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30DLQWLII WKH)HGHUDO 7UDGH & RPPL Va\PeriRaQent 3)7& Injunction and Other Equitable Relief pursuant to Section 13(b) of the Federal Trade & RPPLVVLRQ \$ FW15 U.\$.7C.&\\$ \$ \$7FbW and has moved, pursuant to Fed. R. Civ. P. 65(b) and Local Civil Rules 7-10 and 65-1, for a temporary restraining o U G H U 3 a7s steet 2 ' freeze, other equitable relief, and an order to show cause why a preliminary injunction should not issue against Defendants Disruption Theory LLC, Emergent Technologies LLC, Marc Grisham, and Courtney Grisham (collectively 3 'HIHQGDQWV

FINDINGS

The Court, having considered the Complaint, the ex parte Motion for a Temporary Restraining Order, declarations, exhibits, and the memorandum of points and authorities filed in support thereof, and being otherwise advised, finds that:

- This Court has jurisdiction over the subject matter of this case, and there is good A. cause to believe that it will have jurisdiction over all parties hereto and that venue in this district is proper.
- В. It is likely that Defendants, in numerous instances, have falsely claimed to provide unlimited minutes calling plans for a set monthly rate, and have falsely claimed affiliation with specialized telecommunication companies that have exclusive contracts to provide prison and jail telephone call services. This conduct has likely led to significant consumer harm.
- C. There is good cause to believe that Defendants have engaged in and are likely to engage in acts or practices that violate Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and that Plaintiff is therefore likely to prevail on the merits of this action. As demonstrated by the consumer declarations, an undercover purchase, bank records, consumer complaints, declarations from specialized telecommunication companies and the Better Business Bureau, and the additional documentation filed by the FTC, the FTC has established a likelihood of success in showing that Defendants have deceived consumers by: (1) falsely advertising unlimited minutes calling plans, and (2) misrepresenting their affiliation with specialized telecommunication companies that provide

- D. Although the FTC need not show irreparable harm to obtain interim relief in this context, there is nonetheless good cause to believe that immediate and irreparable harm will result for consumers unless Defendants are restrained and enjoined by order of this Court.
- E. There is good cause to believe that immediate and irreparable damage to the & R X U W ¶ V D E L O L W \ W R J U D Q W H I I H F W L Y H I L Q D O nonlett Deless I R U

2. **Individual Defendants** P H MQc Grisham and Courtney Grisham.

3 GRFXPHQW´DQG 3HOHFWURQLFDOO\VWRUHGLQJaRdUPDWLR dincludes writings, drawings, graphs, charts, photographs, sound and video recordings, images, Internet sites, web pages, websites, electronic correspondence, including e-mail and instant messages, contracts, accounting data, advertisements, FTP Logs, Server Access Logs, books, written or printed records, handwritten notes, telephone logs, telephone scripts, receipt books, ledgers, personal and business canceled checks and check registers, bank statements, appointment books, computer records, customer or sales databases, and any other electronically stored information, including Documents located on remote servers or cloud computing systems, and other data or data compilations from which information can be obtained directly or, if necessary, after translation into a reasonably usable form. A draft or nonidentical copy is a separate document within the meaning of the term.

- D. **Electronic Data Host 'PHDQV DQ\SHUVRQ RU HQWLW\LQ WK hosting, or otherwise maintaining electronically stored information. This includes, but is not OLPLWHG WR DQ\HQWLW\KRVWLQJ D ZHEVLWH RU VHUYHU electronic storage.
- E. **Inmate Calling Services** 'means any product, service, plan, or program relating to telecommunications services for incarcerated individuals that are marketed to consumers.

ORDER

I. PROHIBITED BUSINESS ACTIVITIES

IT IS THEREFORE ORDERED WKDW 'HIHQGDQWV 'HIHQGDQWV¶ RI employees, and attorneys, and all other persons in active concert or participation with them, who receive actual notice of this Order by personal service or otherwise, whether acting directly or indirectly, in connection with the advertising, marketing, promoting, or offering for sale of any goods or services, are temporarily restrained and enjoined from misrepresenting or assisting others in misrepresenting, expressly or by implication, any material fact, including, but not limited to:

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A.	That Defendants provide consumers with access to an unlimited number of
minutes for in	mate calls for a set period at a fixed price;

- B. That Defendants are affiliated with Global Tel*Link Corporation, Inmate Calling Solutions, LLC, or Securus Technologies, LLC, which are Inmate Calling Service providers contracted with correctional facilities; and
- C. Any other fact material to consumers concerning any good or service, such as: the total costs; any material restrictions, limitations, or conditions; or any material aspect of its performance, efficacy, nature, or central characteristics.

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TRO WITH ASSET FREEZE AND OTHER EQUITABLE RELIEF

trust, or other entity that is directly or indirectly owned, managed or controlled by any Defendant.

- B. Opening or causing to be opened any safe deposit boxes, commercial mail boxes, or storage facilities titled in the name of any Defendant or subject to access by any Defendant;
- C. Incurring charges or cash advances on any credit, debit, or ATM card issued in the name, individually or jointly, of any Corporate Defendant or any corporation, partnership, or other entity directly or indirectly owned, managed, or controlled by any Defendant or of which any Defendant is an officer, director, member, or manager. This includes any corporate bankcard or corporate credit card account for which any Defendant is, or was on the date that this Order was signed, an authorized signor; or
- D. Cashing any checks or depositing any money orders or cash received from consumers, clients, or customers of any Defendant.

The Assets affected by this Section shall include: (1) all Assets of Defendants as of the time this Order is entered; and (2) Assets obtained by Defendants after this Order is entered if those Assets are derived from any activity that is the subject of the Complaint in this matter or that is prohibited by this Order. This Section does not prohibit any repatriation of foreign Assets specifically required by this Order.

DUTIES OF ASSET HOLDERS AND OTHER THIRD PARTIES VI.

IT IS FURTHER ORDERED that any financial or brokerage institution, Electronic Data Host, credit card processor, payment processor, merchant bank, acquiring bank, independent sales organization, third party processor, payment gateway, insurance company, business entity, or person who receives actual notice of this Order (by service or otherwise) that:

(a) has held, controlled, or maintane-hs9nB9\(\forall (r Asse)4 (s)-4 (c)40 612 79s De

controlled by any Defendant; has held, controlled, or maintained custody, through an account or otherwise, of (b) any Document or Asset associated with credits, debits, or charges made on behalf of any Defendant, including reserve funds held by payment processors, credit card processors, merchant banks, acquiring banks, independent sales organizations, third party processors, payment gateways, insurance companies, or other entities; has extended credit to any Defendant, including through a crse 4h.or other entities; (c)

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1	Defendant, or is otherwise subject to access by any Defendant; and						
2	4. Information sufficient to identify, locate, and track any cryptocurrency						
3	belonging to, for the use or benefit of, or subject to access by any Defendant.						
4	D. 8SRQ WKH UHTXHVW RI 3ODLQWLII¶V FRXQV	ΗО					
5	copies of all records or other Documents pertaining to any account covered by this Section or						
6	Asset, including originals or copies of account applications, account statements, signature cards,						
7	checks, drafts, deposit tickets, transfers to and from the accounts, including wire transfers and						
8	wire transfer instructions, all other debit and credit instruments or slips, currency transaction						
9	reports, 1099 forms, and all logs and records pertaining to safe deposit boxes, commercial mail						
10	boxes, and storage facilities.						
11	Provided, however, that this Section does not prohibit any repatriation of foreign Assets						
12	specifically required by this order.						
13	VII. FINANCIAL DISCLOSURES						
14	IT IS FURTHER ORDERED that each Defendant, within five (5) days of service of						
15	this Order upon them, shall prepare and d HOLYHU WRun& DLQWLII¶V FR						
16	A. Completed financial statements on the forms attached to this Order as						
17	Attachment A (Financial Statement of Individual Defendant) for each Individual Defendant, and						
18	Attachment B (Financial Statement of Corporate Defendant) for each Corporate Defendant;						
19	B. Completed Attachment C (IRS Form 4506, Request for Copy of Tax Return) for						
20	the Individual and Corporate Defendant; and						
21	C. A detailed accounting of:						
22	(1) each product advertised, marketed, promoted, offered for sale, distributed, or						
23	sold by or on behalf of Defendants since 2015, including a brief description of						
24	each product;						
25	(2) gross revenues and net profits (in U.S. dollars) obtained from the advertising,						
26	marketing, or sale of each product identified in response to section (1) above,						
27	from inception of the sale of that product through the date of entry of this Order;						
28	(3) the name, address, telephone number, and e-mail address of each consumer						

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WKH VFRSH RI 'HIHQGDQWV¶ EXVLQHVV R\$HUDWLF Documents; participants involved, and their roles in the scheme; or (3) compliance with this Order. The limited expedited discovery set forth in this Section shall proceed as follows:

- A. Plaintiff may take the deposition of parties and non-parties. Forty-eight (48) KRXUV¶ Q Be Wiffi Eight not KeDf Q Quich depositions. The limitations and conditions set forth in Rules 30(a)(2)(B) and 31(a)(2)(B) of the Federal Rules of Civil Procedure regarding subsequent depositions of an individual shall not apply to depositions taken pursuant to this Section. Any such deposition taken pursuant to this Section shall not be counted towards the deposition limit set forth in Rules 30(a)(2)(A) and 31(a)(2)(A) and depositions may be taken by telephone or other remote electronic means;
- B. Plaintiff may serve upon parties requests for production of Documents or inspection that require production or inspection within five (5) calendar days of service, provided, however, that three (3) calendar days of notice shall be deemed sufficient for the production of any such Documents that are maintained or stored only in an electronic format.
- C. Plaintiff may serve upon parties interrogatories that require response within five (5) calendar days after Plaintiff serves such interrogatories;
- D. Plaintiff may serve subpoenas upon non-parties that direct production or inspection within five (5) calendar days of service.
- E. Service of discovery upon a party to this action, taken pursuant to this Section, shall be sufficient if made by facsimile, email, or by overnight delivery.
- F. Any expedited discovery taken pursuant to this Section is in addition to, and is not subject to, the limits on discovery set forth in the Federal Rules of Civil Procedure and the Local Rules of this Court. The expedited discovery permitted by this Section does not require a meeting or conference of the parties, pursuant to Rules 26(d) & (f) of the Federal Rules of Civil Procedure.
 - G. The Parties are exempted from making initial disclosures under Fed. R. Civ. P.

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XVIII. BRIEFS AND AFFIDAVITS CONCERNING PRELIMINARY INJUNCTION

- A. 'HIHQGDQWV ZLOO ILOH ZLWK Wckfuhrbel&anRyXnnbbwAdrin.₽│QG VHU pleadings, affidavits, motions, expert reports or declarations, or legal memoranda no later than four (4) days prior to the injunction hearing. Plaintiff may file responsive or supplemental pleadings, materials, affidavits, or memoranda with the Court and serve the same on counsel for Defendants no later than one (1) day prior to the order to show cause hearing. Provided that such affidavits, pleadings, motions, expert reports, declarations, legal memoranda or oppositions must be served by email and be received by the other party or parties no later than 5:00 p.m. (Pacific Time) on the appropriate dates set forth in this Section.
- В. Defendants may request an evidentiary hearing and the presentation of live witnesses if they believe that is warranted. Any motion to permit such testimony shall be filed with the Court and served on counsel for the other parties at least five (5) days prior to the preliminary injunction hearing. Such motion shall set forth the name, address, and telephone number of each proposed witness, a detailed summary or affidavit revealing the substance of HDFK SURSRVHG ZLWQHVV¶V H[SHFWHG WHVWLPRQ\ testimony would be helpful to this Court. Any papers opposing a timely motion to present live WHVWLPRQ\ RU WR SUHVHQW OLYH WHVWLPRQ\ LQ UHVSRQ live testimony shall be filed with this Court and served on the other parties at least three (3) days prior to the order to show cause hearing. Otherwise, and unless ordered differently by the Court, the preliminary injunction hearing will not include live witnesses or evidentiary proceedings.

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XIX. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for all purposes.

SO ORDERED this 6th day of October, 2020 at 8:00 p.m. Pacific Time. BY THE COURT: UNITED STATES DISTRICT JUDGE NORTHERN DISTRICT OF CALIFORNIA