competitive. I

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1 think that that needs to be taken into consideration,
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- 2 that analysis.
- 3 COMMISSIONER ROSCH: With respect to these
- 4 restrictions, though, do you need to demonstrate that
- 5 they're pro-competitive in order to escape the language
- of the majority opinion that this is a per se problem
- 7 when there is a horizontal agreement? Let's assume that
- 8 the restrictions -- the evidence here is that the
- 9 restrictions are the result of a horizontal agreement,
- 10 among rivals.
- 11 MR. MANDEL: Laurie, could you call up number 9,
- 12 please. Yes, number 9.
- 13 Again, this is in response to your question
- 14 about per se. This is complaint counsel's post trial
- 15 reply brief. Again, complaint counsel has never
- 16 contended that Realcomp policies are per se illegal.
- 17 COMMISSIONER ROSCH: Well, that's not the
- 18 question.
- 20 COMMISSIONER ROSCH: I'm talking about it going
- 21 to your free riding justification.
- MR. MANDEL: I'm sorry, who --
- 23 COMMISSIONER ROSCH: The free riding
- 24 justification was proffered when retail price
- 25 maintenance was at issue, and the justices seemed to

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1 appear to say that it's one thing for that justification
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- 2 to fly when there's a vertical agreement, it's quite
- 3 another thing when it's the product -- when the effort
- 4 to do away with that free riding is the product of a
- 5 horizontal conspiracy.
- 6 MR. MANDEL: And again, I come back to the
- 7 nature of the MLS. That -- I'm sorry, but I'm going to
- 8 have to answer that way. You've got this joint venture
- 9 arrangement, which is recognized as having efficiencies,
- 10 and again, Realty Multilist recognized that because of
- 11 that pro-competitive nature of the MLS, that we can
- 12 acceptance ancillary restraints. That they're
- 13 acceptable in an MLS context.
- 14 So, again, I don't -- also would respectfully
- submit that we don't have, on balance on this record,
- 16 these price restraints of any significance. Again, I
- 17 come back to my de minimis argument on that particular
- 18 issue.
- 19 COMMISSIONER LEIBOWITZ: All right, I'll be very
- 20 brief, because you've been kind to be up here for I
- 21 think almost or nearly over an hour. Just a couple of
- 22 questions on the April 2007 stipulation. One thing it
- 23 clearly did was eliminated the search function policy.
- 24 Might be a de minimis search function policy.
- MR. MANDEL: I'm sorry?

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- **2** aftebalonabest**enne**gantentennegantentennegantenten

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1 are the definitions of exclusive right to sell, and the
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- 2 Kermath approach, Mr. Kermath's approach, the flat fee
- 3 ERTS, doesn't fit that. And again, Mr. Gates is
- 4 technically correct on that, but the record evidence is
- 5 that that nevertheless is being sent on to all of these
- 6 public websites, and it's \$200 more.
- 7 And again, Mr. Kermath, if we're going to be
- 8 technical about this, could correctly fix that by
- 9 charging a contingent commission, and there's no
- 10 limitation, there's no provision as to what the amount
- of the contingent commission could be, so at least in
- 12 theory, I'm not saying that we have any record evidence
- of this, it could be a dollar. Mr. Kermath could say,
- 14 give me \$699, flat fee, ERTS, up front, or the other
- thing he could do is go flat fee ERTS at the end.
- 16 COMMISSIONER LEIBOWITZ: Plus a couple of pepper
- 17 corns or a dollar.
- 18 MR. MANDEL: But a flat fee ERTS at the end fits
- 19 technically the definition and would be sent on. But
- 20 again, the record evidence is that Mr. Kermath's
- 21 listings are being sent on to all of these websites.
- 22 COMMISSIONER LEIBOWITZ: With the stipulation of
- 23 Mr. Kermath, can you discipline him if he continues to
- 24 not -- if he doesn't change his approach or his comment?
- MR. MANDEL: The stipulation has nothing to do

- 1 questions. I want to go back, can I talk record
- 2 evidence of this. Karen Kage testified that -- that
- 3 Realcomp had effectively had an extension from
- 4 realtor.com that did not have to put that policy in
- 5 effect until October. So, where the record ended here,
- 6 by way of testimony, was Realcomp was going to be in
- 7 violation of the NAR rule, if it did not put this in
- 8 effect -- again, in October, which would be after the
- 9 record closed on this. There was an acknowledgment of
- 10 that.
- Now, if you want to know now, I'm happy to

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1 members is this antitrust coverage, and Realcomp, since
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- 2 it's not in compliance with that particular rule, is on
- 3 its own, on that particular thing, but Realcomp is still
- 4 part of NAR, even though it's not in compliance with
- 5 that rule. That's the penalty that's been worked out to
- 6 date.
- 7 COMMISSIONER LEIBOWITZ: So, NAR noncompliance,
- 8 which in other words is a violation. If you want to add
- 9 something, go ahead.
- 10 MR. MANDEL: I just want to make sure I'm
- absolutely correct on everything that's going on now, if
- 12 I can just have one moment.
- 13 (Brief pause.)
- 14 MR. MANDEL: I'm correct. There's nothing
- 15 further on that.
- 16 COMMISSIONER LEIBOWITZ: Thank you very much.
- 17 CHAIRMAN KOVACIC: Thank you.
- 18 MR. MANDEL: Thank you.
- 19 CHAIRMAN KOVACIC: Mr. Gates?
- 20 MR. GATES: I'll get the additional 14 minutes,
- 21 hopefully I will not use that.
- Just a few points. First off, Mr. Mandel said
- that Realcomp doesn't get into the relationship between
- 24 the buyer and -- or excuse me, the seller and their
- 25 broker, but they do. That's exactly what they do here.

- 1 They say, if you have an EA listing instead of an ERTS
- listing, we're going to get into that relationship and
- 3 we're going to deny services to you. Why? Because they
- 4 want to protect the windfall that Commissioner Leibowitz
- 5 identified. That's why.
- 6 It's the -- it's an MLS that has market power,
- 7 it's effecting 14,000 members, half the realtors in the
- 8 state of Michigan. That's why we don't have to worry
- 9 about any false negatives, false positives here, because

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data goes through June of 2006.
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- 2 More importantly, what's really at issue here is
- 3 the tendency of the restraint. That's what Cal Dental
- 4 tells us. If a restraint has an anticompetitive
- 5 tendency, it can't thereby be pro-competitive or good
- 6 simply because the economy changes. The question is,
- 7 what is the tendency of the restraint? Does it tend to
- 8 impact competition? Does it tend to restrict it? If
- 9 because of the economy it's less effective, maybe, but
- 10 it's still anticompetitive.
- 11 On the free riding issue, because there's a lot
- of struggle about whether or not there's free riding.
- 13 Notice what Realcomp has answered in their questions.
- 14 There might be an effect some time in the future with
- 15 regard to MoveInMichigan, or other brokers might not
- 16 want to be on the MLS. There's no evidence of that, not
- 17 a single broker testified to that, not a single broker
- 18 wrote in and said to Realcomp, we've got to change our
- 19 policies because of that. Other MLSes have -- don't
- 20 have these policies, don't have any problems. In fact,
- 21 NAR has required us, you know, one, that all affiliated
- 22 MLSes have an IDX, and two, that onto that IDX go all
- 23 listings, including EA listings.
- Why aren't brokers, even if they hate
- discounters, going to go away? Because they need to be

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on the MLS. Brokers are not only cooperating brokers,
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- 2 they're also listing brokers, they need to list on the
- 3 MLS, and they want to have the opportunity to earn a
- 4 commission on the buy side, on the cooperating broker
- 5 side.
- To answer your question, Commissioner Rosch,
- 7 where do we say that this affects prices? In our
- 8 pretrial brief, that was actually filed before our joint
- 9 stipulations, page 1, in our introduction, we say that
- 10 Realcomp's policies cause higher prices. That's been
- 11 our position throughout the litigation.
- 12 Finally, this is really under a rule of reason,
- 13 this is an easy case. Why? Because the nature of the
- 14 policies is anticompetitive, whether you want to label
- 15 them as inherently suspect or not. But that -- we have
- 16 much more than simply the nature of the policies. We
- 17 tried to make it easy for you. We have conceded market
- 18 power, we have evidence of actual effects. The evidence
- 19 of actual effects comes not only in the form of the
- 20 data, and all the regression analysis, but also in the
- 21 testimony of your brokers who have said, because of the
- 22 policies, I compete differently.
- So, for consumers, what this means is that
- there's less price competition, and less choice. Less
- 25 choice because a product is being withheld from them by

- 1 a combination of competitors, and that, in and of
- 2 itself, is sufficient evidence of effects under Sullivan
- 3 versus NFL, under Flegel, and, frankly, under IFD. That
- 4 is sufficient evidence of effects.
- 5 What Realcomp's brokers have done is said, if
- 6 you want all this great exposure, what you have to do is
- 7 you have to pay more, you have to pay for more services.

- 1 The only difference is that we have this -- is attached
- 2 to an efficient MLS. We admit that. But the question
- 3 is, does it -- is it thereby justified, is it necessary
- 4 for the functioning of the MLS, is it reasonably
- 5 ancillary, whatever terms you want to use? The answer
- 6 to that question is no, it's not.
- 7 Correct, this is not a total exclusion of
- 8 brokers, as you have in Realty Multilist, but what we
- 9 have here is withholding competitively significant
- 10 benefits of the MLS and the result is that a product
- 11 that consumers want is withheld from them, and brokers
- 12 compete differently because of the rule. That is
- 13 sufficient evidence of effects under Detroit Auto
- 14 Dealers and all these other cases.

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10	FEDERAL TRADE COMMISSION to the best of my knowledge and
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