

DEBT COLLECTION
& the Latino
Community

An FTC-CFPB
roundtable

A, P, S

8:00

10:25



Pre-Litigation Debt Collection from Latino Consumers



MODERATOR

Marcela Segura

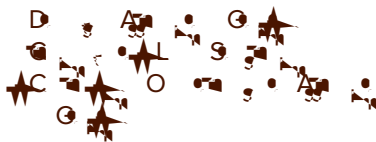
Research Director
CFPB

PANELISTS

Alber Cadea

President & CEO
SCBA

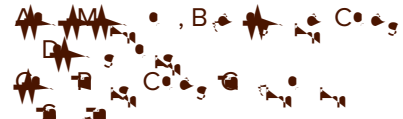
Beate Eckhardt



Mack Naima

Chief Operating Officer
American Red Cross

Karla Pieg



Rigoberto Rea



Alissa



12:05



1:05



The Experience of LEP Latinos in Debt Collection Litigation



MODERATOR:

Theresa Pahl



CFPB

PANELIS S:

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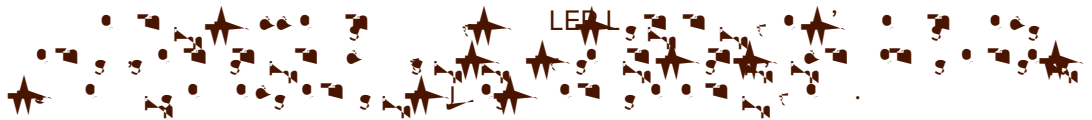
Ha e M e



2:30



Credit Reporting Issues Among LEP Latinos



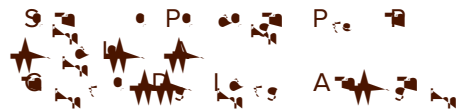
MODERA OR:

B e da M i



PANELIS S:

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A cel Pa a e



Saha a Ga cia



Ma S ec



3:30



3:45



Developing Improved Strategies for Educating and Engaging LEP Latinos About Their Debt Collection Rights



MODERA OR