

## **PANELIST BIOGRAPHIES**

### **Gloria L. Austin, Brown & Toland**

Gloria Austin was appointed Chief Executive Officer of Brown & Toland in May 2000. Brown & Toland is a clinically integrated physician network, consisti

Lawrence Casalino is the Livingston Farrand Associate Professor of Public Health and Chief of the Division of Outcomes and Effectiveness Research in the Department of Public Health at Weill Cornell Medical College. Previously, he worked for 20 years as a full-time family physician in private practice, obtained a Ph.D. in Health Services Research at the University of California, Berkeley, and served on the faculty at the University of Chicago. He is the recipient of an Investigator Award in Health Policy Research from the Robert Wood Johnson Foundation. He has served on numerous national committees, as Chair of the Academy Health Annual Research Meeting, and as the John Fry Fellow at the Nuffield Trust in London. He has worked with the Federal Trade Commission on issues related to clinical integration. He has published extensively on accountable care organizations and other topics related to physicians, hospitals, and health plans.

### **John Friend, Tucson Medical Center**

John Friend is Associate General Counsel at Tucson Medical Center (TMC), a community not for profit tertiary care hospital in Tucson Arizona. Since 2008, he has served with TMC's Chief Medical Officer as a co-coordinator of TMC's participation in an effort to establish a provider-based organization accountable for the quality and cost of health care in southern Arizona. This work has involved collaboration with physicians, payers and other health care providers, in a largely independent network model, chosen as a Brookings Dartmouth ACO pilot site. Friend has been associated with TMC since 1990 and has also served as General Counsel to a pharmaceutical services company and later as a co-founder of a start-up pharmaceutical services company. Friend earned a BS in Management/Finance (1982) and a JD (1985) from Arizona State University.

### **Robert S. Galvin, MD, The Blackstone Group**

Dr. Robert Galvin is the Chief Executive Officer of Equity Healthcare (EH) at the Blackstone Group, which oversees the management of health care for firms owned by private equity companies. The focus is on using purchasing power to create innovative ways to achieve higher value health care, through improved population health, clinical quality and delivery system valarmac3r15 TDarm

**Elizabeth B. Gilbertson, Hotel Employees & Restaurant Employees International Union**

Health Affairs, the Center for Healthcare Quality and Payment Reform's report How to Create Accountable Care Organizations, the Massachusetts Hospital Association's report Creating Accountable Care Organizations in Massachusetts, and the American Medical Association's report Pathways for Physician Success Under Healthcare Payment and Delivery Reforms.

### **Lee B. Sacks, MD, Advocate Physician Partners**

As Executive Vice President, Chief Medical Officer of Advocate Health Care since 1997, Dr. Lee B. Sacks is responsible for Health Outcomes, Information Systems, Research and Medical Education, clinical laboratory services and the eICU<sup>®</sup> Core Program. He also is the Chief Executive Officer, Advocate Physician Partners. APP is the umbrella organization over the eight Advocate PHOs and the medical groups that determine Advocate's managed care strategy, negotiates the managed care contracts and enhances medical management. Dr. Sacks practiced Family Medicine in a three-person practice from 1980-1992, when it became affiliated with Lutheran General Medical Group. He has had management roles since 1990, serving as Medical Director, Vice President of Lutheran General Health Plan (PHO) and Vice President of Primary Care Development for Lutheran General Health System, prior to the merger that created Advocate in 1995. He serves on the Metro Chicago board of the American Heart Association, is a trustee of Institute of Medicine Chicago and is Board Chairman of the Institute for Clinical Quality and Value. Dr. Sacks was the recipient of the 2009 Institute of Medicine Chicago/CQPS Otho S. A. Sprague Memorial Institute Recognition Award in Patient Safety and the 2010 American Academy of Family Physicians Robert Graham physician executive of the year award.

Dr. Sacks received a B.S. in Chemical Engineering from University of Pennsylvania and a medical degree from the University of Illinois, Chicago, in 1977.

### **Dana Gelb Safran, Sc.D., Blue Cross Blue Shield of Massachusetts (BCBSMA)**

Dana Gelb Safran is Senior Vice President for Performance Measurement and Improvement at Blue Cross Blue Shield of Massachusetts (BCBSMA). In this role, Dr. Safran leads the company's initiatives to measure and improve healthcare quality, safety and outcomes. Dr. Safran also retains an active academic practice and is Associate Professor of Medicine at Tufts University School of Medicine. Prior to joining BCBSMA, Dana was Director of The Health Institute at Tufts-New England Medical Center's Institute for Clinical Research and Health Policy Studies (ICRHPS).

Dr. Safran is widely recognized as having contributed to the empirical basis for our nation's push toward a more patient-centered health care system – and for developing measures of patient care experiences that are now used nationwide, accepted as a national standard for this area of measurement, and used by the Medical Boards as part of their recertification process for physicians. Presently, Dr. Safran's roles on state and federal quality measurement panels include advisory positions with the National Committee for Quality Assurance (NCQA), the American Board of Internal Medicine (ABIM), and the American Medical Association's Physician Consortium for Performance Improvement (PCPI), board leadership positions with the



W. C. Williams, M.D. is the President and Chair of Covenant Health Partners, a clinically integrated cooperative effort between Covenant Health System, 170 physicians from the Covenant Medical Group, and 140 independent physicians in Lubbock, Texas. Previously he was founder and President of the Southwest Medical Independent Physician Association for 12 years. Dr. Williams is also the founder of an 8-physician Gastroenterology group and Ambulatory Surgery Center, where he continues to practice.

Dr. Williams is a Diplomate in both the American Board of Internal Medicine and the American Board of Gastroenterology. He earned his undergraduate degree from St. Mary University in San Antonio, Texas, and received his medical degree from the University of Texas Medical Branch, Galveston, Texas. Dr. Williams completed his postgraduate training in Internal Medicine at Scott & White Memorial Hospital in Temple, Texas as well as completing a Fellowship in Gastroenterology at the University of Texas Medical Branch, Galveston, Texas.

**Cecil B. Wilson, MD, American Medical Association**

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