

Charleston Marriott Town Center
200 Lee Street East, Charleston, WV

8:30 am Registration

9:00 - 9:50 am Consumer Credit Issues from the Federal Perspective

- Jon Miller Steiger, Director, ETC, East Central Division, Cleveland, OH
- Charles Harwood, Deputy Director, ETC

Bureau of Consumer Protection, Washington, DC

9:50 - 10:40 am Debt Collection and Debt Relief

- Larissa Bungo, Assistant Regional Director, ETC

East Central Division, Cleveland, OH

- Ted Nolan, Legal Aid of West Virginia, Morgantown, WV

Andrew Nason, Benjamin P. Nason, Charleston, WV

10:40 - 10:50 am Break

10:50 - 11:50 am Round Panel - Talking to the Business Community

- Tracey Thomas, FTC, Bureau of Consumer Protection, Division of Marketing Practices, Washington, DC

Chris Hedges, West Virginia Attorney General's Office

- Scott Adkins, Senior Manager, AARP Foundation

11:50 am - 12:40 pm Luncheon

- Keynote Speaker - West Virginia State Auditor Glen B. Gainer III
- Networking Opportunities

- Ralph Young, Hamilton, Burgess, Young & Pollard, PLLC, Fayetteville, WV

1:30 - 1:40 pm Break

Panel - ETC, East Central Division, Cleveland, OH

- Jason Causey, Bordas & Bordas, PLLC, Wheeling, WV