Senior Identity Theft Workshop Tweets

Smith: IRS dedicating significant resources 2 growing problem of tax #idtheft. Protected \$20 billion in revenue last year.

IRS has over 3,000 employees working on #idtheft cases, says Smith.

Panelists discussing various examples, complications, and emotions involved for victims of senior #idtheft.

Kerr notes a widow who couldn't file taxes b/c identity thief used deceased husband's personal info to file earlier in year. #idtheft

Social engineering is one of the tools identity thieves use to gain access to personal info, says Lindner. #idtheft

Elderly less likely to notice tax #idtheft if they earn too little to be required to file taxes. ó Lee

Moderator: What can people do to prevent becoming victims of #idtheft?

Morgenstern: I can't stress enough how important it is for people, esp seniors, to open mail & figure out if legitimate or not. #idtheft

Panelists discussing whether taxpayers should file their returns electronically or by paper. #idtheft

Panelists advise consumers to file tax returns early, if possible. ##idtheft

First step you should take if you think you're a victim of #idtheft/SSN misuse is to report it to local SSN field office, says Lindner.

Second step, says Lindner, is to report SSN misuse/#idtheft directly with SSA OIG: 1-800-269-0271.

Most fraud in prepaid cards re: senior citizens involves stolen identity & unauthorized card opened in victim's name, says Morton. #idtheft

Photo: Panelists discuss how seniors can identify and protect themselves from medical #idtheft. pic.twitter.com/zQ5JV9jhma

McKee: Look for charges for medical services you didn't receive. Also be on the look out for someone trying to collect co-pays. #idtheft

Reminder: If you're watching our webcast and have questions for panelists, tweet them to us & we'll submit them for you. #idtheft

Panelists discussing the pros and cons of electronic medical records including cost, privacy and security. #idtheft

Survey shows that 3 of 5 orgs associated with maintaining medical records don't take appropriate steps to protect data, says Kam. #idtheft

We need consumers to play a better role in fraud prevention, says Slade. We need to better educate them. #idtheft

We're wrapping up the first part of our senior #idtheft workshop. Send questions for panelists now.

Panelists discussing what victims of medical #idtheft can do. For FTC resources, see: <u>http://go.usa.gov/Tf5e</u>

We'll back for senior#idtheft workshop tweeting at 1:30pm EDT. Thanks to everyone participating thus far!

We're back with senior #idtheft workshop. Here's the webcast link: <u>http://bit.ly/VaRgWX</u>

Panel 3 will discuss #idtheft in long-term care.

Panel L to R: Schifferle (FTC); Kurtz (HHS); Karp (CFPB); Stiegel (ABA); Walters (AARP) and Wells (Consumer Voice) #idtheft

Karp: Physical limitations &/or cognitive impairments may make seniors in nursing homes/other care facilities vulnerable to #idtheft.

Kurtz : #idtheft in long term care facilities incl staff accessing SSNs, credit cards, misusing checks, going through locked cabinets, etc.

Wells provides examples of #idtheft including a bookkeeper who had access to personal info of residences in hospice care.

Stiegel discusses Power of Attorney - giving someone else ability to make decisions for you - & problems with abuse. #idtheft

Moderator: How do we prevent senior #idtheft in long-term care?

Wells provides best practices: Be proactive. Be aware of what you leave out/around. Know where your financial docs are located. #idtheft

Seniors that need in-home care may have various providers coming/going. Should secure all financial & other personal info - Wells #idtheft

Karp talks about the grandparent scam. Get tips on avoiding this common scam from the FTC: <u>http://go.usa.gov/TfHw</u> #idtheft

When looking at long-term care facilities for a loved one, look at policies on safeguarding valuables & background checks - Kurtz #idtheft

Walters: Credit freeze = consumer opts 2 have credit report limited. Call each bureau, may have to pay fee. Protect from new fraud. #idtheft

When preparing a Power of Attorney, you can incl provision for a third party review of agent's actions, says Stiegel. #idtheft

Karp: CFPB is creating guide to address issues of #idtheft & financial exploitation in long-term care facilities.

It's important to educate and provide resources to both the senior & their caregivers about #idtheft. 6 Wells

Seniors need think ahead & put tools in place so they have reliable decision maker should they become incapacitated, says Karp. #idtheft

Have questions for panelists? Submit them to us using #idtheft & we'll share with the moderator.

Karp: Financial institutions should B on guard to look for signs of #idtheft & financial exploitation - can use suspicious activity reports.

All the FTC education resources on #idtheft are available here: http://www.ftc.gov/idtheft

Photo: Panelists examine scope of #idtheft in long-term care facilities. pic.twitter.com/rTVroKVXBs

FTC testifies on credit reporting accuracy study, #FCRA enforcement, credit education: <u>http://go.usa.gov/TfSA</u>

We're back. Our final senior #idtheft panel covers reaching & educating older consumers. Webcast link: <u>http://bit.ly/VaRgWX</u>

L2R: Leach (FTC); Van der Bellen (WUSA-9); Keenan (AARP); Tuck (Applied Research&Consulting); Tax (SAGE); Ginzler (Jewish Council) #idtheft