## UNITED STATES DISTRICT COURT DISTRICT OF NEVADA FEDERAL TRADE COMMISSION Plaintiff, Vs. ORDER

AMG SERVICES, INC.et al,

Defendans.

with this opinion

Pending before the Coufutr considerations the Reportand Recommendation (ECF No. 539) of the Honorable Cam Ferenbach, United States Magistrate Judge, entered on January 2 2014. On February 14, 2014, the Muir Law Firm, LLC and Timothy J. Muir (collectively the 3 0 X L U 'H I H Q G D Q W V 'I L O Horo(EWFKNot.ISW1)/and ANVOHS ervizes Mod., Set L, QF 5 H G & H G D U 6 H U Y L F H V , QF D Q G Lend (ing) 'HHU N Q ISHD VQ W, filed their Objection. (ECF No. 542.) The ending 'H I H Q G D Q W V ¶ 2 E M H F W L R Q Z Defendants AMG Capital Managreent, Level 5 Motorsports, LeadFlash Consulting, Black Creek Capital Corporation, Broadmoor Capital Partners, Scott A. Tucker, Blaine A. Tucker, Don E. Brady, Troy Little Axe, and Robert D. Campbell. (ECF Nos. 545, 548, 549, 552.) The Federal Trade Commists R Q W K H 3) 7 & I L O H G L W V 5 H V S R Q V H W R (ECF No. 554) and Response to the ding 'H I H Q G D Q W V ¶ 2 E M H F W L R Q (&) 2, 2014.

For the reasons discussed belitive, Court will accept and adologistrate Judge

Ferenback Report and Recommendatio (ECF No.539) to the extent that it is not inconsistent

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On the contrarythe webpage format discouragles reading ofhe terms and conditions because ibreaks the terms and conditions into nine separate hyperlinks in eight or nine point font See(Id. 8:4-9:22.) Furthermore most important link takes the borrowers to the document at issue for the presentions the Loan Note and Disclosulienk is the least conspicuous of the nine links(Id.) The boxes and disclosure links appear on the websites as follows:

I have read and accept the terms of Application, including the terms and provisions of LIMMITED

(Id.); see also(FTC § Memo in Supp. of MS1/4:1-14, ECF No.456) (reproducing an internal GRFXPHQW IURP 'HIHQGDQWV ¶ FRQWDLQLQJ WKLV \$D\P

While borrowers technically have tability to decline enrollment in the automatic renewal plan, the mechanism for declining enrollment is controlled by efendants through a convoluted email and hyperlink procedure. See 'HIHQGDQWV¶ 2-54\$143.00 LRQ 16:16-18, ECF No.493) For a borrower to decline enrollment in the automatic renewal plan using the email and hyperlink procedur, the following steps must be completed: (1) three days after the loan is funded, the ending Defendants send an email to the borrower containing additional loan terms and a link to a webpage from where the borrower may elect to decline enrollment in the renewal pla(2) the borrower opens the email, reads the new terms, accesses

percent of the borrowers she spoke with complained that Defendants had withdrawn more from WKHLU DFFRXQWV WKDQ WKH ORDQ FR Vrectordsin) discattle. What HUP the Lending 'HIHQGDQWV¶ HPSOR\HHV ZHUH LQVWUXFWHG Wworkedin order to keep potential borrowers in the dall-flor example, in response to an email from one of the Lending 'HIHQGDQWV¶ VDOHV UHSEV LLSEV CHEOREM IDINGULAGEHV when explaining a loan to potential borrowers, When ager of Training and Development stated:

, GRQ¶W WKLQN WKDW > WKLV ODQJXDJH@ HQFR XUD we are trying to sell it I think we should leave outsterlike renew and pay down. We don¶want to complicate things if we are trying to get them to get a loan. I have heard many times customers ask to withdraw the loan after the explanation and I believe that a lot of it has to do with the way it is explaine

(Email, Ex. 72of FTC \$ Dec. in Supp. of MSECF No.455-72.)

C. Procedural History of the Case

The FTC filed its Complaint on April 2, 2012, alleging claims for deceptive acts and practices and deceptive collection practices in violation of the FTCO textnts I & II), for failing to properly disclose certain loan information violation of TILA and its implementing Regulation  $\hat{Z}$  (Count III), for conditioning the extension of credit on the preauthorization of recurring loans in violation of EFTA (Count V), and for disgorgement as provided under section 13(b) of the FTC Act (Count V). (Complaint 120:8, ECF No. 1.)

2 Q 'HFHPEHU WKH & RXUW VLJQHG DQ 2 U GHU for preliminary injunction and bifurcation. (EONFo. 296.) The Bifurcation Order divided the litigation into two phases: a liability phase and a relief phase 9:(1-10:23.) During Phase I

F O D LOPeNotex Corp. v. Catrett 177 U.S. 317, 32324 (1986).

In determining summary judgment, a court applies a burdefall W L Q J Dh@rD O \ V L the party moving for summary judgment would bear the burden of proof at trial, it must come forward with evidence which would entitle it to a directed verdict if the evidence went uncontroverted at trial. In such a case, the moving party has that binitiden of establishing WKH DEVHQFH RID JHQXLQH LVVXH RICI. LA.R.W raka Q. HDFK L Brokerage Co. v. Darden Rests., Inc.

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1. Treatment of the Net Impression of the Loan Documents

Section 5 of the Federal Trade Commission of to 1914 prohibits, inter alia 3 X Q I D L U F G H F H S W L Y H D F W V R U S U D F W L F H V L Q R U 105 Q H ID F W W Q R U F S U L V G H F H S W L Y H L I µ I L U V W W K H U H L V D U H S U H V H Q W D W mislead consumers acting reasonably under the circumstances, and third, the representation, R P L V V L R Q R U S U D III. WCL VF. G iii, 126/5 IP. 30/1944, 1950 [090] Q ir. 2001) (citing F.T.C. v. Pantron I Corp 33 F.3d 1088, 1095 (9th Cir. 1994)) C tual deceptions inot required for a cection 5 violation. Trans World Accounts, Inc. v. F.T.C 648.1 re W\* n Bi 12.96 T in the control of the central problem of the control of the central problem of the central

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of the net impression it creates even though [nterperesentation] also contains truthful disclosures. (Report & Recommendation 10:-(4rt )-8(& Rec] TJ ET Q q 21.6F2 957.6, EC 1 Page15 of 25

in the TILA Box, are concealed from borrowers because they are scattered throughtout the print in the document and because the terms nexpresslystate that the renewal plan is automatic. (Id.) Instead, the Loan Note Disclosure menusclys phrases implying automatic enrollment, such also a payment [will be due] if you decline the option of renewing your ORD (Od.)

Therefore DefenG D Q W V ¶ I D Falke In the Italian Con Weak on the Disclosure as not likely to mislead borrowers acting reasonably under the circumstances. This objection is without merit.

3. Provision of Additional Reasons why the Loan Documents are Ambiguous

'HIHQ GtDirQ on by Wellion is that Judge Ferenback attended Federal Rule of Civil Procedure 56(floy granting summary judgment to the FTC affeld QYHQW>LQJ@DQF never advanced by the FTC that the Loan Note Disclids William QHW LPSUHVVLRQLV because it is unclear under terms how a borrower may opt out of the renewal plan. (Objection 10:1923, ECF No. 542.)

<sup>&</sup>lt;sup>10</sup> Perhaps the most tellinegyidencethattheimportant terms in the Loan Note Disclosare hidden by their

'HIHQGDQWV¶ IRXUWK REMHFWLRQ LV WKDW ³WKH 5 QXPHURXV PDWHULDO IDFWV DQQDDDEXTION 1L:203-224,DEOF NoD 54R.ULQ 7KH WKUHH H[DPSOHV RI ³PDWHULDO IDFWV allegedVtd GE\have misconstrued are that: (1) The Loan Note Disclosure link is not buried or inconspicuous because it is also displayed at the top of the webpage, (2) the words under the TILA Box are QRW ³ILQH′ EHFDXVH WKH\ DU HeldisVelkssheres, Parrel (18) Vederphren 3 old WKH not need to click the nine separate hyperlinks to read all the loan documents because all the documents were contained on the same webpage and only required scrolling up and bodown. (17:4-17.)

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Defendants [argumenthere is unpersuasive A contract is ambiguouis LW LV ³UHDV VXVFHSWLEOH′WR PRUSikilatek, DnQ vRQQVSiCar@nvarki Clogod9-FV3dDWLRQ 1005, 1015 (9th Cir. 2012); ee alsof 1 WILLISTON ON CONTRACTS § 30:5 (stating the same). In its analysis of FTC Act violations, this Court has already determined that the terms in the Loan Note Disclosure regarding the automatic renewal plan were likely to mislead because they implied in the prominent TILA Box that only one finance charge would be irredurined.

because the single payment option ZDV 3FOHDUO\ Color owner owner of the single payment option ZDV 3FOHDUO\ Color owner owner of the single payment option ZDV 3FOHDUO\

<sup>13 &#</sup>x27;HIHQGDQWV SURYLGH Qtest, Otheologic OneyFolo Water Worth Riscolon of the SURSRVLWLRQ WKDW 3DV DPDWWHURIFRQWUDFWclion edison of the OHJDO REOWILLING TOWN LORCOLON TRACTS † WKHG 7KH DFWXDO TXRWH that leaves an essential element of a promise open for future negotiation and agreement, constitutes no promise and creates no legal REOLJDWLRQ XQWLO WKH IXWXUH DJUHHPHQW LV DFW

recommended enving summary judgment on Counts II & land amending the Bifurcation Order to permit those claims to proceed during PhastellB5:1-36:5) (citing Fed. R. Civ. P.

G 3, I D Q R Q P R Y D Q Wor Work land to present facts essential to justify its opposition, the court may: (1) defer considering the motion R U G H Q \ L W '

The Muir Defendants assert that granting summynjudgment on Counts I & III
effectively <sup>3</sup> Q X O O L I L H G ′ W K H S U R W H F W L R Q V D I I R U G H G X Q G H
necessitated denying summary judgment on Counts II & IV. (Limited Objection 431223
ECF No. 541.) The Muir Defendants further assert that the Bifurcation Orderudged
) H U H Q E D Q K R VQ V L V W H Q W U X O L Q J ′ G H Q L H G W K H P R I W K H
discovery about the claims against the log. 4:23-5:8.)

The Muir Defendants assertions, however, are unpersuasive. In contending that they were denied the right to QJDJH LQ GLVFRYHU\DQG WKDW - XGJH) Recommendation is inconsistent in granting summary judgment on Counts I & III while denying it on Counts II & IV, the Muir Defendants appear to ignore two important facts. First, the Muir Defendants voluntarily chose to postpone discovery until after Phase I by stipulation (ECF No. 278) and no doubt benefited from being relieved from the costs involved in conducting that discovery. Second, the situation regarding Counts I & III is fundamentally different from the situation regarding Counts II & IV. Unlike Counts II & Which were not fully litigated by the Lending Defendants, fullscovery and litigation vasconducted by the Lending Defendants or Counts I & III, aswas originally contemplated to all parties including the Muir Defendants in the Bifurcation Order See (Bifurcation Order, ECF No.