



## Health Care Consumer Protection Issues

Friday, September 30, 2011  
Tulane University School of Law School

This event is co-sponsored by the Federal Trade Commission's Bureau of Consumer Protection and the Tulane University School of Law's Chapter of the Public Interest Law Foundation

8:30 – 9:00 Registration

9:00 – 9:20 Welcome

- Madison Hardee, Chapter Chair, Public Interest Law Foundation, Tulane University School of Law School
- Keith Fenton Miller, Senior Attorney, Division of Advertising Practices Bureau of Consumer Protection, Federal Trade Commission

9:20 – 9:40 Opening Remarks: David Vladeck, Director, Bureau of Consumer Protection, Federal Trade Commission

9:40 – 10:45 Morning Panel: Til Debt Do Us Part: Current Issues in the Consumer Debt Crisis  
This panel will discuss debt collection, debt relief, FDCPA, debt buyer defense, and student loan collection defense.

- Moderator: Reilly Dolan, Assistant Director, Division of Financial Practices Bureau of Consumer Protection, Federal Trade Commission
- Panelists:
  - Walter McClatchey, Managing Attorney, Legal Services of Central Louisiana
  - Maureen Morrow, Attorney, Southeast Louisiana Legal Services
  - Garth J. Ridge, Attorney at Law

10:45 – 11:00 Break

11:00 – 12:00 Training: Identity Theft Training Presented by the FTC's Division of Privacy and Identity Protection

- Laura Stack, Attorney, Division of Privacy and Identity Protection, Bureau of Consumer Protection, Federal Trade Commission

12:00 – 1:00 Lunchtime: Small Group Discussions on Issues Affecting Underserved Populations  
During this informal lunch, conference participants will be invited to gather in small groups, share consumer fraud issues that their clients regularly face, and brainstorm ways to work collectively with law enforcement and other organizations to address these problems.



1:00 – 2:00 † Afternoon Panel: Forewarned is Forearmed: The Ups and Downs of a Career in Public Service  
This panel will explore the challenges and rewards of life as a public interest lawyer.

Moderator: Stacy Seicshnaydre, Associate Professor and Director,