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9	UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA				
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12	FEDERAL TRADE COM	imission,	Case No. SA	CV 15-00585	-CJC(JPRx)
13	Plaintiff,				
14		}	FOR PERM	ED FINAL O ANENT INJU TARY JUDO	UNCTION
1516	V.	\	AGAINST D NELSON	INST DEFENDANT SON	DEREK
17	DENNY LAKE, et al.	\ \	Judge: Hon.	Cormac J. Car	ney
18	Defendant	ts	Courtroom 91	3	
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sale, or selling of any product, service, plan, or program, are permanently restrained and enjoined from misrepresenting, or assisting others in misrepresenting, expressly or by implication:

- A. any material aspect of the nature or terms of any refund, cancellation, exchange, or repurchase policy, including the likelihood of a consumer obtaining a full or partial refund, or the circumstances in which a full or partial refund will be granted to the consumer;
- B. that any person is affiliated with, endorsed or approved by, or otherwise connected to any other person, government entity, or any program, including but not limited to any public, non-profit, or other non-commercial program;
- C. the nature, expertise, position, or job title of any person who provides any product, service, plan, or program;
- D. the person who will provide any product, service, plan, or program to any consumer;
- E. that any person providing a testimonial has purchased, received, or used the product, service, plan, or program;
- F. that the experience represented in a testimonial of the product, service, plan, or program represents the person's actual experience resulting from the use of the product, service, plan, or program under the circumstances depicted in the advertisement; or
- G. any other fact material to consumers concerning any product, service, plan, or program.

V. PROHIBITION AGAINST UNSUBSTANTIATED CLAIMS

IT IS FURTHER ORDERED that Defendant, his officers, agents, employees, and attorneys, and all others in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or

shall execute such documents within three days of a request from a representative of the Commission.

- D. The Asset Freeze in the Preliminary Injunction is modified, only with respect to Defendant Nelson. Once all of Defendant's frozen assets are transferred in accordance with Subsection B, the Asset Freeze will dissolve with respect to Defendant Nelson.
- E. The Commission's agreement to the suspension of part of the judgment is expressly premised upon the truthfulness, accuracy, and completeness of Defendant's sworn financial statements and related documents (collectively, "Financial Attestations") submitted to the Commission, including Defendant Derek Nelson's Financial Statement (dated August 13, 2015) and his revisions and supplements, submitted on September 11, 2015.
- F. The suspension of the judgment will be lifted as to Defendant if, upon motion by the Commission, the Court finds that Defendant failed to disclose any material asset, materially misstated the value of any asset, or made any other material misrepresentation or omission in the Financial Attestations.
- G. If the suspension of the judgment is lifted, the judgment in the amount specified in Subsection A will become immediately due (which the parties stipulate for purposes of this Section represents consumer injury), less any payment previously made pursuant to this Section, plus interest computed from the date of entry of this Order.
- H. Defendant relinquishes dominion and all legal and equitable right, title, and interest in all assets transferred pursuant to this Order and may not seek the return of any assets.
- I. The facts alleged in the Complaint will be taken as true, without further proof, in any subsequent civil

VII. CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendant, his officers, agents, employees, and attorneys, and all others in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are permanently restrained and enjoined from:

- A. disclosing, using, or benefitting from customer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), that any defendant obtained prior to entry of this Order in connection with the marketing or promotion of mortgage assistance relief products or services or debt relief products or services; and
- B. failing to destroy such customer information in all forms in their possession, custody, or control within 10 days after entry of this Order.

Provided, however, that customer information need not be disposed of, and may be disclosed, to the extent requested by a government agency or required by law, regulation, or court order.

VIII. COOPERATION

IT IS FURTHER ORDERED that Defendant must fully cooperate with representatives of the Commission in this case and in any investigation related to or associated with the transactions or the occurrences that are the subject of the Complaint. Defendant must provide truthful and complete information, evidence, and testimony. Defendant must appear for interviews, discovery, hearings, trials, and any other proceedings that a Commission representative may reasonably request upon 5 days written notice, or other reasonable notice, at such places and times as a Commission representative may designate, without the service of a subpoena.

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- 1. identify the primary physical, postal, and email address and telephone number, as designated points of contact, which representatives of the Commission may use to communicate with Defendant;
- 2. identify all of Defendant's businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses;
- 3. describe the activities of each business, including the product, service, plan, or program offered, the means of advertising, marketing, and sales, and the involvement of any other defendant;
- 4. describe in detail whether and how Defendant is in compliance with each Section of this Order;
- 5. provide a copy of each Order Acknowledgment obtained pursuant to this Order, unless previously submitted to the Commission;
- 6. identify all telephone numbers and all physical, postal, email and Internet addresses, including all residences;
- 7. identify all business activities, including any business for which Defendant performs services whether as an employee or otherwise and any entity in which Defendant has any ownership interest; and
- 8. describe in detail Defendant's involvement in each such business, including title, role, responsibilities, participation, authority, control, and any ownership.
- B. For 20 years after entry of this Order, Defendant must submit a compliance notice, sworn under penalty of perjury, within 14 days of any change in the following:
 - 1. any designated point of contact;
- 2. the structure of any entity that Defendant has any ownership interest in or controls directly or indirectly that may affect compliance obligations arising under this Order, including: creation, merger, sale, or dissolution of the

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- A. accounting records showing the revenues from all products, services, plans, or programs sold;
- B. personnel records showing, for each person providing services, whether as an employee or otherwise, that person's: name; addresses; telephone numbers; job title or position; dates of service; and (if applicable) the reason for termination;
- C. records of all consumer complaints and refund requests, whether received directly or indirectly, such as through a third party, and any response;
- D. all records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission; and
 - E. a copy of each unique advertisement or other marketing material.

XII. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring Defendant's compliance with this Order, including the Financial Attestations upon which part of the judgment was suspended and any failure to transfer any assets as required by this Order:

- A. Within 14 days of receipt of a written request from a representative of the Commission, Defendant must: submit additional compliance reports or other requested information, which must be sworn under penalty of perjury; appear for depositions; and produce documents for inspection and copying. The Commission is also authorized to obtain discovery, without further leave of court, using any of the procedures prescribed by Federal Rules of Civil Procedure 29, 30 (including telephonic depositions), 31, 33, 34, 36, 45, and 69.
- B. For matters concerning this Order, the Commission is authorized to communicate directly with Defendant. Defendant must permit representatives of