

Forward Buying, Scan-backs, Scam-backs Distribution of promotion pass-through rates, Cross-subsidization Limited ability to track and compute promotional costs and profit Light bulbs, Spices, Eye glasses, Athletic accessories Philip Morris, Cisco, Carrier, Arrow, NetApp

- Influence Channel Price (both high and low)
- Influence Channel "Effort":
 - Shelf Space, Merchandising
 - Investment in Training, VA Services, Logistics
 - Demand Generation, Focus on Specific Customer Types and/or Product Lines
- Prevent Free-riding (other channel members and other suppliers)
- Match Supply and Demand
- Keep Smaller Dealers Competitive
- > Build Economies of Scale and Scope (for both channel partners)
- Leverage Brand Equity
- Provide "Variety" to Consumers
- Match/Beat Competition

Work out a cooperative and sustainable agreement with channel (even more so in BtoB)

- Discount/Payment Amount
- Forward Buying
- Diverting
- Monitoring
- Supply Chain
- > Forecasting
- Organizational Confusion (promotional cost accounting)



≻ RPM, MAP

- > (Share of) Features, Displays, Shelf Space
- (Share of) Certified Personnel
- Evidence of sale/quote at desired price, for desired service, or to desired customer
- > Purchase/Sales volume or growth
- Share of Purchases/Sales
- Bundled Purchases
- > Brand Development Index

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