

## AGENDA

Consumer Protection in Underserved Communities  
Monday, March 21, 2011  
University of Miami  
Storer Auditorium

This event is co-sponsored by the Federal Trade Commission (FTC), the University of Miami School of Law, Legal Services of Greater Miami, Florida Immigrant Advocacy Center (FIAC), and Neighborhood Housing Services of South Florida

8:30 – 9:00 Registration and Coffee

9:00 – 9:20 Welcome: Patrick Gudridge, Vice Dean and Professor of Law, University of

2:15 – 2:40 Collaboration between the FTC and Legal Services Providers: David Vladeck, Director, FTC Bureau of Consumer Protection

2:40 – 3:15 Overview of FTC Resources and the FTC's Legal Services Initiative  
*f* Tracey Thomas, Staff Attorney, FTC Division of Marketing Practices  
*f* Cindy Liebes, Regional Director, FTC Southeast Regional Office  
*f* Reilly Dolan, Assistant Director, FTC Division of Financial Practices

This panel will provide an overview of the FTC's Legal Services Initiative, including FTC resources available to assist legal service providers and others working to prevent consumer fraud in underserved communities.

3:15 – 3:30 Break

3:30 – 4:45 Panel on Foreclosure Assistance, Loan Modification Fraud, and Other Predatory Lending  
*f* Reilly Dolan, Assistant Director, FTC Division of Financial Practices  
*f* Lissette Labrousse, Senior Staff Attorney, Legal Services of Greater Miami  
*f* Ana Cruz-Taura, Regional Community