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Dirk Bergemann<sup>1</sup>   Alessandro Bonatti<sup>2</sup>

<sup>1</sup>Yale University

<sup>2</sup>MIT Sloan

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Data brokerage: demographics, household financial means.

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Data management platforms (BlueKai, eXelate, Krux, Lotame):

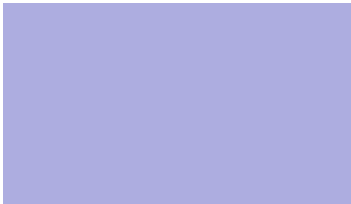
- ▶ use cookies to track consumers' behavior online;
- ▶ compile segments based on "intent" or "purchase history."

Direct marketing: mailing lists, lead generation.

Data brokerage: demographics, household financial means.

Data management platforms (BlueKai, eXelate, Krux, Lotame):

- ▶ use cookies to track consumers' behavior online;
- ▶ compile segments based on "intent" or "purchase history."
- ▶ Data point = (browser ID, user characteristics).



Step 1: Review

The screenshot shows a flight search results page for Boston Logan Intl (BOS). The page is heavily corrupted with vertical and horizontal lines. Visible text includes:

- Header: Boston - Logan Intl (BOS)
- Location: in Market Travel > Air Travel > United States > Massachusetts > Boston
- Search filters: In Market Travel > Air Travel > US Domestic Flights
- Search filters: In Market Travel > Air Travel > International Flights
- Search filters: In Market Travel > Air Travel > 1 Company
- Page number: 1 2

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Cookie data used to target online advertising.



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Buying data about a segment ~ adding a targeting category.

E.g., "Overome Tours" may buy the IDs of:

- ▶ 25,000 consumers who *have bought* a ticket to Rome;
- ▶ 50,000 consumers who *intend to purchase* a ticket.

It *tailors* bids, budgets, messages, volumes to each segment.

✓















$I$     $a$     $a$     $D$   $a$   $a$     $v$

Monopolist data provider knows individual users' characteristics  $i$ .

Suppose firm  $j$  wants to identify all users with match value  $v$ .

Firm  $j$  requests IDs of all users with characteristics  $i : v(i, j) = v$ .

"Firm  $j$  buys cookie  $v$ "



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Firm  $j$  can choose any measurable subset of users  $A_j \subset V$ .

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Data about individual users sold at a constant linear price,

$$p(A_j) \triangleq p \cdot \mu(A_j).$$

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## **Selling Cookies** (today's paper):

- ▶ Unit of sale: individual queries (realizations of a r.v.).
- ▶ Linear price per query.
- ▶ More elaborate market environment.

## **Selling Experiments** (tomorrow's paper):

- ▶ Unit of sale: arbitrary information structures.
- ▶ Menu pricing of information.
- ▶ Abstracts from source of value.

A  $v$        $a$        $a$

Advertisers generate value by choosing **match intensity**  $q$ :

$$\pi(v, q) = v \cdot q - c \cdot m(q).$$

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**Matching cost function**  $m(q)$  strictly increasing and convex.



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Suppose firm  $j$  buys cookies in the *targeted set*  $A$ .

Complete-information action  $q^*(v)$  for each  $v \in A$ .

Constant action  $q^*(A^C)$  for all  $v \notin A$ .

Each firm chooses a *targeted set*  $A$  to maximize

$$\int_A (\pi(v, q^*(v)) - p) dF(v) + \int_{A^C} \pi(v, q^*(A^C)) dF(v).$$



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Optimal *targeted set* trades  $\theta$  :

- ▶ gains from adaptation to values  $v$ ;
- ▶ likelihood of each realization  $v$ .



## Optimal set

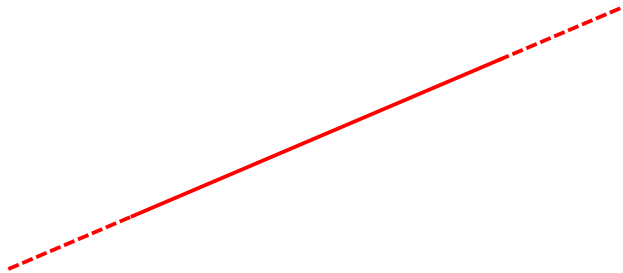
$(C, p)$

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$(C, p)$



$D$   $a$   $D$   $y$   $(v)$



$v$   $\tau_a$



Optimal targeted set is an interval,  $A = [v^*(c, p), \bar{v}]$ .



$D_a$        $D_{a_a_a}$        $A_v$       :

Positive vs. negative targeting vs. both depends on:

- ▶ advertising (matching) technology;
- ▶ distribution of consumers characteristics.

*i.e.* properties of complete-information profits alone.

Demand for advertising:

- ▶ Differential spending levels within targeted set.
- ▶ Uniform (positive) spending level on residual set.

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A monopolist seller chooses the threshold  $v^*$  to maximize

$$\underbrace{(\pi(v, q^*(v)) - \pi(v, q^*(\mathbf{E}[\tilde{v} \mid \tilde{v} \leq v])))}_{\text{price}} \underbrace{(1 - F(v))}_{\text{quantity}}.$$

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Effects of expanding supply (lowering  $v^*$ ):

1. Lower marginal value of information (*i.e.* price) at  $v = v^*$ .
2. Lower match intensity with residual set  $A^C = [\underline{v}, v^*]$ .





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Each seller has an exclusive over one consumer . . .  
and sets the price of the corresponding cookie.

Analogous to selling your own data, or data exchange.

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*The symmetric equilibrium price with a continuum of data sellers  $\bar{p}$  exceeds the monopoly price  $p^*$ .*

Result extends to  $n$  independent and exclusive data sellers.











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Advertisers are interested in multiple user profiles.

Willingness to pay for *targeted* users depends on the *residual set*.



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Advertisers are interested in multiple user profiles.

Willingness to pay for *targeted* users depends on the *residual set*.

Data provider can influence the *composition* of the residual set.

Composition effect provides incentive to *lower* price.

Lower prices imply efficiency gains (matching).

Market structure or data availability may limit composition effect.

A model of markets for personal data:

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Extensions:

- ▶ Cross-market externalities: availability of data may increase equilibrium price of advertising space.
- ▶ Consumer surplus: advertising as matching (+) vs. division of total surplus (?).
- ▶ Value of privacy and endogenous data availability.