UNITED STATES DISTRICT COURT EASTERN DISTRICT OF TEXAS SHERMAN DIVISION

FEDERAL TRADE COMMISSION,

Plaintiff,

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LIBERTY SUPPLY CO., a corporation, also d/b/a Omni Services;

Injunction Should Not Issue (TRO Motion) under Rule 65 of the Federal Rules of Civil Procedure. The court has considered the Complaint, declarations, exhibits, and memorandum of law filed in support, and finds that:

FINDINGS

- 1. This Court has jurisdiction over the subject matter of this case and over all parties of this case.
 - 2. This Court is a proper venue for this case.
- 3. The Complaint states a claim upon which relief may be granted under Sections 5(a), 13(b), and 19 of the FTC Act, 15 U.S.C. §§m[MC ETm se, 13(b, a

Section 5(a) of the FTC Act, in connection with the marketing, sale, and offering for sale of nondurable office supplies to small business consumers nationwide, by:

- a) Failing to disclose or disclose adequately (i) that a package of items contains numerous units; and (ii) the total amount Defendants will charge to consumers;
- b) Misrepresenting that (i) consumers agreed to pay total cost of goods shipped in the amount billed by Defendants; and (ii) consumers ordered the quantity of goods that Defendants shipped.
- 7. Based upon the evidence presented, there is good cause to believe that Defendants have violated the Telemarketing Sales Rule (TSR), 16 C.F.R. Part 310, in connection with the telemarketing of nondurable office supplies to small business consumers nationwide, by:
 - a) Failing to disclose truthfully, in a clear and conspicuous manner, before the customer consents to pay for the goods or services offered, the total cost to purchase and quantity of goods that are the subject of the sales offer; and
 - b) Misrepresenting the total cost to purchase and the quantity of goods that are the subject of the sales offer.
- 8. Based upon the evidence presented, there is good cause to believe that, in connection with the marketing, sale, and offering for sale of nondurable office supplies,

- 11. The FTC has demonstrated that Nor-Jay Enterprises, Inc., Texas 110, Inc., and Harmac, Inc., should be included as Receivership Entities and subject to the asset freeze and receivership provisions because these business entities are owned or controlled by Defendants or are related to, or receive f
 - 12. Because the FTC is likely to ultimately succeed on the merits of its complaint, the

the dissipation of assets, is probable absent immediate injunctive relief, this Court finds that a preliminary injunction with an asset freeze and receivership provisions is warranted.

13. The United States, its officers, and its agencies are not required to give security before issuance of a preliminary injunction. Fed. R. Civ. P. 65(c).

DEFINITIONS

For the purposes of this Order, the following definitions apply:

A. or means any legal or equitable interest in, right to, or claim to any item of economic value, in whole or part, whether tangible or intangible, including, but not limited to, accounts, accounts receivable, cash, certificates of deposit, chattels, checks, contracts, credits, currency, fixtures, funds, equipment, income, intellectual property, inventory, instruments, investments, leaseholds, lines of credit, mail, notes, personal property, real property, revenues, securities, shares of stock, trusts, or any interest therein, whether located within or outside the United States.

B.

- 1. In any communication that is solely visual or solely audible, the disclosure must be made through the same means through which the communication is presented. In any communication made through both visual and audible means, such as a television advertisement, the disclosure must be presented simultaneously in both the visual and audible portions of the communication even if the representation requiring the disclosure is made in only one means.
- A visual disclosure, by its size, contrast, location, the length of time it appears, and other characteristics, must stand out from any accompanying text or other visual elements so that it is easily noticed, read, and understood.
- 3. An audible disclosure, including by telephone or streaming video, must be delivered in a volume, speed, and cadence sufficient for ordinary consumers to easily hear and understand it.
- 4. In any communication using an interactive electronic medium, such as the Internet or software, the disclosure must be unavoidable.
- On a product label, the disclosure must be presented on the principal display panel.
- 6. The disclosure must use diction and syntax understandable to ordinary consumers and must appear in each language in which the representation that requires the disclosure appears.
- The disclosure must comply with these requirements in each medium through which it is received, including all electronic devices and face-to-face communications.

- 8. The disclosure must not be contradicted or mitigated by, or inconsistent with, anything else in the communication.
 - 9. When the representation or sales practice targets a specific audience, such

matter of every type and description, including, but not limited to, writings, drawings, graphs, charts, photographs, sound records, images, and other data or data compilations that are stored in any medium from which information can be obtained either directly or indirectly or, if necessary, translated into a reasonably usable form.

F. means insured bank, commercial bank or trust company, private banker, agency or branch of a foreign bank whether located within or outside the United States, credit union, thrift institution, broker or dealer registered with the Securities and Exchange Commission, broker or dealer in securities or commodities, whether or not registered with the Securities and Exchange Commission, investment banker or investment company,

similar investments, operator of a credit card system, insurance company, dealer in precious metals, stones, or jewels, pawnbroker, Ioan or finance company, licensed sender of money or

J. Permanent Receiver means the receiver appointed in Section X of this Order and any deputy receivers that shall be named by the Permanent Receiver.

ORDER

I. PROHIBITED BUSINESS ACTIVITIES

IT IS HEREBY ORDERED that Defendants and their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, in connection with the marketing, selling, offering for sale or distribution of any goods or services, are preliminarily restrained and enjoined from:

- A. Failing to disclose truthfully, in a clear and conspicuous manner, all material terms of their offer, including:
 - 1. that a package of items contains numerous units; and
 - 2. the total amount that Defendants will charge to consumers.
- B. Misrepresenting, expressly or by implication, any material fact, including that:
- consumers agreed to pay the total cost of goods shipped in the amount billed by Defendants.
 - 2. consumers ordered the quantity of goods Defendants shipped.
- that any Defendant is doing business in any location other than
 Gainesville, Texas;
- 4. that any Defendant was referred to consumers by a local organization or public entity;

- that any Defendant is calling to offer office supplies at a discounted or reduced price because it is going out of business, is merging offices or warehouses, or is in financial distress;
- 6. that any Defendant is calling to offer office supplies at a discounted or reduced price unless the total cost of the offer is clearly disclosed to the consumer; or
- 7. e any good or service.
- C. Violating, or assisting others in violating, any provision of the TSR, 16 CFR Part 310, as presently promulgated or as it may hereafter by amended, including, but not limited to:
 - 1. 16 CFR Part 310.3(a)(1)(i), by failing to disclose truthfully, in a clear and conspicuous manner and before a consumer agrees to pay for goods and services offered, material information about the total costs to purchase or receive or the quantity of goods or services offered, including, but not limited to, disclosing the cost of each item, the number of items ordered, and the total amount of the sale.
- 16 CFR Part 310.3(a)(2)(i), by misrepresenting the total cost to purchase
 and the quantities of goods that are the subject of a sales offer.
- D. Shipping any good without prior express consent of the recipient or without identifying the good as a free sample, or sending any billing or dunning communication, or otherwise communicating with consumers and requesting payment, for any good sent to consumer without prior express request or consent of the recipient.

II. PRESERVATION OF RECORDS

them who receive actual notice of this Order by personal service or otherwise, whether acting directly or indirectly, are preliminarily restrained and enjoined from:

- A. Failing to maintain accounts, bank statements, books, cash disbursements ledgers and source Documents, cash receipts ledgers, current title to real or personal property, general journals, general ledgers, records, and any other data which, in reasonable detail, accurately and fairly reflect the disbursements, dispositions, incomes, transactions,
- B. Altering, concealing, destroying, erasing, mutilating, transferring, or otherwise disposing of, in any manner, directly or indirectly, any Documents that relate in any way to the business practices or business or personal finances of the Defendants; to the business practices or finances of entities directly or indirectly under the control of Defendants; or to the business practices or finances of entities directly or indirectly under common control with any other Defendant; and
- C. Creating, operating, or exercising any control over any new business entity, whether newly formed or previously inactive, including any partnership, limited partnership, joint venture, sole proprietorship or corporation, without first providing the FTC with a written statement disclosing: (1) the name of the business entity; (2) the address, telephone number, e-mail address, and website address of the business entity; (3) the names of the business of the business, and (4) a detailed description of the

III. PROHIBITION ON DISCLOSING CUSTOMER INFORMATION

them who receive actual notice of this Order by personal service or otherwise, whether acting directly or indirectly, are preliminarily restrained and enjoined from:

A. Leasing, renting, or selling the address, bank account number, birth date, credit card number, e-mail address, name, Social Security number, telephone number, or other financial or identifying personal information of any person from whom or about whom any Defendant obtained such information in connection with t

- 2. In the actual or constructive possession of any Defendant or Receivership Entity;
- Held as a retainer or deposit for the provision of goods or services to any
 Defendant or Receivership Entity; or
- 4. Owned, controlled by, in the actual or constructive possession of, or otherwise held for the benefit of any entity directly or indirectly owned, managed or controlled by any Defendant or Receivership Entity;
- B. Opening or causing to be opened any safe deposit box, or storage facility belonging to or for the use or benefit of, under the control of, or subject to access by any Defendant:
- C. Incurring charges or cash advances on any credit card, debit card, or checking card issued in the name, singly or jointly, of any Defendant or Receivership Entity;
- D. Obtaining or providing a personal or secured Ioan that encumbers an asset of any Defendant or Receivership Entity; and

Restrictions on Commercial Mail Boxes and Storage Facilities

E. Cashing any checks or depositing any money orders or cash received from consumers, clients, or customers of any Defendant or Receivership Entity.

B.

IT IS FURTHER ORDERED that Defendants and their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them who receive actual notice of this Order by personal service or otherwise, whether acting directly or indirectly, are preliminarily restrained and enjoined from opening or causing to be opened any commercial mail box or storage facility, belonging to or for the use or benefit of, under the

control of, or subject to access by any Defendant or Receivership Entity.

The Assets affected by this Section shall include both existing Assets and Assets acquired after the effective date of this Order.

V. DUTIES OF THIRD PERSONS HOLDING ASSETS

IT IS FURTHER ORDERED that any Person that has, or that at any time since January 1, 2012, has had custody or control over an Asset belonging to, for the use or benefit of, under the control of or subject to access by any Defendant or Receivership Entity, and is provided with a copy of this Order, or otherwise has actual or constructive knowledge of this Order, shall:

- A. Hold and retain any such Assets that are within its control and prohibit

 Defendants and Receivership Entities from assigning, concealing, converting, disbursing,
 dissipating, encumbering, liquidating, loaning, pledging, selling, spending, transferring, or
 withdrawing any such Asset except:
 - 1. As directed by further order of the court;
 - 2. As directed in writing by the Permanent Receiver (regarding an Asset belonging to, for the use or benefit of, under the control of, or subject to access by and of the Receivership Entities); or
 - 3. By written stipulation of the Plaintiff and Defendants.
- B. Deny Defendants and the Receivership Entities access to any safe deposit box, commercial mail box, or storage facility belonging to, for the use or benefit of, under the control of, or subject to access by Defendants or any Receivership Entity.
- C. Within five (5) business days after being served a copy of this Order, provide counsel for Plaintiff and the Permanent Receiver a certified statement setting forth:

- The identification number of each account or Asset belonging to, for the use or benefit of, under the control of, or subject to access by any Defendant or Receivership Entity;
- 2. The balance of each such account, or a description of the nature and value of such Asset as of the close of business on the day on which this Order is received, and, if the account or other Asset has been closed or removed, or more than \$5,000 withdrawn or transferred from it, the date of the closure or removal of the funds, the total funds removed or transferred, and the name of the person or entity to whom such account or other Asset was remitted; and
 - 3. The identification and location of any safe deposit box, commercial mail

agents or employees of the Plaintiff or the Permanent Receiver, by any law enforcement agency, or by process server, upon any person, including financial institutions, that may have possession, custody, or control over any Asset or Document belonging to, for the use or benefit of, under the control of, or subject to access by any Defendant or Receivership Entity, or that may otherwise be subject to any provision of this Order. Service upon any branch or office of any financial institution shall constitute service upon the entire financial institution.

VII. FINANCIAL STATEMENTS AND ACCOUNTING

IT IS FURTHER ORDERED that Defendants and Receivership Entities shall each, separately:

A. Within five (5) business days after service of this Order, prepare and provide to Plaintiff and the Permanent Receiver complete and accurate financial statements, on the forms attached as

VIII. REPATRIATION OF ASSETS AND DOCUMENTS

IT IS FURTHER ORDERED that immediately upon service of this Order, Defendants and Receivership Entities shall:

- A. Take such steps as are necessary to transfer to the United States all Documents and Assets that are located outside the United States and belong to, are for the use or benefit of, under the control of, or subject to access by any Defendant or Receivership Entity; and
- B. Hold and retain all repatriated Assets and prevent the disposition, transfer, or dissipation of such Assets except as required by this Order.

IX. INTERFERENCE WITH REPATRIATION

IT IS FURTHER ORDERED that Defendants and Receivership Entities, their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are preliminarily restrained and enjoined from taking any action that may result in the encumbrance or dissipation of foreign Assets, or in the hindrance of the repatriation required by Section VIII of this Order, including:

A. Sending any statement, letter, fax, email or wire transmission, telephoning, or engaging in any other act, directly or indirectly, that results in a determination by a foreign

agreement until such time as all Assets have been fully repatriated according to Section VIII of this Order; or

B. Notifying any trustee, protector, or other agent of any Defendant or Receivership Entity of the existence of this Order, or of the fact that repatriation is required under a court Order, until such time as all Assets have been fully repatriated according to Section VIII of this Order.

X. APPOINTMENT OF PERMANENT RECEIVER

IT IS FURTHER ORDERED that: Charlene Koonce is appointed Permanent Receiver for the Receivership Entities, with the full power of an equity receiver. The Permanent Receiver shall be the agent of this Court when serving as Permanent Receiver under this Order, and shall comply with the Federal Rules of Civil Procedure and Local Rules of this Court.

XI. PERMANENT RECEIVER

IT IS FURTHER ORDERED that the Permanent Receiver shall not be required to file with the Clerk of the Court a bond of the Court, but shall perform the duties of the Office perform the duties of Receiver in compliance with the Local Rules and Court Rules.

XII. DUTIES OF PERMANENT RECEIVER

IT IS FURTHER ORDERED that the Permanent Receiver is directed and authorized to accomplish the following:

A. Assume full control of the Receivership Entities by removing, as the Permanent Receiver

that the Permanent Receiver shall not attempt to collect any amount from a consumer if the Permanent Receiver believes the consumer was a victim of the unlawful conduct alleged in the Complaint in this matter;

- C. Continue and conduct the business of the Receivership Entities in such manner, to such extent, and for such duration as the Permanent Receiver may in good faith deem to be necessary or advisable to operate the business profitably and lawfully, if at all; provided however, that the continuation and conduct of the business shall be conditioned upon the Permanent Receiver

 Iawfully operated at a profit using the Assets of the receivership estate;
- D. Take all steps necessary to secure the business premises of the Receivership Entities. Such steps may include, but are not limited to, any of the following, as the Permanent Receiver deems necessary or advisable:
 - 1. Serving this Order;
 - Completing a written inventory of all Assets;
 - 3. Obtaining pertinent information from all employees and other agents of the Receivership Entities, including the name, home address, Social Security number, job description, method of compensation, user names or passwords needed to access Receivership Entities

compensation of each such employee or agent;

- 4. Videotaping and/or photographing any or all portions of the location;
- 5. Securing the location by changing the locks and disconnecting any computer moderns or other means of access to the computer or other records maintained at that location;

- 6. Opening and inventorying any safety deposit box, commercial mailbox, or storage facility held in the name of the Receivership Entities, either individually or jointly, or subject to access by the Receivership Entities;
- 7. Requiring any persons present on the premises at the time this Order is served to leave the premises, to provide the Permanent Receiver with proof of identification, or to demonstrate to the satisfaction of the Permanent Receiver that such persons are not removing from the premises Assets or Documents of the Receivership Entities;
- E. Conserve, hold, and manage all Receivership Entities Assets, and perform all acts necessary or advisable to preserve the value of those Assets in order to prevent any

advisable in the performance of duties and responsibilities under the authority granted by this Order;

- J. Make payments and disbursements from the receivership estate that are necessary or advisable for carrying out the directions of, or exercising the authority granted by, this Order. The Permanent Receiver shall apply to the court for prior approval of any payment of any debt or obligation incurred by the Receivership Entities prior to the date of entry of this Order, except payments that the Permanent Receiver deems necessary or advisable to secure Assets of the Receivership Entities, such as rental payments;
- K. Institute, compromise, adjust, appear in, intervene in, or become party to such actions or proceedings in state, federal or foreign courts, or arbitration proceedings as the Permanent Receiver deems necessary or advisable to preserve or recover the Assets of the Receivership Entities, or that the Permanent Receiver deems necessary or advisable to carry out the Permanent Receiver

voidable transfers;

- L. Authorize the release of any copy or image of any website used or controlled by the Receivership Entities to the FTC;
- M. Defend, compromise, adjust, or otherwise dispose of any or all actions or proceedings instituted in the past or in the future against the Permanent Receiver in the role of Permanent Receiver, or against the Receivership Entities, as the Permanent Receiver deems necessary or advisable to preserve the Assets of the Receivership Entities, or as the Permanent Receiver deems necessary or advisable to carry out the Permanent Receiver Order;

- N. Take depositions and issue subpoenas to obtain Documents pertaining to the receivership estate and compliance with this Order. Subpoenas may be served by agents or attorneys of the Permanent Receiver and by agents of any process server retained by the Permanent Receiver;
- O. Open one or more bank accounts as designated depositories for funds of the Receivership Entities. The Permanent Receiver shall deposit all funds of the Receivership Entities in such designated account(s), and shall make all payments and disbursements from the receivership estate from such account(s);
- P. Maintain accurate records of all receipts and expenditures incurred as Permanent Receiver:
- Q. Cooperate with reasonable requests for information or assistance from any state or federal law enforcement agency.

XIII. PRODUCTION OF DOCUMENTS AND DATA

IT IS FURTHER ORDERED that:

- A. If any Assets or Documents relating to the finances or business practices are located in the residence of any Defendant or are otherwise in the custody or control of any Defendant, then such Defendant shall produce them to the Permanent Receiver within forty-eight (48) hours of service of this Order; and
- B. The Permanent Receiver shall have the discretion to determine the time, manner, and reasonable conditions of access to the Receivership Entities premises.

XIV. DELIVERY OF RECEIVERSHIP PROPERTY

IT IS FURTHER ORDERED that Defendants and Receivership Entities, their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any

XV. COOPERATION WITH THE PERMANENT RECEIVER

IT IS FURTHER ORDERED that Defendants and Receivership Entities, and their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, shall fully cooperate with and assist the Permanent Receiver in taking and maintaining possession, custody, or control of the Assets and Documents of the Receivership Entities. This cooperation and assistance shall include:

- A. Providing information to the Permanent Receiver that the Permanent Receiver deems necessary in order to exercise the authority and discharge the responsibilities of the Permanent Receiver under this Order;
- B. Advising all persons who owe money to the Receivership Entities that all debts should be paid directly to the Permanent Receiver; and
- C. Transferring funds at the Permanent Receiver

 Documents related to the Assets and sales of the Receivership Entities. The entities obligated to cooperate with the Permanent Receiver under this provision include financial institutions and persons that have transacted business with the Receivership Entities.

XV

- B. Transacting any of the business of the Receivership Entities;
- C. Transferring, receiving, altering, selling, encumbering, pledging, assigning, liquidating, or otherwise disposing of any Assets owned, controlled, or in the possession or custody of, or in which an interest is held or claimed by, the Receivership Entities, or the Permanent Receiver; and
- D. Refusing to cooperate with the Permanent Receiver or the Permanent Receiver duly authorized agents in the exercise of their duties or authority under any order of this Court.

 XVII. PERMANENT

IT IS FURTHER ORDERED that the Temporary Receiver shall report to this Court every 90 days:

- A. The steps taken by the Temporary Receiver to implement the terms of this Order;
- B. The value of all Assets of the Corporate Defendant;
- C. The sum of all liabilities of the Corporate Defendant;
- D. The steps the Temporary Receiver intends to take in the future to:
 - 1. Prevent any diminution in the value of Assets of the Corporate Defendant;
 - 2. Pursue receivership Assets from third parties; and
 - 3. Adjust the liabilities of the Corporate Defendant, if appropriate;
- E. The Temporary Corporate

Defendant to operate legally and profitably; and

F. Any other matters that the Temporary Receiver believes should be brought to the

Defendants or Receivership Entities; or attempting to foreclose, forfeit, alter, or terminate any interest in any Asset of the Defendants or Receivership Entities, whether such acts are part of a judicial proceeding, are acts of self-help, or otherwise; or

E. Initiating any other process or proceeding that would interfere with the Permanent Receiver managing or taking custody, control, or possession of the Assets or Documents subject to this receivership.

Provided that, this Order does not stay: (1) the commencement or continuation of a

IT IS FURTHER ORDERED that Defendants shall immediately provide a copy of this Order to each affiliate, sales entity, successor, assign, member, officer, director, employee, agent, independent contractor, client, servant, attorney, subsidiary, division, and representative of any Defendant. Within five (5) business days following service of this Order, Defendants shall serve on the FTC an affidavit identifying the name, title, address, telephone number, date of service, and manner of service of each person Defendants have served with a copy of this Order in compliance with this provision.

XXI. CONSUMER REPORTING AGENCIES

IT IS FURTHER ORDERED that the FTC may obtain credit reports concerning any Defendant or Receivership Entity, pursuant to Section 604(a)(1) of the Fair Credit Reporting Action, 15 U.S.C. § 1681b(a)(1), and that, upon written request, any consumer reporting agency

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