



Office of the Secretary

UNITED STATES OF AMERICA  
**Federal Trade Commission**  
WASHINGTON, D.C. 20580

March 29, 2016

In light of these considerations, the Commission has determined that the public interest would be best served by issuing the Decision and Order in the ~~filed~~ proceeding in final form without any modifications. The final Decision and Order and other relevant materials are



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March 29, 2016

Walter Houser  
State of Maryland

*Re: In the Matter of Oracle Corporation, File No. 132 3115*

Dear Mr. Houser:

Thank you for your comment regarding the Federal Trade Commission's ("Commission" or "FTC") consent agreement in the above-captioned proceeding. The Commission has placed

\$16,000 per violation per day (as provided by Section 5(l) of the FTC Act, 45 U.S.C. § 45(l), as adjusted by 16 C.F.R. § 1.98(c)). These civil penalties will help incentivize compliance with the order. Accordingly, we believe the order provisions, along with the risk of substantial civil penalties for violating the order, appropriately address the conduct at issue. Should you experience problems with Oracle's uninstall tool after the date that this proposed order becomes final, the Commission advises that you contact Oracle's customer support. Further, you should file a complaint through the Commission's Consumer Response Center at (877) 352-7821 online at [www.ftc.gov/complaint](http://www.ftc.gov/complaint) if you believe Oracle has violated the consent agreement.

In light of these considerations, the Commission has determined that the public interest would be best served by issuing the Decision and Order in the above proceeding in final form without any modifications. The final Decision and Order and other relevant materials are available from the Commission's website at



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March 29, 2016

Xontippie Whittington  
State of Alaska

Re: In the Matter of Oracle Corporation, File No. 132 3115

Dear Xontippie Whittington:

Thank you for your comment regarding the Federal Trade Commission's ("Commission" or "FTC") consent agreement in the above-captioned proceeding. The Commission has placed your comment on the public record pursuant to Rule 4.9(b)(6)(ii) of the Commission's Rules of Practice. Oracle's Java Platform, Standard Edition 7 (JRE 7) and Oracle's Java SE Software installed on consumers' personal computers.

The complaint in this matter alleges that Oracle violated Section 5 of the FTC Act by misrepresenting to consumers the security provided by updates to Oracle's Java SE software. Among other things, the proposed consent agreement prohibits Oracle from misrepresenting: (1) the privacy or security of any software offered by Oracle directly to consumers to run programs on their computers or applications within a browser, including the effect on privacy or security of any installation or update to such software; and (2) how to uninstall older iterations of any such software. The proposed consent agreement also requires Oracle to provide broad notice to consumers via social media and Oracle's website about the settlement. In addition, for three years, Oracle must provide an uninstall tool; a page dedicated to explaining how consumers can remove certain older iterations of the software; and free support through an electronic form to help consumers with their update and/or uninstall issues.

Should you experience problems with Java SE, the Commission advises that you contact Oracle's customer support. Further, you should file a complaint through the Commission's Consumer Response Center at (877)-435-7237 or online at [www.ftc.gov/complaint](http://www.ftc.gov/complaint)

\_\_\_\_\_ if you believe  
Oracle has violated the consent agreement.

In light of these considerations, the Commission has determined that the public interest would be best served by issuing the Decision and Order in the ~~above~~ proceeding in final form without any modifications. The final Decision and Order and other relevant materials are available from the Commission's website at <http://www.ftc.gov>. Thank you again for your comment.

By direction of the Commission.

Donald S. Clark