FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Division of Advertising Practices

November 17, 2000

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555 Thirteenth Street, NW
Washington, DC 20004-1109

Re: OnHealth Network Company

As you know, staff of the Federal Trade Commission conducted an investigation of your client, OnHealth Network Company (hereinafter "OnHealth"). The purpose of the investigation [illegible] including personal identifying information or personal health information. OnHealth engaged in [illegible] acts or practices in violation of Section 5 of the Federal Trade Commission Act. A primary focus of our inquiry was whether your client used or disclosed consumers' [illegible] including whether this information had been disclosed to third parties.[1]

Staff has determined to close the investigation at this time. Among other reasons, it appears that OnHealth is no longer [illegible] personal health information [illegible] manner contrary to its privacy policy. This action is not to be construed as a determination that [illegible] violation may have occurred in the [illegible]