UNITED STATES OF AMERICA BEFORE THE FEDERAL TRADE COMMISSION

COMMISSIONERS:	Noah Joshua Phillips Rohit Chopra Rebecca Kelly Slaughter Christine S. Wilson	
In the Matter of)	
)	
Incentive Services, Inc.,) DOCKET NO.	
a corporation.)	
)	
)	

COMPLAINT

The Federal Trade Commission ("FTC"), having reason to believe that Incentive Services, Inc., a corporation, has violated the Federal Trade Commission Act ("FTC Act"), and it appearing to the Commission that this proceeding is in the public interest, alleges:

1. Respondent Incentive Services, Inc. is a Minnesota corporation

Privacy Shield

0.	The EU-U.S. Privacy Shield framework ("Privacy Shield") was designed by the U.S Department of Commerce ("Commerce") and the			

We regularly review our compliance with our Privacy Policy. We also adhere to several self-regulatory frameworks, including the EU-US and Swiss-US Privacy Shield Frameworks...

12. Although Respondent initiated an application to Commerce for Privacy Shield certification, it did not complete the steps necessary to participate in either the EU-U.S. or the Swiss-U.S. Privacy Shield frameworks and continued to make the statements described in Paragraph 11 in its privacy policy. Therefore, the representation set forth in Paragraph 11 is false and misleading.

Count 1-Privacy Misrepresentation

- 13. As described in Paragraph 11, Respondent represented, directly or indirectly, expressly or by implication, that it was a participant in the EU-U.S and the Swiss-U.S. Privacy Shield frameworks.
- 14. In fact, as described in Paragraph 12, Respondent was never certified to participate in either the EU-U.S. or the Swiss-U.S. Privacy Shield frameworks. Therefore, the representation set forth in Paragraph 13 is false or misleading.

Violations of Section 5 of the FTC Act

15. The acts and practices of Respondent as alleged in this complaint constitute deceptive acts or practices, in or affecting commerce, in violation of Section 5(a) of the Federal Trade Commission Act.

THEREFORE , the Federal Trade Commission this _	_ day of _	2019, has issued this
complaint against Respondent.		

By the Commission.

April J. Tabor Acting Secretary

SEAL ISSUED: