

Agenda

Who are Navigators?

Where you can find Navigators

Information needed to get enrolled

How to protect yourself

Designed to assist customer

Outreach and enrollment

Types of navigators:

One MUST be a community-based organization

Navigators, Assisters, CACs

Navigators:

Provide outreach, education & consumer assistance Serve in all types of marketplaces Funded by grants from federal or state marketplaces Strict conflict of interest requirements

Assisters:

Similar roles & requirements as Navigators Providing additional assistance in some state-based marketplaces

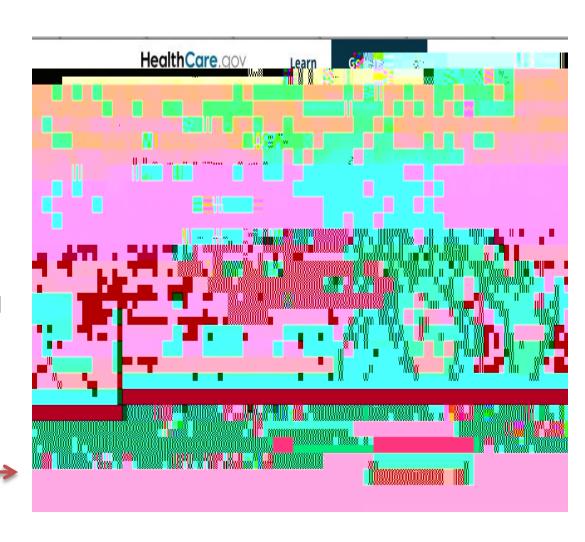
Certified Application Counselors:

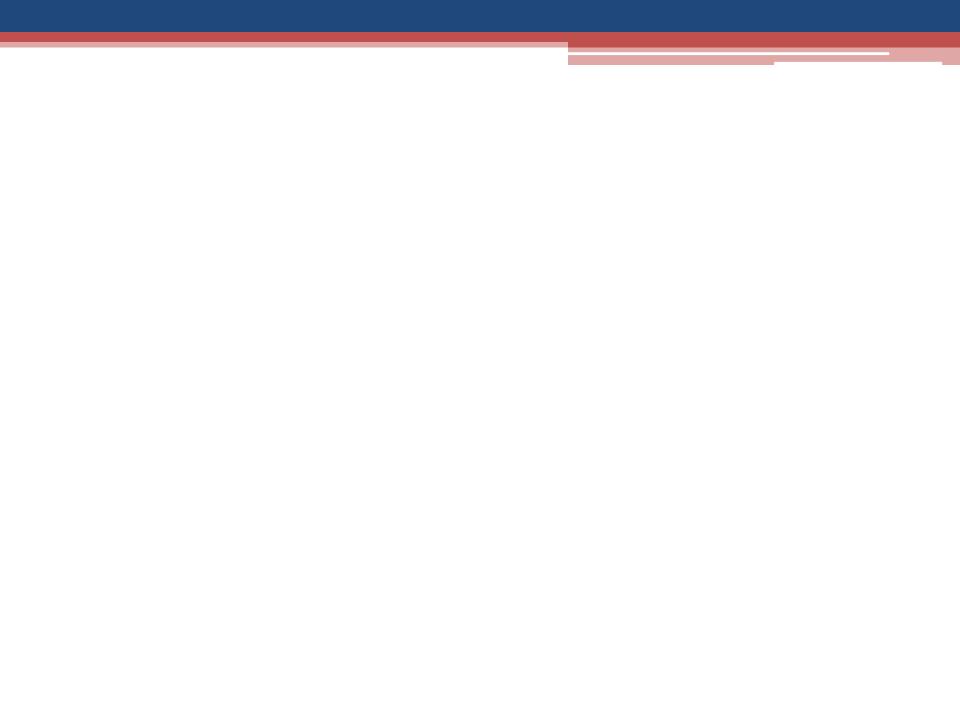
Consumer assistance only Not funded by federal or state marketplace grants

Where can you find Navigators?

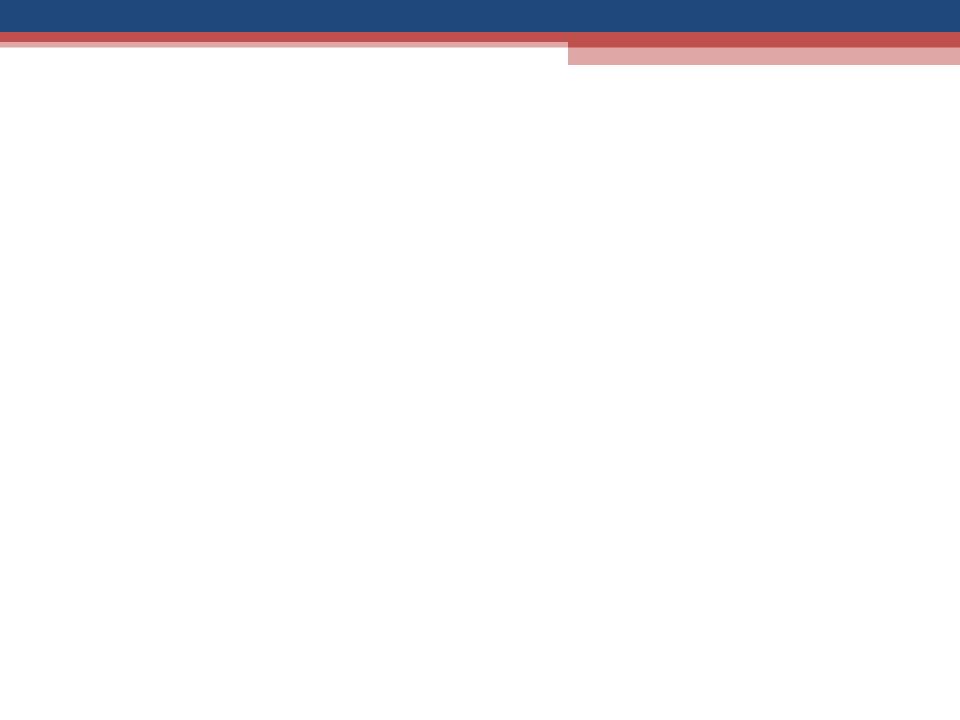
To locate Navigators in your state, go to HealthCare.gov

If your state has its own marketplace, you can locate Navigators on their website





Young Invincibles as



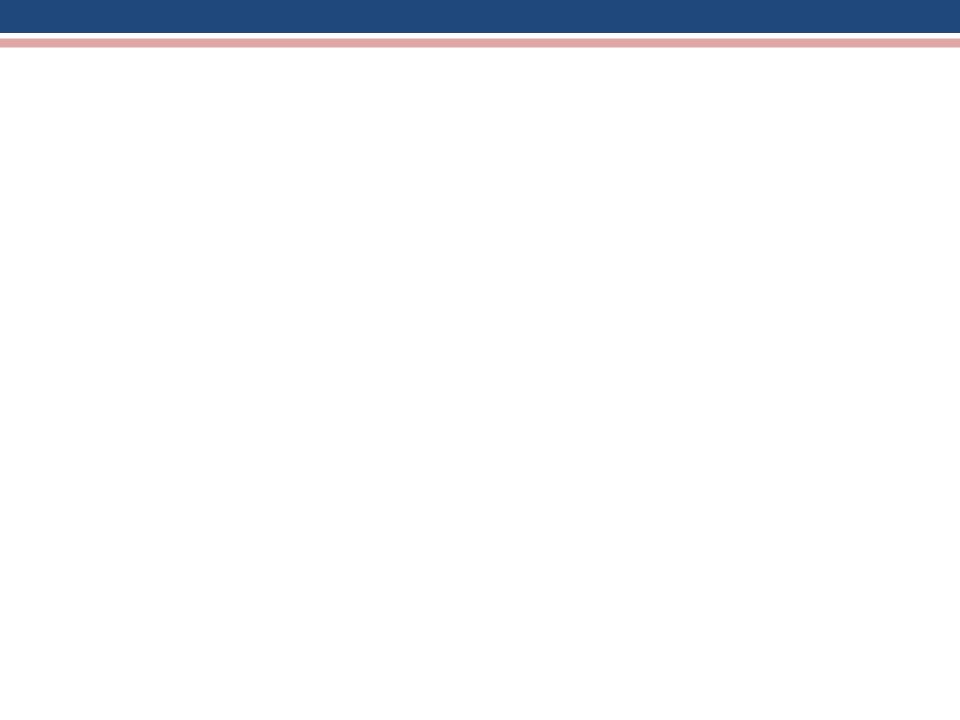
Still not sure?

give any and/or make any

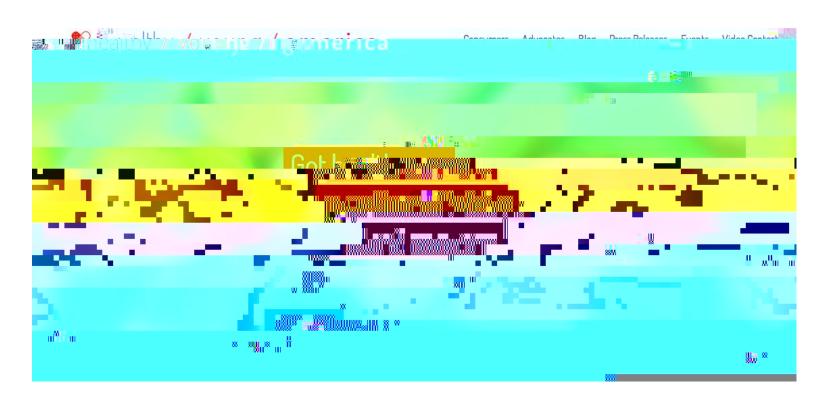
Contact the marketplace in your state to verify certified as a Navigator/assister/CAC

For agents/ brokers: contact your division or department of insurance to verify licensed to sell insurance





Keep in Touch



Erin Hemlin National Organizing & Programs Manager

