



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

JUN 03 2015

Benjamin Hallman
Huffington Post
770 Broadway
New York, NY 10003

Re: FOIA-2015-00827
GoFundMe, et al.

Dear Mr. Hallman:

This is in response to your request dated May 28, 2015, under the Freedom of Information Act seeking access to consumer complaints relating to FundRazr, Indiegogo, Crowdrise, Start Some Good, FundRazr, Gracert, GoFundMe, PledgeMusic, PledgeMusic.com, Fundly, and GiveItForward. In accordance with the FOIA and agency policy, we have searched our records, as of May 28, 2015, the date we received your request in our FOIA office.

Your request also sought a waiver of fees. The agency's Rules of Procedure specify that news media requesters will only be charged for costs to search and reproduce records in excess of 100 pages. See 16 C.F.R. § 4.9. Because we are providing this information in electronic format, there are no fees associated with your request and your fee waiver request is granted.

We have located approximately 205 responsive complaints. Page 2 of the data access to, and am enclosing copies of, the appropriate records cover complaints and information on other complaints, are subject to two of the nine exemptions that apply to the disclosure of information explained below.

We are withholding two complaints under FOIA Exemption 3, 5 U.S.C. § 552(b)(3), because they are exempt from disclosure by another statute; specifically, Section 21(f) of the FTC Act provides that the FTC may not disclose any material obtained in connection with an examination or investigation obtained from a foreign source if that foreign source has requested confidential treatment. 15 U.S.C. § 57b-2(f).

Enclosed are 203 responsive complaints that consumers have sent to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. See *The United Way, Inc. v. FTC*, 352 F.3d 1122 (7th Cir. 2009).

If you are not satisfied with this response, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe

that we should check [redacted]
explain why this would be [redacted]

If you have any questions [redacted]
regarding [redacted] or procedures [redacted]

Sincerely,



Sarah Moskwa
Associate General [redacted]

