### UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION

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In the Matter of

Asbury Automotive Group, Inc., also d/b/a Coggin Automotive Group and Crown Automotive Group, a corporation;

### AGREEMENT CONTAINING CONSENT ORDER

FILE NO. 152 3103

# AGREEMENT CONTAINING CONSENT ORDER

The Federal Trade Commission has conducted an investigation of certain acts and practices of Asbury Automotive Group, Inc. also d/b/a Coggin Automotive Group and Crown Automotive Group, a corporation ("proposed respondent"). Proposed respondent, having been represented by counsel, is willing to enter into an agreement containing a consent order resolving the allegations contained in the attached draft complaint. Therefore,

**IT IS HEREBY AGREED** by and between Asbury Automotive Group, Inc., also d/b/a Coggin Automotive Group and Crown Automotive Group, by its duly authorized counsel, and counsel for the Federal Trade Commission that:

1. Proposed respondent Asbury Automotive Group, Inc., also d/b/a Coggin Automotive Group and Crown Automotive Group, is a Delaware corporation, with its principal office or place of business at 2905 Premiere Parkway, NW, Suite 300, Duluth, GA 30097.

2. Proposed respondent admits all the jurisdictional facts set forth in the draft complaint.

3. Proposed respondent waives:

a. Any further procedural steps;

b. The requirement that the Commission's decision contain a statement of findings of fact and conclusions of law; and

c. All rights to seek judicial review or otherwise to challenge or contest the validity of the order entered pursuant to this agreement.

4. This agreement shall not become part of the public record of the proceeding unless and until it is accepted by the Commission. If this agreement is accepted by the Commission, it, together with the draft complaint, will be placed on the public record for a period of thirty (30) days and information about it publicly released. The Commission thereafter may either withdraw its acceptance of this agreement and so notify proposed respondent, in which event it will take such action as it may consider appropriate, or issue and serve its complaint (in such form as the circumstances may require) and decision in disposition of the proceeding.

5. This agreement contemplates that, if it is accepted by the Commission, and if such acceptance is not subsequently withdrawn by the Commission pursuant to the provisions of Section 2.34 of the Commission's Rules, the Commission may, without further notice to proposed respondent, (1) issue its complain(1)¢oir(1(nt, (1)-2(t)-2(s/72(i)-2(s)-1( 2(s)-1(s)-1(i)-2(on')39.52i)-2(s) hm20(y[(m)-)-2(i)-2(nn( i)-2(s)-1(sn)3(i)-2-2(s)-1( 2(s)-1ve)4(nt)-2( (...)))))

- a. In any communication that is solely visual or solely audible, the disclosure must be made through the same means through which the communication is presented. In any communication made through both visual and audible means, such as a television advertisement, the disclosure must be made through the same means through which the representation requiring the disclosure is presented.
- b. nt,y20( vi(Tc 0. v-2(bl)u)-11(c)4(,)-1(uapl)-2(os)-e)20(,2)-2(cd ((uni)4(p2(h vi)-2n2(cd)))))))

**IT IS HEREBY ORDERED** that Respondent and its officers, agents, representatives, and employees, directly or indirectly, in connection with the marketing, advertising, offering for sale, or sale of used motor vehicles to consumers shall not, in any manner, expressly or by implication:

A. Represent that used motor vehicles that Respondent offers for sale are safe, have been repaired for safety issues, or have been subject to an inspection for issues related to safety unless: ii.how

- 1. The used motor vehicles are not subject to any open recalls for safety issues, and the representation is otherwise not misleading, or
- 2. Respondent discloses, clearly and conspicuously, and in close proximity to such representation, any material qualifying information related to open recalls for safety issues, including but not limited to:
  - i. the fact that its used motor vehicles may be subject to unrepaired recalls for safety issues, and
  - ii. how consumers can determine whether an individual motor vehicle is subject to an open recall for a safety issue J 4.8004 Tw (a) 542 > y

- 2. Whether Respondent repairs used motor vehicles for open recalls for safety issues; and
- 3. Any other material fact about the safety of the used motor vehicles it advertises for sale.

## II.

IT IS FURTHER ORDERED that Respondent, within sixty (60) days of entry of this 1(om) reference in the set of the last known address of every consumer who purchased a certified used motor vehicle from Respondent between July 1, 2013 and September 2, 2015, a notice on Respondent's letterhead that clearly and conspicuously discloses the following:

"We want to alert you that some of the used vehicles we recently sold had been recalled for safety issues, but weren't repaired as of the date they were sold. You can check whether the vehicle you bought from us is subject to an unrepaired recall at the Na04-nal Highway Traffi3.affdt-20(y)20(TA4(d 2(ami)2(af-6( 4( on R)c -00(ed)-3.9p r)-11.1(e)-9.9)

**IT IS FURTHER ORDERED** that Respondent shall notify the Commission at least thirty (30) days prior to any change in the corporation(s) that may affect compliance obligations arising under this order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor corporation; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this order; the proposed filing of a bankruptcy petition; or a change in the corporate name or address. *Provided, however*, that, with respect to any proposed change in the corporation about which Respondent learns less than thirty (30) days prior to the date such action is to take place, Respondent shall notify the Commission as soon as is practicable after obtaining such knowledge. Unless otherwise directed by a representative of the Commission in writing, all notices required by this Part shall be emailed to Debrief@ftc.gov or sent by overnight courier (not U.S. Postal Service) to: Associate Director for Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. The subject line must begin: *In re Asbury Automotive Group, Inc.* 

### VI.

**IT IS FURTHER ORDERED** that Respondent, within sixty (60) days after the date of service of this order, shall file with the Commission a true and accurate report, in writing, setting forth in detail the manner and form of its own compliance with this order. Within ten (10) days of receipt of written notice from a representative of the Commission, it shall submit additional true and accurate written reports.

VII.

the later of the deadline for appealing such dismissal or ruling and the date such dismissal or ruling is upheld on appeal.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2016.

## ASBURY AUTOMOTIVE GROUP, INC.

Dated: \_\_\_\_\_

By:\_\_\_\_\_

Name: DAVID W. HULT Title: EVP and COO

Dated: \_\_\_\_\_

LUCY MORRIS HUDSON COOK, LLP Attorney for Respondent

## FEDERAL TRADE COMMISSION

Dated: \_\_\_\_\_\_ COURTNEY A. ESTEP EVAN ZULLOW Counsel for the Federal Trade Commission

APPROVED:

DUANE POZZA Acting Assistana