This transcript has been lightly edited for clarity 1 2 AFTERNOON SESSION 3 (Resumed at 12:45 p.m.) 4 5 LUNCH PROGRAM: "A CONVERSATION WITH TIM MURIS AND 6 BOB PITOFSKY." 7 8 SPEAKERS: ROBERT PITOFSKY 9 TIMOTHY J. MURIS 10 11 MODERATOR: CALVIN J. COLLIER 12 13 MR. COLLIER: My name is Cal Collier. I think I'll 14 stand up here just in order to launch the next part of 15 the program, and then we'll be seated, and many of you 16 unfortunately may have to look at our likenesses on the 17 screen, but I know that would be fortunate in my case. It is a great pleasure personally to be able to 18 moderate this panel and absolutely delightful to be 19 among so many old friends. We gather, as several have 20 21 noted, to look both backward and forward at the 2.2 Commission's work. We do this at a time, I think, when the stature of the Agency has never been higher and when 23 24 its achievements, on behalf of consumers, has never been 25 greater.

Surprise, surprise, we have with us, for this program, the two principal architects of these achievements. My task will be an easy one. I'll ask just a few questions to stimulate responses, and they'll be on a broad range of issues, and then I'll let Tim and Bob share with us their thoughts on their own and each others' remarkable achievements.

8 I'll start with this question. Bob, one of the 9 initiatives during your chairmanship was the revival of 10 the use of the public hearings to eliminate wrongful 11 business practices, identify consumer and competitive 12 issues, and explore appropriate regulatory approaches 13 and responses.

14 Can you share with us your thoughts on this 15 approach? How productive were these hearings, and when 16 do you think their use makes the most sense?

MR. PITOFSKY: I thought the ehhen

In the 1920s and 1930s, the FTC did some excellent work in that direction, but then somehow through the decades, that approach got lost, and I thought we ought to restore it.

5 I asked people what they thought the first set 6 of hearings ought to be about, and it was virtually 7 unanimous: with respect to antitrust, it should 8 be the globalization of competition with respect to 9 consumer protection, it was the growing importance 10 to consumers of the Internet as a new marketplace.

11 Did the hearing lead to real changes? I believe On the antitrust side, it led rather directly 12 so. 13 to negotiations with the Department of Justice to incorporate 14 an efficiency defense in the horizontal merger quidelines. As Academics, Tim and I had both written on that subject 15 16 before we came to the Commission, and I had never understood 17 why there wasn't a stronger efficiency defense in the merger quidelines. 18

19 On the consumer side, it really focused our 20 attention on the Internet, which I thought at the time 21 was virtually a free fire zone. People selling products 22 on the Internet didn't think anybody was watching. As 23 a result, some of the most outrageous frauds I've ever 24 seen were occurring in those early years on the Internet. 25 That's how we got started. Tim carried on in

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that tradition. I think it is something that the Agency
 has a comparative advantage in and ought to be continued.

3 MR. COLLIER: Tim, what are your views on this 4 subject because your Commission also used these tools?

5 MR. MURIS: Incidentally, it's great to be back 6 here. Time moves in a funny way. It seems like a long 7 time ago that I was here, and it's only been about five 8 weeks.

9 You're going to hear a lot of agreement and a 10 lot of praise, and I don't know how many times I'm going 11 to say this was one of Bob's best initiatives, but this 12 was one of Bob's best initiatives. It put on the map 13 again a major function of the Commission.

We had two sets of hearings. One was suggested by Bob to me, and that was the intellectual property, and we also did the health care hearings. In both of those, Susan DeSanti and her people, and David Hyman with Susan DeSanti and her people in the health care one, just did a spectacular job.

Besides these excellent reports, you have 5-6,000 pages of transcripts on the public record, which is just a wonderful resource. Just as did the global hearings, they have an effect around Washington in the policy community of influencing the debate. It's an excellent role for the Commission.

The Commission is obviously more than an 1 2 enforcement agency. It's an enforcement agency, of 3 course, and most, in terms of resources, of what the Commission does -- this is probably the first time in 4 5 five weeks I have managed to not say we -- most of what the Commission does in terms of resources is 6 7 enforcement, but the other work can be more important, 8 and it's certainly just as important.

9 MR. COLLIER: One area where public attention 10 and I think some hearings were held in a the broad sense 11 is the health care area. Perhaps more importantly in 12 both of your chairmanships, the health care area had 13 significant attention, as it should, and the approaches 14 to addressing some of the issues was not limited to the 15 traditional litigation techniques.

I thought it would be interesting to hear from both of you on the variety of tools and how they may have been employed in the health care area and why you felt that those were appropriate so that it's not just bringing a case or, at the other end of the spectrum, employ a very resource consumptive rule-making.

22 MR. PITOFSKY: Well, we -- I still say we you 23 notice.

24 (Laughter.)

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MR. PITOFSKY: The Commission, when I was there,

did make a priority out of health care, rightly so. Tim
 did even more in that direction and deserves enormous
 credit for doing that.

We brought some cases. First of all, I immediately think of cigarettes when I think of health care, and I thought the decision to challenge the Joe Camel tobacco ads was a health care initiative. We brought other cases as well.

Beyond that, Jodie and her group were very 9 10 energetic in consumer and business education, in trying to facilitate self-regulation and also in initiating 11 quidelines. We followed up Janet Steiger's initiative 12 13 in weight control guidelines. We put out, not 14 quidelines, but a book of rules about dietary supplements, which I thought was guite successful. 15 16 Christine Varney and Sheila Anthony were people who were 17 really pushing in that dietary supplement area.

So it was a combination of cases, consumer education, business cooperation and guidelines that we tried to put together in the health care area.

21 MR. MURIS: I think the health care area really 22 illustrates the use of the Commission's many tools. One 23 of the reasons to use those tools is if you're going to 24 be a competition policy agency -- and when I say that, I 25 include the consumer issues as well, because to me

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pharmaceutical area alone, and the health care area more generally, show the tremendous use of the Commission's many tools. I agree, as Bob said, that this represents an institutional advantage of the modern Commission.

5 MR. COLLIER: I can't resist asking the 6 perennial question of two people who have contributed so 7 much to the Agency, which is the question that was 8 touched on earlier in one of the panels: What's the 9 value, what's the public value in having the consumer 10 protection responsibilities in the same agency as the 11 competition responsibilities?

12 This is to both of you, and there's been some 13 discussion on it over and over and over again, and I 14 would love to get your perspectives on it.

15 MR. PITOFSKY: They're not natural partners, and 16 yet the more you're at the FTC, the more you see the 17 virtues of putting these two enforcement initiatives 18 together.

19 On the consumer protection side, if the people 20 who are bringing cases or initiating rules don't 21 understand the market and market forces, consumer 22 protection tends to become protectionist, and it seems 23 to me that the antitrust lawyers and the economists in 24 the Bureau of Economics, who understand the market, can 25 be of great value in leading consumer protection in

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the direction of a more sensible approach.

2 One of the reasons why the Commission adapted 3 what I think were rather unwise, fictitious pricing 4 rules -- rules that said you have to do a survey before you can say "lowest prices in town," you can't make a claim 5 6 of a sale unless you have maintained a higher price for 60 7 days or 90 days, is a failure to understand how markets 8 work. Many fictitious pricing rules really amount to a challenge to discounters, and the discounters can be, in 9 10 many circumstances, friends of consumers.

11 On the antitrust side, now here we may find 12 there is a little space between Tim and me. I don't 13 think antitrust is just economics. I think antitrust is 14 more than that. It's not supply curves and demand 15 curves, and being in an Agency in which people think 16 about consumer welfare not in solely economic terms, I 17 think softens the edges of some antitrust initiatives.

Putting the two disciplines together and having a group of economists addressing questions on each side of the FTC, it seems to me makes each side of the agency a more sensible place for enforcement.

22 MR. MURIS: As the only person ever to head both 23 enforcement bureaus, although not at the same time 24 fortunately, it is a winning and complementary combination. 25 Bob started from the antitrust side. Let me start

1 from the consumer side. The fact that the focus is on 2 consumers is extremely important. When you view the history 3 of antitrust -- it's not true anymore -- but too often the 4 history was of protecting competitors and not protecting 5 consumers.

Another benefit from the consumer side that runs to the antitrust side has been the focus on institutions. On the consumer side, the Commission has done excellent work on the focus of the institutional role of advertising.

those inquiries were stimulated and your evaluation of
 the benefits that came out of them.

MR. PITOFSKY: The examination of ratings on movies, video games and music was very, unusual. The precipitating event was the massacre in Columbine in which some people thought that the young, misguided people who ran around shooting everybody in sight were influenced by violent entertainment materials.

9 I received a phone call, believe me very rare, from 10 the White House asking, would the Commission be willing to 11 examine the rating systems in those three industries and 12 issue a report. I checked with my colleagues. Everybody 13 was enthusiastic about it, and we started that project.

14 It was tricky because I said from the very 15 beginning, the Federal Trade Commission should not be 16 the thought police, and I have no objection to a parent 17 saying to a 14 year old -- it would be good for you to see 18 Saving Private Ryan or even Jaws.

19 On the other hand, I didn't think that Hollywood 20 was acting properly in rating these materials as R and 21 then conducting focus groups with 12-year-olds to figure 22 out how best to convince them through advertising to sneak 23 into the movie theater.

I hadn't played a video game in my entire life until this project started. I played a video game, and I was

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cases. We brought a couple of cases on an unfairness theory. We issued a report, which I think was useful.

I do not believe that, generally speaking, alcohol advertising is out of control. I think sellers are cautious about the way they advertise that product, but there were a few exceptions, and we challenged companies on those exceptions.

8 MR. MURIS: I have a somewhat different 9 experience with violent video games. Given my two 10 teenage boys, when one of my attorney advisors 11 learned that I was about to attend a meeting with 12 critics of these games, he said,"If they ask you to 13 play, don't do well."

14 In part because of my two teenage boys, I became fascinated and depressed by Columbine, and I thought 15 16 what Bob did there was another one of his most 17 spectacular initiatives. In the '90s, the biggest thing in my life was my boys. I was a single parent, 18 and I managed seriously boys' baseball for the whole 19 decade, and by the time of Columbine it was all teenage 20 21 boys, my boys having grown up. An issue with Columbine 2.2 is that culture matters. It has to matter, and I thought 23 what the industries were doing was wrong. The Commission 24 helped clean it up, but the music industry has not advanced. I know Orson is probably here somewhere, and he feels 25

very strongly about that. The Commission, by keeping
 the pressure on, has been helpful.

3 A problem with Columbine, however, is Columbine 4 is the high school to which everybody wants to send their Harris and Klebold do not follow any patterns. 5 kids. The one kid, I confuse their names, to me it's Rosenkratz 6 7 and Gildenstern, but the one kid, he had a job, he had a 8 girlfriend, he was getting into a good college, he appeared 9 to be everything you would hope a kid would be.

10 He had a stable home life, but he was a follower, and the other kid, who I think was just evil, 11 was a leader, and they had reacted to the culture in a 12 13 way where they didn't understand the irony in something 14 like the movie Basketball Diaries. Although I do think 15 the initiative was very positive initiative, I don't 16 know, in the grand scheme of things, what the impact will 17 be on future Columbines.

With alcohol, you can also see the FTC's impact. When we released the second report, a follow-up report to what Bob had done, the industry announced moving to a much tougher standard on placement of advertising. They moved to a where the adult population had to be 70 percent.

These reports are another example of where the Commission has a very positive impact beyond its law enforcement responsibilities.

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MR. COLLIER: Which kind of brings to my mind anyway something that's been mentioned in several of the panels here, which is the Commission's work over the decades on consumer fraud. Tim, when you were Bureau Director at the Commission, you emphasized the importance of an effective anti-fraud law enforcement program.

8 Why don't you share what you're thinking was and 9 why you felt that was an important initiative for the 10 Commission, given the tools that the Commission has. And 11 comment a little bit about some of the approaches that 12 you took to make it effective.

13 MR. MURIS: When we came here with Jim Miller in 14 October, 1981 in some ways it was an opportunity to 15 start over. The effort, of which kid-vid was the 16 most notorious, to do rules to rewrite the economy had 17 failed and failed spectacularly.

I went back to Bob's first foray into the FTC which 18 19 was the ABA report. The ABA report had focused on fraud, and there's an interesting article in the latest Antitrust 20 21 Magazine about the origins of the fraud program in my 2.2 office. One of the things I did was to abolish the Office 23 of Policy Planning so I could take back the Bureau 24 Director's office because Bob Reich talked Al Kramer out of 25 it.

Space and furniture have a lot to do with
 bureaucracy! Anyway, we were back in the corner office and
 Dave Fix came in: he knew I wanted to do fraud cases, and he

I hope it gets through the House. Fraud is theft, and it's 1 2 an important role for the Commission.

3 The Commission is the leader in going after 4 fraud. A lot of people can take great pride in the success the Commission has had, but there is a lot more 5 6 to do.

7 Bob, Tim's commented on your fraud MR. COLLIER: 8 program. Would you like to say anything about it? MR. PITOFSKY: Well, I agree with every word Tim 9 10 said, but let me address this question in a slightly 11 different way. If there is a single area of Commission responsibility that one would single out as

13 having changed the most between 1970 and 2004, it would 14 be the fraud program.

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When I first came to the FTC as a Bureau Director 15 in 1970, all the emphasis was on national advertising fraud 16 17 because companies just didn't think that there was anybody watching what they were doing and saying in ads. 18

One evening in 1970, the Chairman, the General 19 Counsel and I, over dinner, sat in front of three 20 21 television sets, and we only watched the ads. In that single evening, we came up with four ads worth investigating. 22 23 There was an ad in which a company claimed that if a driver 24 used their gasoline, his car could pull a locomotive up a 25 hill.

There was another ad, in which there were two 1 2 side-by-side panels of roaches. The advertiser arranged 3 to spray one panel of roaches with a competitive product 4 and then the other panel of roaches with its product. On the one side, all the roaches thrived. They grew big, fat 5 and sassy. On the other panel, they all died. 6 Later, 7 we discovered that the advertiser had used a competitive 8 product in when they knew that the special brand of roaches 9 that they had selected, the German roach, was immune to 10 their competitor's product.

11 That was then. When we came back in 1995, what 12 we found was that national advertising, as a result of 13 the most effective self-regulation that I've ever 14 encountered, was really under control. We brought only 15 a few national advertising cases in seven years.

16 On the other hand, Internet fraud was where the 17 action was, and that's where the most outrageous deceptions and frauds were occurring, and therefore, we 18 changed our priorities, and I think in less than four 19 20 years, Jodie and her colleagues brought 100 Internet 21 cases, the internet sellers also thought no one was watching, and therefore they could get away with 22 23 saying virtually anything.

24 So the fraud program, as I started out saying, 25 has changed radically over the 30 or 35 years.

For The Record, Inc. Waldorf, Maryland done a lot in educating. There is a lot of street mythology about spam that the Commission has talked about.

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As the technology proliferates, and as the fraudsters, and spam is one of their favorite tools, use the Internet, the Commission has tried to keep pace. The Commission has actually educated a lot of people, not just in the United States, but around the world about how to detect and go after fraud.

9 Again, fraud is theft, and there will always be this 10 arms race between the fraudsters and the enforcers, and it 11 will continue. It will always be an important role for 12 the Commission.

13 MR. COLLIER: Tim, implied that, the growth of these communications technologies raised a lot of public 14 15 concern about privacy and the extent to which these 16 technologies could invade personal privacy. Lots of 17 folks turned to the FTC and asked the Commission to address that problem. That occurred initially during 18 your administration and continued in Tim's administration. 19

20 I would like your comment on what you faced and 21 how you dealt with it.

22 MR. PITOFSKY: The issue in the privacy area is 23 not whether or not there are things going on that are 24 inappropriate. I resent, and I think most people 25 resent, being asked a series of questions in connection

with some business transaction, for example, buying a sweater on the Internet, and then the information is accumulated and sold to somebody else without your permission. It's also true that most agree, notice, consent, access, and security are what you're entitled to in terms of privacy.

7 The issue is, what's the best way to deal 8 with that, and I originally felt, and the majority of 9 the Commission felt, that self-regulation was the better 10 way. We issued a report and then another report in which 11 we found very disappointing results in terms of industry 12 self-regulation.

13 I still would prefer that it be done by self-regulators. I think self-regulation is often more 14 flexible, more insightful about business realities and 15 so forth, but eventually under the influence of 16 17 Christine Varney first and then Sheila Anthony, we came around to the view that, self-regulation wasn't working 18 because there's no law that that kind of behavior violates, 19 and therefore the self-regulators can't say: if you don't 20 21 stop it, we're going to send our recommendation to the Federal Trade Commission or to somebody else to enforce 2.2 23 the law.

Therefore, in a very close vote, we finally came around to the view that Congress ought to act in this area.

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We never took a position on opt-in opt-out because that's the most controversial issue, but we did think that mandatory notice to consumers ought to be required by the law, but Congress has not acted.

5 I'll let Tim describe his approach which was 6 aggressive law enforcement rather than legislation, and 7 my impression is that the situation is better, but there 8 are still problems in that area.

9 MR. MURIS: Well, this is one of the areas where 10 I owe Bob probably one of my greatest debts. On the 11 other hand, it's one of the few areas where we went in a 12 different direction, as Bob was alluding to.

I owe him the debt because during my confirmation hearings, this was what most people wanted to talk about on the Hill. They wanted to talk about, whether I supported notice and choice legislation. They would ask, "Do you support privacy?" but they meant this legislation. I thought that was a very odd way to talk about privacy, but I didn't know a lot about it then.

20 So in the summer of 2001, Howard Beales and I, 21 with the staff and a lot of outsiders, headed an 22 extensive education process where we took the Commission 23 in a different direction. I know Orson and Tom hadn't 24 completely agreed with Bob or each other; they both had 25 somewhat different positions from each other on the notice

1 and choice legislation.

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1 than the notice and choice model.

I'll close with my favorite example -- what I call the miracle of instant credit. You can walk in -- you guys have heard this, therefore you're probably dsf5.1thige00h .5erefore you're

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probably more importantly, how important do you think it is in connection with the Agency's authority?

3 MR. PITOFSKY: I think it's important on the 4 consumer side. Let me start with antitrust. I think 5 I'm right that we didn't bring a single antitrust case 6 during my seven years based on unfairness.

7 The only role of unfairness is filling the gaps 8 that Congress unintentionally left in statutes like the 9 Robinson-Patman Act. But if you're not going to 10 enforce the Robinson-Patman Act, you don't have to fill 11 in the gaps.

12 On the consumer side, I think that's different. 13 First of all, I would say you use it very cautiously. 14 On the other hand, there are matters that exploit 15 vulnerable consumers that are not fairly characterized 16 as deceptive or misleading. The leading example by far 17 in my years was the Joe Camel campaign. There was 18 nothing deceptive about that.

19 On the other hand, the matter never went to trial, 20 but I think the evidence was fairly clear that the campaign 21 was designed to influence young people toward the Reynolds 22 brands of cigarettes or towards Camels. You couldn't get 23 at it under deception.

24 There are other examples of unfairness
25 jurisdiction like cramming -- putting charges on

I agree with Bob. I think both of us are extremely leery of using the FTC Act in the antitrust side beyond the Sherman and Clayton Acts, but in consumer protection it can have a positive role.

5 MR. COLLIER: Let's switch gears for a minute. I 6 actually should have done so about five or ten minutes ago. 7 I'd like to talk about the competition side of the house.

8 First directed at Bob, the number of mergers 9 reported under Hart-Scott increased from I guess 1,500 a 10 year in 1991 to about three times that number in 1998. 11 How did this merger wave affect the Bureau in your 12 tenure, and what did you try to do to address it?

MR. PITOFSKY: It was the most significant
influence on our priorities of anything else that
happened during my years there.

As you know merger review has its own deadlines, and while the agency only challenges 3 percent of the mergers that it sees, you still have to look at the other vast numbers of mergers to see if they fall within the 3 percent.

Also, Bill Baer and his successors rightly believed, that there was no sense in a merger enforcement policy in which you took a quarter of a loaf or half a loaf and let the deal go through and declared victory. If you really thought the merger had anti-competitive effects,

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that question should be decided by a court. Courts should
 not be dealt out of the game.

The result was that we were in court more often than had been true for a long, long time. I remember I would say to Bill, who is sitting here, I would say, Look, Bill, if we bring this case, do we have lawyers and economists to staff it, and he would say, Don't worry, I'll take care of it.

Somehow or the other, cases that were being 9 10 litigated would fold just about in time to switch 11 the staff over to another case. It was a magic act to 12 find enough people inside the FTC to litigate those 13 merger cases, but the consequence was that while we 14 brought some very important non merger cases, Intel, Toys "R" Us and others, I always felt that we could have 15 16 done more in the non merger area were it not for the 17 fact that we were buried in some years by 4,500 merger proposals. 18

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MR. COLLIER: Tim?

20 MR. MURIS: Well, we had what I regarded as the 21 good fortune of not being in the middle of the merger 22 wave. It allowed us to do a lot more in the 23 administrative area. I was astonished at what good 24 shape the Bureau of Competition was in when we arrived. 25 The fact that it was still standing was itself a

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testament to Bob and Bill and Molly and Rich.

2 This difference does make it actually very 3 hard to compare our tenures in the sense that the focus was so different. But look, for example, at the excellent set 4 of data we released on how the Commission had handled 5 mergers. It was mostly cases, on Bob's tenure because 6 7 of the merger wave and because Bob was here longer. 8 It showed how sophisticated merger analysis has become. 9 This data was on horizontal mergers. There have been very 10 few vertical merger cases, although there have been a few. 11 We have had a tremendous amount of learning that's occurred in these hundreds of Hart-Scott 12 13 investigations, and it's one of the many areas -- and may 14 be the best example -- of how there really is a 15 bipartisan shared consensus on how to approach antitrust 16 law. 17 The government has lost three cases recently, including the one that the Commission brought, the Arch 18

19 Coal case. But most people in the private sector, and

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virtually out-of-hand customers' complaints or support of the merger. The government regards that as highly relevant information and I think it will continue to, regardless of what the courts say, unless the Supreme Court happened to say it was irrelevant. I would be highly surprised if that happened.

MR. COLLIER: Talk just a bit about vertical
mergers, Bob. There was some vertical merger activity
during your chairmanship. Vertical mergers have not
typically been the core of the merger enforcement
program. Horizontal mergers have.

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brought by Tim and me, and a finally by the Department of Justice, over a period of about ten years, and I think all but one of them could not have been brought under the existing vertical merger guidelines, because those guidelines eliminate the concept of foreclosure. All three of its vertical merger cases brought when I was chair depended on the concept of foreclosure.

8 So it's not the most important area of the 9 world, but we ought to get it right, and it seems to 10 me that somebody should take another look at those 11 guidelines.

12 MR. MURIS: Well, I agree that there are useful 13 areas to do and that some marginal improvements could be 14 made in transparency and explaining how the government 15 does mergers.

In the vertical area it's more than marginal. The concern I have is I'm not sure that there's a consensus that exists about how to rewrite the vertical guidelines. Unless you try, you're not going to know for sure, so I think that is a worthwhile project.

The vertical cases that we brought and a lot of them that Bob and Joel brought did involve a raising rivals' cost theory where there was potential foreclosure, particularly involving the defense industry, the drug industry and areas where the government is an

extremely important part of the process. I thought because
 of the entry barrier there, that the story made sense, and
 it is certainly an evolving area in the law.

MR. COLLIER: We're closing in on the appointed time, but I have to ask the following question of both these fellows: What one or two or three things during your chairmanship and administration do you regard as being the most significant, then and in the future?

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MR. PITOFSKY: Why don't you start, Tim.

10 MR. MURIS: Someone wrote my obituary while I was chairman and said that they were going to put on 11 my gravestone that I had protected the dinner hour, which 12 13 is fine. I don't mind that, although I don't think much about what's going to be on my tombstone. Obviously 14 in the general world, my tenure will be most known for 15 16 Do Not Call. I think that within this room and in the 17 policy community that follows us, I hope what we're known for is -- and I do really believe that Bob's tenure and 18 mine are one of the same pattern -- applying careful 19 20 analysis in a way that abstracts from politics and 21 contention.

22 Our approach is fact based but uses relevant economics, 23 and it tries to protect the public interest. I think the 24 Commission has become an amazingly successful institution, 25 for which a lot of people in this room, a lot more than just

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1 the two of us, deserve the credit.

2 MR. PITOFSKY: I agree that it is 3 remarkable, the convergence that's occurred in 35 years in the antitrust world, especially when so much else in 4 5 domestic regulation has become polarized: tax policy, 6 environmental policy, health care policy and so forth, 7 and yet you see in Bush One, in the Clinton's 8 Administration years, and in Bush Two very similar 9 antitrust approaches. There are some differences at the 10 margin.

In terms of things that would matter, I've already talked a good deal about the Bureau of Consumer Protection and Jodie's creativity in developing an arsenal of approaches to Internet fraud, trying to prevent the fraud while encouraging the marketplace of the Internet. Doing both of those things at the same time is difficult.

On antitrust, I thought the cases, especially 18 the merger cases like Staples, showed marked improvement 19 and sophistication. I quess if I were to select a broad 20 21 theme, it is the emphasis on access. That's what led us to a rather regulatory order in AOL/Time Warner, to 2.2 23 protect the access of competitors of Time Warner to 24 AOL's Internet properties. That's what led us to 25 challenge Toys "R" Us because I thought of that as a

horizontal case, trying to get the toy manufacturers to preclude developing competition from the price clubs.

I thought of "access" as the reason why we were so aggressive in going after the Chrysler dealers for trying to persuade Chrysler to knock Internet car sales out of the marketplace, and I do think that antitrust has a very special role in keeping markets open and keeping access open, and I think that the emphasis in that area was not misplaced.

10 MR. COLLIER: Thank you. Our time is up. I'm 11 going to recognize any questions or a couple of 12 questions. No hands are up so I guess this is it.

MR. MURIS: This group of people has never beensilent, but that's fine.

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(Applause.)

MS. BAILEY: Just one brief announcement, we'll resume again at two o'clock, but I wanted anyone who has yet to buy a ticket to the ABA dinner who really wants to come, the ABA will be here for 15 more minutes with a few tickets remaining, so I encourage you to take this one last opportunity. See you at two

(Break in the proceedings.)

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