

Participant Biographies

Thomas A. Berg

As General Manager IS Strategic Relations, one of Mr. Berg's responsibilities is government relations for the Information Systems Division of Marshfield Clinic. Mr. Berg has been with Marshfield Clinic for 36 years and has played key roles in the development of Cattails MD, the electronic health record used at many locations throughout central and northern Wisconsin.

Kevin Carr, MD

Kevin Carr, MD has achieved national recognition as founder of the TRUST model of community-wide informatics and seasoned clinical transformation professional. He has significant experience in medical informatics, clinical process improvement, physician adoption in the use of CIS and CPOE, and the management of clinical content as a part of advanced clinical information systems. Dr Carr has served as Chief Medical Information Officer of a Yale-affiliated community-based teaching hospital, helping guide the rapid implementation of Cerner's electronic medical record system with 100% physician adoption. He also served as a key founder of the multi-institutional programs Wate

Gustav P. Chiarello

Gus Chiarello is an A

Mark Dente, MD

Mark Dente started his informatics career over

Technical Committee. In an advisory capacity, Mr. Ferguson serves on the Board of Directors of the Workgroup for Electronic Data Interchange (WEDI) promoting e-commerce in healthcare and designated in HIPAA legislation as advisor to the Secretary of DHHS in HIPAA impleme

Stephanie Kanwit

Stephanie Kanwit is a senior health care consultant based in Washington, D.C. She currently serves as Special Counsel to two Washington, D.C.-based healthcare trade associations: America's Health Insurance Plans (AHIP), which represents nearly 1,300 member companies that provide health, long-term care, dental, disability, and supplemental coverage to more than 200 million Americans. And the Pharmaceutical Care Management Association (PCMA), which represents pharmacy benefit managers (PBMs) and their health care partners in pharmaceutical care.

Ms. Kanwit has been in private law practice and Government service in Chicago and Washington, D.C. for over thirty-five years. Formerly General Counsel and Senior Vice President of Public Policy and Research at the American Association of Health Plans (AAHP), she also was a Partner at the law firm Epstein Becker & Green, P.C. in Washington, D.C., where she focused on health litigation and counseling in the managed care industry. Until 1996, she served as Vice President of Health Litigation for Aetna's health businesses, responsible for managing Aetna's litigation involving antitrust, provider network issues, Medicare and ERISA issues, health care fraud and abuse in the private and governmental sectors, adverse medical outcomes, and life and long-term disability insurance.

Prior to 1992, she was in private leg

of numerous professional societies, task forces and editorial boards. He has authored and co-authored articles, book chapters and books in medical and medical informatics literature and has lectured on medical informatics throughout the United States.

Susan D. McAndrew

Ms. McAndrew is the Deputy Director for Health Information Privacy (HIP), Office for Civil Rights (OCR) at the US Department of Health and Human Services (HHS). As Deputy Director, Ms. McAndrew has responsibility for implementing and enforcing the Privacy Rule issued pursuant to the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Ms. McAndrew has worked primarily on the HIPAA Privacy Rule for HHS since May 2000 and is the senior advisor to Winston Wilkinson, Director of OCR on HIPAA Privacy Rule matters. In addition to the HIPAA Privacy Rule, in 2006, the Secretary delegated to OCR the responsibility for enforcement of the confidentiality protections for patient safety work product under the

paper on the impact of midwifery-promoting insurance regulation was awarded the 2007 Arrow Prize for Junior Economists by the Berkeley Electronic Press.

In joint work with Catherine Tucker of MIT Sloan School, Professor Miller has studied the determinants of electronic medical records (EMR) technology adoption, with a particular focus on the role of state privacy laws. They find that privacy rules inhibit hospital adoption of EMR by as much as 25%, by reducing the network benefits that would otherwise flow from the transfer of information between healthcare providers. Building on this finding, they then quantify the impact of healthcare IT adoption, which standardizes treatment options and improves patient monitoring, on infant health outcomes. Using privacy laws and adoption of health IT in nearby areas as sources of exogenous variation in IT adoption, they estimate that adoption of healthcare IT by one additional hospital in a county reduces infant mortality in that county by 13 deaths per 100,000 live births. Rough cost-effectiveness calculations suggest healthcare IT is associated with a \$450,140 cost per infant saved.

Nancy Nielsen

Nancy H. Nielsen, MD, PhD, an internist from Buffalo, N.Y., was elected president-elect of the American Medical Association (AMA) in June 2007. Previously, Dr Nielsen served four terms as speaker of the AMA House of Delegates (HOD) and three terms as vice speaker. She is a delegate from New York and served two terms on the AMA Council on Scientific Affairs.

Among other AMA positions, Dr Nielsen has served as a member of the National Patient Safety Foundation board of directors, the Commission for the Prevention of Youth Violence, and the Task Force on Quality and Patient Safety. She currently serves as a delegate to the AMA Medical School Section, and she is a liaison to the Council on Medical Education. In 2002 Dr Nielsen was appointed to serve on the U.S. Department of Health and Human Services Advisory Committee on Regulatory Reform. She is the AMA representative on several quality initiatives, including the National Quality Forum, the AMA-convened Physician Consortium for Performance Improvement®, and the Ambulatory Care Quality Alliance. She serves on the Institute of Medicine's Roundtable on Evidence Based Medicine, and on the Consumer Empowerment Committee of America's Health Information Community. Dr Nielsen holds a doctorate in microbiology and received her medical degree from the State University of New York (SUNY) at Buffalo School of Medicine and Biomedical Sciences.

Maureen Ohlhausen

Maureen Ohlhausen is the Director of the Office of Policy Planning at the FTC. The Office of Policy Planning coordinates the Commission's competition advocacy program, through which the Commission advises federal and state legislatures, other federal agencies, and courts about the likely effects of their actions on consumers and markets.

Joy Pritts

Joy Pritts is a Research Associate Professor at Georgetown University's Health Policy Institute, where her research focuses on health information policies and practices. She has studied the treatment of health information under a wide range of laws including the HIPAA Privacy Rule, Medicaid confidentiality regulations, federal alcohol and substance abuse treatment regulations, the Gramm-Leach-Bliley Act, the Fair Credit Reporting Act, and state health information access and privacy laws. She has testified numerous times before Congress, the National Committee on Vital and Health Statistics, and other governing bodies. Currently, Ms. Pritts is a consultant to the IOM's Committee on the HIPAA Privacy Rule and Research. She has served on the AHRQ-funded Health Information Security and Privacy Collaboration's Technical Advisory Panel for the last 2 years. She is a board member of the National Governors Association's State Alliance for e-Health, sits on the advisory board for the Privacy Rights Clearinghouse, and is a participant of the Markle Foundation's Connecting for Health Workgroup on Consumer Access to Health Information Exchange.

Sara Ratner

Sara Ratner joined MinuteClinic, a division of CVS Caremark, in 2006 as Senior Legal Counsel. At MinuteClinic, Ms. Ratner leads the legal and regulatory strategy to enable the business's growth objectives, and to become the largest retail clinic in the country currently operating over 500 clinics in 25 states. Previously, she served as Vice President, Deputy General Counsel and Chief Compliance Officer at Fiserv Health where she also chaired the company's political action committee. Prior to Fiserv Health, Ms. Ratner was an associate at the law firm Leonard Street and Deinard where she represented multi-state health plans and provider organizations.

Ms. Ratner is frequently invited to speak about the retail clinic business model and the evolving regulatory and legislative environment. She has published a number of health care articles in various journals including the Journal of Health Law and the American Health Lawyers Association. Recently, she was appointed to serve on the National Governors Association Health Care Task Force, as well as participate in the Women Business Leaders of the U.S. Health Care Industry Foundation. Ms. Ratner received her B.A., cum laude, from Washington University in St. Louis and her J.D., magna cum laude, from St. Louis University.

Jessica L. Rich

Since July 1998, Jessica L. Rich has served as an Assistant Director in the Federal Trade Commission's Bureau of Consumer Protection, first in the Division of Financial Practices and now in the Division of Privacy and Identity Protection. In that position, she has handled or overseen a variety of matters related to consumer privacy and data security, including investigations, enforcement, rulemakings, workshops, surveys, reports, testimony to Congress, consumer and business education, and general policy development. Such matters have included: the FTC's privacy and data security enforcement actions against ChoicePoint, Microsoft, CardSystems, DSW Shoe Warehouse, and a variety of other commercial entities; development of the FTC's Safeguards Rule, Disposal Rule, and Children's Online Privacy Protection Act Rule; testimony to Congress regarding data breaches, data security, and the need for broader safeguards requirements; and several workshops examining emerging technologies and related privacy issues, including the FTC's recent Town Hall on behavioral advertising.

Prior to her appointment as Assistant Director, Ms. Rich served as Legal Advisor to the

Director of the Bureau of Consumer Protection and a staff attorney in one of the FTC's consumer fraud divisions. Before joining the FTC, Ms. Rich was an attorney in private practice in New York City

Professor at University of Southern California, Marshall School of Business teaching Entrepreneurship in Life Science focusing on new business models in healthcare. Previously she was with McKinsey & Company and Procter & Gamble. She can be reached at mks@marykatescott.com or via her website at marykatescott.com.

George Scriban

George Scriban has been involved in the business side of technology for 15 years. Today, as senior product mana

Douglas Wood, MD, FACP, FACC

Dr Wood is Vice-Chair, Department of Internal Medicine, and a practicing cardiologist at the Mayo Clinic in Rochester, Minnesota. He is also co-director of the Department of Medicine Program in Innovative Health Care Delivery that has developed new laboratories to evaluate innovative health care delivery methods. He is also chair of the Division of Health Care Policy and Research. Outside Mayo, Dr Wood was a founding member of the Institute for Clinical Systems Improvement in Minnesota, a group that widely implemented practice guidelines in Minnesota which has served as a basis of other initiatives in Minnesota. Dr Wood was the leader of the Minnesota Medical Association's Health Care Reform Task Force Quality Planning Group in 2004. He now serves on the Minnesota QCare Team, appointed by Governor Tim Pawlenty as part of the National Governors Association Best Practices Academy. He has recently been named to a working group of the Legislature's Health Care Access Commission.

He is also a charter member of the JCAHO Advisory Council on Performance Measurement. In the early 1990s, Dr Wood worked on the Cooperative Cardiovascular Project, a collabor