



FEDERAL TRADE COMMISSION  
WASHINGTON, D.C. 20580

BY EMAIL

Matt Novak  
Gavitar Media  
8675 W Olympic Blvd  
Los Angeles, CA 90035

SEP 07 2010

Re: FOIA-2016-01002  
Mylan/EpiPen consumer complaints

Dear Mr. Novak:

This is in response to your request seeking access to "[a]ll consumer complaints filed against the drug company Mylan as well as consumer complaints about Mylan's product the EpiPen." In accordance with the FOIA, your request was searched.

We have located 125 responsive complaints that consumers filed with the Federal Trade Commission (FTC). You should be aware that the FTC is not required to release information received by the FTC. Therefore, you should not expect to receive all of the information requested. I am denying access to consumers' names and addresses, and any other identifying information from the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(a)(6), because it contains information that is primarily for the internal use of the agency and the disclosure of such information would be likely to result in the identification of confidential informants. See *The EpiPen Litigation*, 352 F.3d 1172 (D.C. Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act, Office of the General Counsel, Federal Trade Commission, 1400 Constitution Avenue, N.W., Washington, D.C. 20580. We will send you a copy of this response and a copy of your original request. If you have any questions about this response or if you have any additional material that you would like to submit, please contact the Freedom of Information Act Office at (202) 326-2255. You may also contact the Office of Government Information Services (OGIS), National Archives and Records Administration at (202) 741-5769, or via mail Office of Government Information Services (OGIS), National Archives and Records Administration, 800 ...

If you have any questions about the way we handled your request or about the FOIA process, please contact Jonathan Hill at (202) 326-2684.

Sincerely,

Dione J. Stearns  
Assistant General Counsel

Enclosed: 3 spreadsheets