

## UNITED STATES OF AMERICA Federal Trade Commission WASHINGTON, D.C. 20580

Office of the Secretary

March 25, 2014

Mr. Kevin Polk

RH49A H. H. 123108

Dear Mr. Polk:

Thank you for your comment on the Federal Trade Commission's consent agreement in the above-entitled proceeding. The Commission has placed your comment on the public record pursuant to rule 4.9(b)(6)(ii) of the Commission's Rules of Practice, 16 C.F.R. § 4.9(b)(6)(ii), and has given it serious consideration.

In your comment, you express concerns about your child making unauthorized purchases on Apple devices. You also inquire about refunds. The proposed complaint and order here should help to address your concerns. The proposed complaint alleges that Apple failed to obtain account holders' informed consent for in-app

and Order and other relevant materials are available on the Commission's website at http://www.ftc.gov/enforcement/cases-proceedings/112-3108/apple-inc. It helps the Commission's analysis to hear from a variety of sources in its work. The Commission thanks you again for your comment.

By direction of the Commission, Commissioner Wright dissenting.

Donald S. Clark Secretary