

FTC Response To Commenters Concerned **Thea**Orders Will Increase Consumer Costs Page 2

to help stores recover computers. Consumeers must receive notice of and give their consent to the installation and use of location tracking/thology at the time the computer is rented, and in most instances computer users must receive notice immediately prior to its activation. The notice requirement may be suspled, however, where the consumer reports the computer stolen – or there is otherwise a reasonable basis teventhat the computer has been stolen – and a police report is filed. These provisions providese RTO stores effective means to locate and retrieve the computers.

The proposed orders also bar the use experience tactics (including fake software registration screens) to collepersonal information from summers and prohibit other misrepresentations about consumer vacy. Similarly, the orders prohibit the use of information gathered from consumers using deceptive means literation consumerental contracts.

By direction of the Commission, Commissioner Wrightot participating.

Donald S. Clark Secretary