UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NEW YORK

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NACA Standards and Guidelines for Litigating and Settling Consumer Class Actions, 176 F.R.D. 375 (1997)
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Tr. of October 8, 2003 Hr'g

The Federal Trade Commission ("Commission") submits this memorandum as *amicus curiae* to assist the Court in evaluating the class action coupon settlement proposed by class representatives Allen and Sharon Schneider (collectively, "Plaintiffs") and Citicorp Mortgage, Inc. n/k/a. CitiMortgage, Inc. ("CMI") and Citicorp (collectively, "Defendants").

I. INTRODUCTION

reasonable, and adequate reflection of the value of the case. The coupons made available to class members under this settlement are not likely to be of value to them and unlikely to be redeemed by more than a few class members. Nor does the other relief the settlement provides benefit class members.

Section 8(b) prohibits fee splitting and charging of duplicative fees. 12 U.S.C. § 2607(b). RESPA Section 8(c) excepts from the prohibitions of Sections 8(a) and (b) legitimate payments for "bona fide salary or compensation or other payment for goods or facilities actually furnished or for services actually performed." 12 U.S.C. § 2607(c).

On February 21, 1997, Plaintiffs filed suit on behalf of themselves and all similarly situated borrowers alleging that YSPs1

¹HUD defines a YSP as a payment from a lender to a broker that is ordinarily based upon an above market interest rate on the loan. *See* RESPA; Simplifying and Improving the Process of Obtaining Mortgages to Reduce Settlement Costs to Consumers, 67 Fed. Reg. 49,134 at 49,141 (proposed July 29, 2002) (to be codified at 24 C.F.R. pt. 3500).

²In the past several years, more than 150 lawsuits have been brought seeking class action certification under RESPA to challenge the practices of lenders making indirect payments to mortgage brokers. *See* RESPA Statement of Policy 1999-1 Regarding Lender Payments to Mortgage Brokers, 64 Fed. Reg. 10,080 at 10,083 (March 1, 1999) ("1999 HUD Statement of Policy").

of this litigation, however, the legal landscape changed dramatically. In 2001, the Court of Appeals for the 11th Circuit in *Culpepper v. Irwin Mortgage Co.*, 253 F.3d 1324 (11th Cir. 2001) (Culpepper III), held that class certification in a case alleging virtually identical violations of RESPA was appropriate. Thereafter, in 2001 the Department of Housing and Urban Development ("HUD") issued a Statement of Policy clarifying that the Department did not consider YSPs per se illegal under Section 8 of RESPA. See Real Estate Settlement Procedures Act Statement of Policy 2001-1: Clarification of Statement of Policy 1999-1 Regarding Lender Payments to Mortgage Brokers, and Guidance Concerning Unearned Fees Under Section 8(b), 66 Fed. Reg. 53,052 at 53,055 (Oct. 18, 2001). ("2001 HUD Statement of Policy"). Based on the 2001 HUD Statement of Policy clarifying that the legality of such payments turned upon a highly individualized analysis consisting of a two-pronged test, the Eleventh Circuit effectively reversed Culpepper III one year later in Heimmermann v. First Union Mortgage, 305 F.3d 1257 (11th Cir. 2002), holding the claims were not susceptible to class-wide litigation. Quite simply, since its announcement in 2001, courts have interpreted the 2001 HUD Statement of Policy as the death knell to class-wide litigation of YSP claims.

Defendants' motion to dismiss was denied on December 2, 1997, after which discovery proceeded apace and Plaintiffs filed their motion for class certification. On July 20, 2000, the Court ordered that Plaintiff's class certification motion be held in abeyance pending a Second Circuit decision in a virtually identical case, *Potchin v. Prudential Home Mortgage Co., Inc.*,

³The parties dispute whether it was always clear that RESPA precluded class-wide litigation of YSP claims, but the 2001 HUD Statement of Policy left no doubt about it.

⁴See also Glover v. Standard Fed. Bank, 283 F.3d 953 (8th Cir. 2002).

which ultimately settled before the court ruled. Suffice it to say, given the legal developments since the filing of the complaint in 1997, it is highly unlikely that any class would have been certified in this case had the parties not reached this settlement. Although Courts of Appeals addressing the issue since the 2001 HUD Statement of Policy have found YSP claims not susceptible to class litigation, the Second Circuit has yet to address the issue.

B. Terms of the Settlement

1. The Settlement Class

The class certified for purposes of settlement of this case consists of all persons for whom the computer system maintaining CMI's loan record indicates that (i) such person obtained a brokered mortgage loan from CMI during the period from February 20, 1996 through December 31, 2002 and (ii) CMI paid a fee to the mortgage broker who originated such loan.

2. The Settlement Benefits to Class Memberthrough December

class is not certified.6

We recognize, of course, that while an appeal of Judge Amon's initial order in *Potchin* was pending before the Second Circuit, the parties in that case reached a settlement, and Judge Amon certified a settlement class in order to approve that settlement. Even assuming, however, that approval of such a settlement class was appropriate at that time, the subsequent issuance of the clarifying 2001 HUD Statement of Policy and the 11th Circuit's decision in *Heimmermann* have changed matters substantially, as explained above. It is now more firmly established that Judge Amon was correct in the first place, and that RESPA claims of the sort advanced here cannot meet the standards of Rule 23 for class certification. Accordingly, such a class should not be now certified, even for settlement purposes, and the settlement must be rejected. If the Court nonetheless finds that the proposed settlement class should be certified, it must determine that the proposed settlement is fair, reasonable, and adequate, and that it is the product of arms-length negotiations.

B. This Court Stands as Fiduciary to the Class in Determining Whether the Proposed Settlement is Fair, Reasonable, and Adequate and Whether it is the Product of Arms-Length Negotiations

Both commentators and courts throughout the country have recognized that class actions are extraordinary proceedings with extraordinary potential for abuse. As Judge Posner from the United States Court of Appeals for the Seventh Circuit has noted:

Because class actions are rife with potential conflicts of interest between class

⁶HUD clarified in its 2001 Statement of Policy that its position that YSPs were not *per se* illegal, did not imply that YSPs were legal in individual cases. To determine whether a YSP constituted an illegal kickback, a review of each transaction is required to determine whether the YSP paid to the broker reflected the goods or facilities provided or services performed. *See* 2001 HUD Statement of Policy at 53,052, 53,055.

counsel and class members (citations omitted), district judges presiding over such actions are expected to give careful scrutiny to the terms of proposed settlements in order to make sure that class counsel are behaving as honest fiduciaries for the class as a whole. (citations omitted).

Mirfasihi v. Fleet Mortgage Corp., 365 F.3d 781, 785 (7th Cir. 2004). *See also* RICHARD A. POSNER, AN ECONOMIC ANALYSIS OF LAW 570 (4th ed. 1992).

As courts in this circuit have noted, the problem has become even more exacerbated by the use of nonpecuniary settlements:

Through use of a nonpecuniary settlement coupled with an application for attorney's fees, defendants benefit by receiving release from suit, plaintiffs'

⁷As this Court noted in *In re Toys R Us Antitrust Litigation*, 191 F.R.D. at 351-352, the guidelines for evaluating the substantive fairness of a class action settlement are well established in the Second Circuit:

They include the complexity, expense and likely duration of the underlying litigation, the risks of litigation for all parties; comparison of the proposed settlement with the likely result of litigation; the scope of discovery preceding settlement; the ability of the defendant to satisfy a greater judgment; and the

Despite the heavy burden they face in establishing this settlement's fairness, the settling parties filed only a *pro forma* submission in support of their motion for preliminary settlement approval.⁸ It appears that the parties do not intend to file papers setting forth their arguments and evidence in support of the settlement until just before the fairness hearing, after the deadline for class members to file their objections. The Commission believes that class members typically need significant information about the status of the case and the state of the record in support of the class' claims to make an informed decision about whether to object to the settlement. It is difficult to imagine that most class members would have ready access to the court file or transcripts of various proceedings such as the preliminary approval hearing where the Court examined counsel about the proposal. The notice to class members here lacks information about the procedural posture of the case and legal developments that impact key allegations of the complaint that would allow them to assess the risks of not settling. Nor does the notice state the estimated total value for the benefits offered by CMI and Citicorp to the class or the amount of the undisclosed YSPs allegedly paid to brokers for facilitating the loans.

reaction of the class to the settlement.

Tr. of October 8, 2003 Hr'g at 2.

⁸As this Court noted at the hearing on preliminary approval of the settlement:

It's really a bare-bones submission that I have, in terms of supporting the settlement, so let me go over my questions with you.

I don't believe there's anything in the papers that indicated what your evaluation of the strength of the plaintiffs' claim is, other than discussion of the likelihood or unlikelihood of getting class certification, and I don't have evidence of what the scope of discovery was that you took, what investigations were made, or any other bases for calculating the strength of your case.

C. The Proposed Settlement Does Not Appear To Be Fair, Adequate, Or Reasonable

To evaluate the fairness of a proposed settlement or fee award, the court must first assess

⁹ For example, although a coupon or discount may have a face value of \$100 and may be distributed to 77,000 class members, the settlement is worth nothing, not \$7,700,000, if none of the coupons will ever be redeemed.

¹⁰ See Tr. of October 8, 2003 Hr'g at 39 ("We've brought about \$7 or \$8 million worth of value through the class"). Counsel could not tell the Court when it inquired at the hearing on preliminary approval of the settlement how many class members they anticipated would seek to redeem the settlement coupons or how they arrived at the \$100 face amount of the coupons, other than to assert that "the \$100 comes out to be not that far off from what a quarter of the average yield spread premium would have been in these loans." See Tr. of October 8, 2003 Hr'g at 4-5, 29.

¹¹In a case involving defective heat coils in Renault, Encore and Alliance cars made in 1983-87, counsel for defendant Chrysler reported that only 1% of the 300,000 class members in that case ever used the \$400 non-transferrable coupons good for the purchase of a Chrysler car. Barry Meier, *Fistfuls of Coupons: Millions for Class-Action Lawyers, Scrip for Plaintiffs*, N. Y. TIMES, May 26, 1995, available at LEXIS, News Library, New York Times File. In *Strong v. BellSouth Telecommunications, Inc.*, 173 F.R.D. 167, 172 (W.D. La. 1997), *aff'd* 137 F.3d 844 (5th Cir 1998), the district court, in a settlement that provided class members with the option of either continuing under a plan or canceling and obtaining a credit, declared the purported \$64 million settlement a phantom when there was only a 4.3% response rate to the settlement and the credit requests actually submitted by class members only amounted to \$1,718,594.40. In *Buchet v. ITT Consumer Fin. Corp.*, 845 F. Supp. 684, 694-95, *modified*, 858 F. Supp. 944 (D. Minn. 1994), the court rejected a settlement involving a discount coupon worth as much as \$39 for the purchase of property insurance or related products, citing actual redemption rates ranging from 0.002% to 0.11% for similar coupons.

¹² DEBORAH R. H

members filed a claim. As counsel for the Defendants, who was also counsel of record in that case, explained:

Virtually nobody filed. As a matter of fact, the result was, Judge Amon said on the record that she was very perplexed, because the fees which we had agreed upon had exceeded the payout under the settlement. I said to her, But we didn't know that when we agreed. We assumed that virtually everyone would hit the bid.

Tr. of October 8, 2003 Hr'g at 18-19. There is very little likelihood that this considerably less desirable coupon settlement will garner the same, much less a greater response. In any event, this Court should not predicate its valuation of the likely benefits of this settlement to class members on the unsubstantiated suppositions and assumptions of counsel.

- b. The value of the coupon settlement to class members is very uncertain and likely far less than the face value of the coupons
 - (1) Class members are not likely to want the coupons offered

To assess the value of the coupon in this case, the Court must determine the extent to which the good or service the coupon covers are likely to be ones that members of the class might want to use. Viewed from this perspective, most of the estimated 77,000 class members will not likely benefit from this proposed settlement. Here, the class consists of individuals who either bought real estate for the first time or refinanced their existing first mortgage within the past 1½ to 6 years. What is the realistic likelihood that any significant portion of the 77,000 class member will again be purchasing a house or refinancing their mortgage during the next two years? Available statistics suggest there is very little likelihood that they will do so. The years 2002 and 2003 saw record numbers of mortgage originations, and while no one can predict the future, projections show that these numbers will decline



¹⁴ In addition, the face value of the coupons is misleading. The time value of money requires that the coupons be discounted to net present value.

¹⁵The settlement coupon cannot be used in conjunction with this or any other discount offer.

(2) The fact that the coupons are not freely transferable further lessens their value

Normally, transferability enhances the value of coupons.¹⁶ Here, the settlement is clear on this point; the coupons are not transferrable at public sale or auction. Thus, no secondary market can be relied upon to create an albeit discounted value for the coupons so that class members who cannot use the coupons themselves may nonetheless benefit from the settlement. Whether the coupons may be privately transferred (e.g., may be given by a class member to her son or daughter or sold to a neighbor) is not clear. Even if this were the case, however, any value to class members would appear to be serendipitous. For every class member who seeks to benefit from the settlement by transferring his coupon, there must be a willing buyer who intends to redeem it. The availability of bulk or high volume purchasers will increase the number of coupons class members are able to sell and the price they will be able to obtain, but it is hard to imagine how that might be accomplished in the context of a private sale. Absent evidence that there will be a viable private, unadvertised market for these coupons and taking into consideration the internet promotions described *supra* in Section III.C.1.b(1), it is difficult to assess the value of the coupons' transferability, if they are indeed privately transferrable.

(3) Other terms of the settlement will likely result in many coupons not being redeemed

Other barriers to redemption set in place by the settlement may result in few class members taking advantage of whatever benefits the coupons may provide. For example,

¹⁶Only if a court can reasonably assess a transferrable coupon's future market price can it determine whether the amount of the coupon would satisfy class claims, but on balance in-kind settlements that provide for the transferability of coupons help to resolve the uncertainty whether a settlement's value is fair and reasonable under Rule 23.

although class members are entitled to receive one coupon for each loan they borrowed or mortgage they refinanced, class members are limited to redeeming only one coupon and only one coupon per transaction. Nor may the coupons be used in combination with any other promotion, thereby further undermining the value of the settlement. Finally, the coupons are only redeemable for two years after the date of final approval of the settlement, rendering it highly unlikely that many class members who only purchased or refinanced their homes 1½ to 6 years ago will actually use the coupon.¹⁷

All of these restrictions help to insure that it is unlikely that most coupons will in fact be redeemed. Accordingly, the real value of the coupons to class members is uncertain and it seems likely that the purported face value of the coupons (\$7,700,000) wildly exaggerates the true value of the settlement to class members.

2. The proposed injunctive relief

Pursuant to the terms of the settlement, Defendants agree that in the event the proposed HUD rule issued on July 29, 2002 at 67 Fed. Reg. 49,134 becomes final, CMI will comply with the final HUD rule. This benefit is of little value. It merely provides some psychic reassurance that the defendants will do what the law requires should HUD's final rule be implemented. Counsel for the Defendants, again unabashedly, conceded as much at the hearing in support of preliminary approval of the settlement upon examination by the Court of the value of the proposed injunctive relief:

THE COURT: What do you understand that provision of the settlement to require your client to do that it otherwise doesn't have to do?

¹⁷Obviously, with expensive items, like home mortgages, the longer the redemption period for the discount coupons, the more likely they might be used by class members.

MR. KAVALER: Nothing.

THE COURT: Well, that's an honest response.

Tr. of October 8, 2003 Hr'g at 11.

* * *

The Court must reject this settlement in the first instance because it does not meet the requirements for certification as a settlement class. In the event it certifies the class, however, it must reject the settlement nonetheless as inadequate or deny plaintiff's counsel their anticipated request of \$659,500 in fees and costs as excessive. If Plaintiffs' chance of success on the merits is more than mere nuisance value, then the proposed relief to Plaintiffs is inadequate because class members would be releasing their claims in return for coupons of little or no value. If, on the other hand, this coupon settlement adequately compensates Plaintiffs for their claims, despite its likely low value, then the Court must take into consideration the provision for attorneys' fees, which cannot be justified in light of the poor result achieved.

D. Class Counsel's Fee Request May Be Excessive Given the Likely Low Value of the Settlement

The Second Circuit has held that both the "lodestar method" of computation (i.e., hours reasonably expended multiplied by a reasonable hourly rate, plus an enhancement, if appropriate) and the "percentage of the fund method" are available to district judges in determining appropriate attorneys' fees in common fund cases. *See Goldberger v. Integrated Res., Inc.*, 209 F.3d 43, 50 (2d Cir. 2000). Although the trend in the Second Circuit is toward the percentage of recovery method, even when that method is used, the Second Circuit encourages looking to the lodestar as a cross check on the reasonableness of the percentage requested. *In re Visa Check/Mastermoney Antitrust Litigation*, 2003 U.S. Dist. LEXIS 22898 at *45 (E.D.N.Y. Dec. 19, 2003). Plaintiffs' counsel has not yet filed their fee petition, and thus the Commission

A number of courts have held back large portions of fee requests or denied them altogether when the fee request was based on a percentage of recovery and the actual value of the settlement was uncertain. *See, e.g., Bussie v. Allmerica Fin. Corp.* 1999 U.S. Dist. LEXIS 7793 *9-10 (D. Mass. May 19, 1999)(staging fee award, preserving the right to adjust the award in light of actual experience under the settlement); *Duhaime v. John Hancock Mut. Life. Ins. Co.*,

E. Suggestions for Reformation of the Settlement

The Commission recognizes that this Court is not empowered to remake the parties agreement, *Evans v. Jeff D.*, 475 U.S. 717, 726-27 (1986), but it can reject the present agreement and suggest what changes would be necessary for approval. *See Id.* at 726; *Bowling v. Pfizer*, 143 F.R.D. 138 (S.D. Ohio 1992)(court suggested changes later incorporated in *Bowling v. Pfizer*, 143 F.R.D. 141 (S.D. Ohio 1992)). We urge the Court to adopt that approach here.

If the Court finds that Plaintiffs have claims large enough to justify a distribution to them, to the extent possible, settlement of these consumers' claims should include a cash payment. Those factors that might suggest the appropriateness of coupons are simply not present here. The defendants are not impecunious or on the verge of bankruptcy and the class members are identified. An all cash settlement, or a coupon settlement that has a cash component, would eliminate or reduce the uncertainty as to the value of the recovery to the class, the cost to the defendants, and the value of the work performed by class counsel.

Urging the parties to commit to a fixed payment amount would also bring certitude to the value of the settlement to the class. Payment of attorneys' fees out of the common fund obtained on behalf of class members would insure that the amount of attorneys' fees paid as a percentage of the recovery is discernible, and hopefully reasonable.

Finally, in the event the Court approves this coupon settlement or any settlement with a coupon component, we urge the Court to require that counsel for the parties submit detailed information about the number and percentage of coupons redeemed, the rate of redemption, and the number of coupons transferred during the life of the coupons. This data, which is of great interest to courts, legislators, various government enforcement agencies, legal scholars and the community at large, will assist all in assessing the efficacy of nonpecuniary coupon settlements.

The Commission recognizes that Plaintiffs' counsel have devoted years to litigating this case. Nevertheless, in light of the uncertainty of the true value of this proposed coupon settlement, if approved, we further urge the Court to adopt the approach taken by others and stage Plaintiffs' attorneys' fees so that their ultimate compensation is tied to and reflective of the actual benefit received by the class members under the settlement. Tracking actual redemption experience, of course, would be critical to implementing this approach to fee approval.

IV. CONCLUSION

This settlement should be rejected because the proposed settlement class cannot meet the requirements of Fed. R. Civ. P. 23. If the Court nonetheless finds that settlement class certification is appropriate then, the present settlement should not be approved as fair, reasonable, or adequate. The value of this settlement to class members is likely to be significantly lower than the face value of the coupons. The coupons are likely of little interest to class members, and most class members are not likely to redeem them. Plaintiffs' counsel's anticipated request of \$659,500 in fees and costs appears excessive in light of the benefits to the class.

Dated:_____ Respectfully submitted,

William E. Kovacic General Counsel