Comparing Hypothetical and Realistic Privacy Valuations

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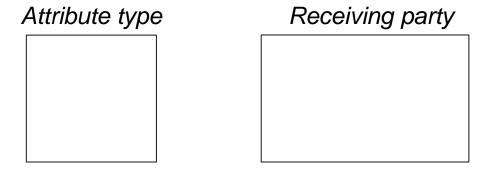
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Why measure privacy preferences?

- Privacy preferences = willingness/comfort sharing personal info
- Who benefits from understanding privacy preferences?
 - System designers
 - What data are users okay sharing?
 - How much value should users receive for sharing?
 - Policy makers
 - How much "loss" do consumers incur through data breaches?
 - What kind of data sharing (if any) should be disincentivized?

This talk: Can we predict privacy valuations?

- Privacy valuation = willingness to sell and selling price for personal info
- How do privacy valuations depend on combinations of factors?



Scenario realism

Does hypothetical bias explain the privacy paradox?

Methodology

- Online study with 434 Prolific participants
- Participants asked to assign selling prices to personal attributes
 - Could also choose to not sell

Prices assigned to 7 attributes and 6 parties

For how much do you agree to sell your [attribute] to each one of the following parties?

- Age
- Email address
- Gender
- Relationship status
- Home address
- Occupation
- Phone number

Choice

Sell Do not sell

\$ amount

- Ad networks
- Federal agencies
- Insurance companies
- Market research companies
- Political parties
- Research pools

We varied the realism of the scenario

More realistic

 Realistic (Real) Google SSO to share attributes (functional market)
Less realistic (Hyp_{Low}) Evaluate near-operational market
Even less realistic (Hyp_{Medium}) Evaluate market concept
Least realistic (Hyp_{High}) Participate in research on buying/selling preferences

Contact info sold for more \$

Real Hyp_{Low} Hyp_{Medium} Hyp_{High}

\$ sold for

Selling price depends on who is buying

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Research pools

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Ad networks

Market research companies

Federal agencies

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Political parties

Insurance companies

Privacy paradox doesn't always hold

- Hypothetical values not generally different than Realistic values
 - Exceptions:
 - Phone number (~\$9 vs. ~\$14)
 - Home address (~\$8 vs. ~\$11)
- Calibration factor = Hypothetical / Real
 - Largest calibration factor in our study was 1.61
 - List and Gallet (2001): 4.44 for public goods, 8.41 for private goods
- No significant differences in likelihood of selling by scenario realism

Can we predict valuations?

• From scenario realism, attribute type, and receiving party

Dollar values?

 Not yet, individual users have very different baselines

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