

APPENDIX B

ASSOCIATED COMMUNITY SERVICES CALL VOLUME DATA BY STATE, 01/01/2016 - 08/31/2019

State	Total Number of Calls	Number of Unique Numbers Called	Unique Number Called More than 100 times a year	Unique Number Called More than 30 times a month	Unique Number Called More than 10 times a week	Unique Number Called More than 3 times a day	Unique Number Called More than 3 times a day 2 days in a row	Unique Number Called 2 or more times in a 60 minute period	Unique Number Called 3 or more times in a 60 minute period
Alabama	25,332,580	1,219,500	8,166	7,645	28,766	51,198	12,339	153,389	4,572
Alaska	90	35	-	-	-	-	-	1	-
Arizona	31,799,375	1,475,209	6,978	6,360	28,098	44,365	10,544	183,178	7,021
Arkansas	3,859,440	294,392	953	1,120	4,230	7,389	1,757	22,314	718
California	171,990,237	7,895,841	34,787	35,637	132,163	249,525	55,003	1,027,904	38,043
Colorado	19,125,413	1,212,473	261	211	2,745	10,212	956	94,628	884
Connecticut	34,051,663	1,247,005	14,270	13,360	46,753	69,183	15,957	207,201	6,678
Delaware	7,144,256	316,021	2,119	2,075	8,033	13,195	3,160	41,655	1,014
District of Columbia	5,834	2,683	3	3	15	13	2	48	3
Florida	31,544,403	2,977,902	2,300	2,356	14,933	46,026	5,422	277,318	3,140
Georgia	43,146,017	2,218,053	13,410	13,865	48,633	79,967	21,058	247,029	7,194
Hawaii	110	67	-	-	-	-	-	2	1
Idaho	7,640,402	329,566	2,138	2,002	6,935	11,076	2,164	52,494	1,973
Illinois	53,362,022	2,685,958	11,945	10,424	45,731	97,392	17,674	339,769	9,463
Indiana	12,299,969	938,296	4,582	3,959	13,404	21,853	5,655	57,253	1,394
Iowa	10,460	3,371	2	1	7	10	4	72	6
Kansas	17,327,156	635,654	6,250	5,995	19,606	30,948	7,161	102,384	3,308
Kentucky	25,656,784	1,190,328	7,309	7,032	26,781	42,206	9,254	152,279	4,523
Louisiana	6,133,299	522,781	1,125	1,447	6,795	13,863	3,128	44,736	1,432
Maine	10,766,885	487,509	5,038	4,587	15,252	23,381	5,868	62,522	2,320
Maryland	45,311,073	1,719,830	16,943	15,444	55,566	88,312	20,191	274,284	7,379
Massachusetts	53,910,835	2,026,237	18,038	17,164	57,104	106,490	22,983	334,143	9,701
Michigan	35,490,726	2,221,589	10,415	10,814	41,324	63,327	17,367	202,985	6,406

