

Discussion of "Certification, Reputation and Entry: An Empirical Analysis" by Hui, Saeedi, Spagnolo and Tadelis

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Motivation

This

What I like

Motivation:

Reputation mechanisms important as these markets continue to grow.

Clear policy implications.

Think about LR effects of introducing institution.

Data:

Proprietary data from eBay.

Utilize a policy change.

Limitations

Model:

Are there situations where entry would decrease? Quality decrease?

What is the role of market power?

Exit an issue?

Results:

Can we say something about concentration?

Effect on consumers?

eBay revenue? What are eBay's incentives?

Empirical Strategy:

I wonder about the exogeneity of the instrument.

Exposure

In order to calculate the exposure of a given category, run the following regression:

$$\text{ShareBadged}_{ct} = \alpha_c \text{Policy} + \beta_c + \gamma_c t + \delta_{ct}$$

Use $\hat{\alpha}_c = E_c$

Problem: this is an ex post measure of exposure.

ShareBadged_{ct} is an equilibrium outcome that is a function of Y_{ct} .

Example: if the policy leads to entry in category c , then that is going to affect the share of sellers who are badged.

$$\text{ShareBadged}_c = \frac{\text{Badged}_{ct}}{\text{Incumbent}_{ct-1} + \text{Entry}} - \frac{\text{Badged}_{ct-1}}{\text{Incumbent}_{ct-1}}$$

Result: there is a mechanical relationship between treatment and outcome (more entry ! lower % badged).

Suggestion(s)

Fortunately, I think this can be solved without too much trouble.

Suggestions:

1. Use a measure of ex ante exposure to a given category.
On the day the policy was enacted, how many sellers would have received the new badge.
2. Determine categories/goods that would be affected ex ante and use this as control group
Categories that have

Other Suggestions

Estimate other effects of policy:

- Other signals of quality (e.g., photographs).

- Types of products within a category (e.g., name brand v knock off, new v. used).

- Overall price levels.

- Concentration: do powerful sellers become more powerful?

Is Figure 5 (quality result) showing a mechanical relationship?

If EPP decreased (increased) after the policy, then those sellers are likely to have a low (high) EPP.

Suggestion: estimate DiD model for some measure of quality dispersion.

Other Random Comments/Questions

What about dynamic reputation building (through lower prices, e.g.)?

Do you consider the first stage estimates when you calculate standard errors?

"...a more stringent badging requirement causes the average quality of both badged and unbadged sellers to increase..." is this always true? It seems like the marginal benefit from being a badged seller may decrease under some circumstances.

What about exit?

Why don't incumbents change their quality? Is there a theoretical justification for this?

Does eBay use this mechanism as a way to align incentives (revenue generation)?

Why not just use absolute value of $\hat{\alpha}$?

Can we think of your exercise as a test of asymmetric information?