Ad Server and Firm Strategies in Contextual Advertising Auctions

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U.S. Federal Trade Commission Microeconomics Conference

November 4, 2011

Overview

Contributions of this paper:

- Define a model of consumer behavior in ad listings,
- Derive firm equilibrium bidding strategies,
- Consider rationality of consumer behavior, and
- Compare ad server incentives to the desires of firms and consumers, including
  - Improving match quality,
  - Reducing search costs,
  - Establishing length of the listing, and
  - Privileging its own firm's ad.

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Why should we care?

- Incentives for innovation
- Competition policy

Structure

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Consumers have lexicographic preferences for the good being offered by firm j:

$$v_{ij} = \begin{cases} v_i & \text{with probability } q_j \text{ and} \\ 0 & \text{with probability } 1 - q_j. \end{cases}$$

q_j is the *relevance* of firm J.

$v_i \sim F$

This formulation allows

- Product differentiation yielding
- Many firms with positive market share

Firm qualities

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Firm j has relevance q_j and a margin of m_j. Let the index j reflect the rank of the firm's full expected margin $q_j m_j$.

We show that this ranking maps directly to the ad slot placement of firm j M in equilibrium for an arbitrary M.

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If he does, he starts by visiting the site of the rst ad. He determines whether that product is relevant for him and whether the price is less than his valuation. If so, he makes the purchase and his search ends.

If not, he continues to site 2 with probability (conditional on visiting site 1 and not making a purchase) s_1.

Analogous behavior continues down the list.

Consumer behavior

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If he does, he starts by visiting the site of the first ad. He determines whether that product is relevant for him and whether the price is less than his valuation. If so, he makes the purchase and his search ends.

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Consumers do not search for the best price; since prices are the same across firms, this does not matter.

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Quantities of interest

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  Proportion of consumers that visit site j,
- Demand for the product of rm j,
- Demand per click,
- Expected margin per click
  Relevant quantity when paying per click in ad auction,
- Equilibrium bids by rms for slots, and
- Total revenue received by ad server.

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- Total revenue received by ad server.

Using our results for total ad revenue, we can consider the incentives facing the ad server to change the structure of the market and how these incentives compare to the desires of consumers and rms.

Suppose that the ad server can increase match probabilities | *i.e.,* increase q.

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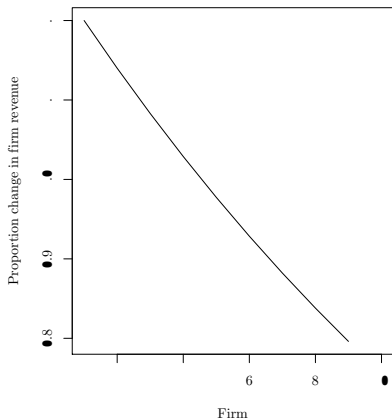
For concreteness, let:

- The number of rms be 10,
- The number of slots be 9,
- s_j = 1 for all slots
  Consumers don't give up,
- All rms have a relevance of $q = 0{:}2$, and
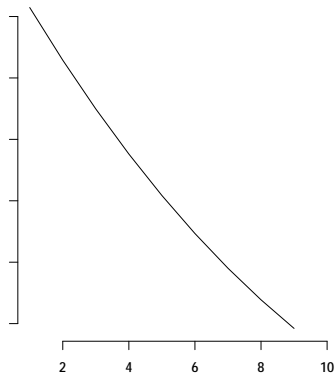- Margins range from 0.1 to 1.0.

Changes in revenue

Suppose that we increase q proportionally.

- The expected full margin increases
  Bids go up
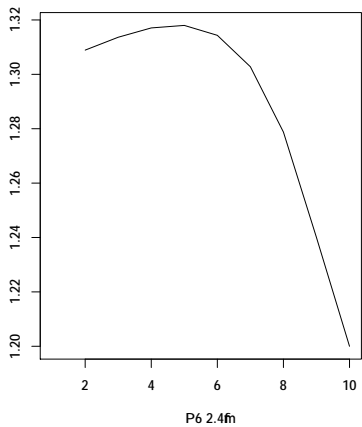- The CTR falls as consumers are now satisfied higher on the list.
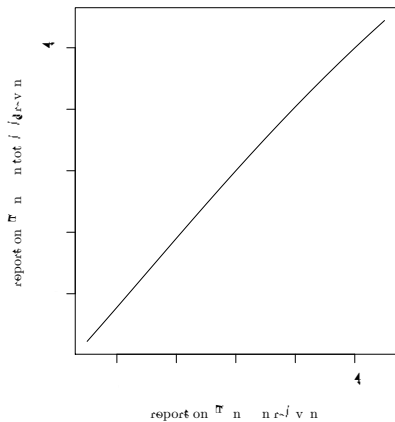
(a) Firm revenues

(b) Firm net revenues

Figure: Impact of a 20% increase in relevance from $q = 0.2$

All but the top 2 firms lose net profit after the change; total net profit falls by 2.2%.
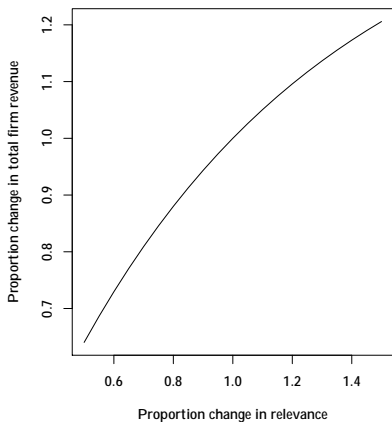
P6 2.4fm

(a)

(a) Total ad revenue   (b) Ad elasticity

Figure: Impact of changes in relevance from $q = 0.2$ on aggregates

(a) Total firm revenues　　　　　　　(b) Total firm net revenues

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Firms in t-333(on)-ggrega5 0 0 K [(:)]TJ06efer498 0 Td 2.478 Td [(101.

Summary of incentives in changing relevances

Firms in total have a clear preferred value for the relevance.

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The relevance that maximizes the ad server's profit depends upon the cost of innovating, but may well be higher than that desired by firms.

Consumers unambiguously prefer higher relevances.

Optimal number of ads

In choosing the optimal (from its perspective) number of ads M to display, the ad server chooses to satisfy

$$\frac{m_{M+2}q_{M+2}}{m_{M+1}q_{M+1}} \approx \frac{M}{M+1};$$

the ratio of full expected margins between a firm and the next higher ranked firm must be large (the differences between them must be small).

This accords with the fact that the ad server wants to minimize the dispersion in full margins to maximize profits.

Self-subsidization

Suppose that the ad server has a separate division that sells the product being advertised. What incentive does the ad server have to subsidize the bid of that firm to raise it to the top of the list?

Incentives to self-subsidize

The benefits come from increasing the CTR faced by the favored firm.

The costs come from reduced bids from firms that would otherwise precede the favored firm.

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Incentives to self-subsidize

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The costs come from reduced bids from firms that would otherwise precede the favored firm.

Again, these forces are offsetting. We expect the smallest overall revenue change to come from a favored firm that would be ranked highly anyway (low benefits) or ranked quite low (high costs).

Consider a case with

- All firms having margins of 1,
- $s = 1$, and
- Relevances that vary from 0.5 to 0.05.
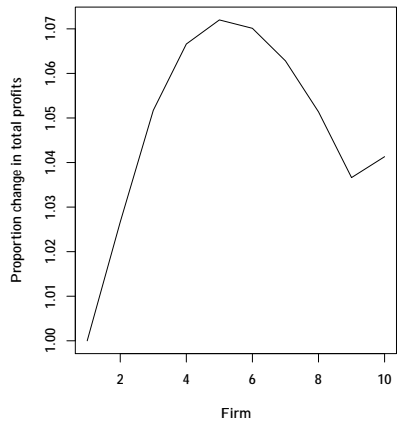
Conclusions

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The ad server wants fewer rms listed than consumers prefer and have an incentive to privilege its own rm selling the advertised product, reducing the matching probabilities for consumers. These actions also lowers total producer surplus.

These later points have important implications for competition policy.