

# DATA, INNOVATION, AND POTENTIAL COMPETITION IN DIGITAL MARKETS – LOOKING BEYOND SHORT-TERM PRICE EFFECTS IN MERGER ANALYSIS



BY TERRELL McSWEENY & BRIAN O'DEA



<sup>1</sup> Terrell McSweeney is a Commissioner at the U.S. Federal Trade Commission. Brian O'Dea is Attorney Advisor to Commissioner McSweeney. The views expressed in this article are those of the authors and do not necessarily reflect the views of the Federal Trade Commission or any other Commission.

# I. INTRODUCTION

Often, it is possible to analyze the competitive effects of a merger by focusing on price and quantity. If a particular merger increases price or reduces quantity, we can generally be reasonably confident that the merger is anticompetitive. The virtues of price and quantity tend to be readily observable and to lend themselves to empirical analysis. Antitrust practitioners have a variety of tools to measure quantity effects based on sales and diversion data.

For many digital markets, however, relying solely on traditional price-based modeling in merger analysis is likely to be particularly true in two-sided markets, which involve two distinct sets of customers. Two-sided markets are nothing new; they have long sought to attract both readers and advertisers for centuries. Banks have sought to attract both creditors and borrowers for

It is common in two-sided markets for users on one side to subsidize those on the other side. Digital markets are no exception; digital products and services are often offered to customers for “free.” Examples include Internet search engines, social media sites such as Facebook and Twitter, booking engines such as OpenTable and Expedia, and even software such as Adobe PDF.

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increase innovative activity.”

Antitrust enforcers should and do incorporate innovation effects into our analysis, and the U.S. antitrust agencies’ recent Merger Guidelines include a section that specifically addresses innovation effects. Innovation effects in the merger context may be a non-dimension of current competition. It may also be an important factor in assessing the prospects for future competition, particularly in the case of a company that is planning to enter a market with a new technology.

One argument made against aggressive antitrust enforcement in digital merger cases is that competition enforcers are unable to assess the competitive effects of a particular transaction with sufficient accuracy and across a sufficiently long time horizon to justify antitrust intervention. While digital markets are often dynamic and fast-moving, the underlying market structure in these markets is remarkably durable – particularly once a firm achieves a dominant position. The dynamic nature of a market is not, by itself, a justification for refraining from aggressive antitrust enforcement in these markets.

Issues of both innovation and market dynamism were front and center in the U.S. DOJ’s challenge to Bazaarvoice’s acquisition of PowerReviews, a case that involved online product review and ratings platforms. The DOJ alleged that the transaction would “previously engaged in ‘feature driven one-upmanship,’” and that the transaction “significantly reduced incentives to invest in innovation.” An exhibit featured company executives commenting on how Bazaarvoice and PowerReviews had “pushed each other to help[ed] consumers and retailers.”

The court in *Bazaarvoice* acknowledged that the social commerce industry was “at an early stage of development, highly fragmented, and subject to potential disruption by technological innovations” and that “the future composition of the industry is unpredictable.” Judge Orrick held, however, that “while Bazaarvoice indisputably operates in a dynamic and evolving environment, the evidence that the evolving nature of the market itself precludes the merger’s likely anticompetitive effects.”

The FTC confronted the issue of innovation in the context of two-sided markets in *Zillow-Trulia*. Zillow and Trulia both operated websites and mobile apps that provided consumers with free access to residential real estate listings and information. The companies’ offerings made up one side of the two-sided platforms managed by Zillow and Trulia; the companies supported these offerings by offering advertising products to real estate agents looking to reach those consumers. FTC staff conducted a thorough investigation and reached important conclusions. On the paying side of the platform, staff investigated whether a merged Zillow-Trulia could profitably raise prices to real estate agents. The evidence, however, suggested that real estate agents use numerous methods in addition to advertising to attract customers operated by Zillow and Trulia to attract customers. Staff also examined whether the merger would reduce the combined entity’s incentives to innovate by developing new features attractive to consumers, ultimately concluding that the Commission voted unanimously in favor of the merger. The evidence in the future case (suggests

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## IV. SAFEGUARDING POTENTIAL COMPETITION

Enforcers should look closely for evidence that mergers in digital markets may eliminate potential or future competition. Numerous divestitures over the years in pharmaceutical markets based on potential competition concerns. Notably, the concern is not that any current measurable competition between the parties will be lost – but rather, that the loss of a potential entrant could result in less competitive outcomes in the future. As noted above, this is the approach the FTC took in *Nielsen/Arbitron*, a case in which the FTC required the divestiture of competitive assets to protect future competition in the market for cross-platform audience measurement even though the asset itself was still in development.

In 2015, the FTC challenged the merger between Steris and Synergy, the second and third-largest sterilization companies in the United States. At the time of the merger, Steris was a leading provider of sterilization services in the United States. The Commission argued that Synergy planned to enter the United States with a promising new x-ray sterilization technology. According to the Commission, the merger would eliminate future competition by terminating Synergy's entry plans, thereby depriving customers of additional competition and a promising technology. The district court judge denied the FTC's request for injunctive relief. There was no dispute that Synergy had engaged in planning to enter the U.S. market, nor that Synergy's decision to abandon those efforts came only after the company agreed to the merger. The district court disagreed with the FTC, however, that the merger played a role in Synergy's change of heart. It thus failed to show that Synergy "probably would have entered the U.S. contract sterilization market . . . within a reasonable period of time after the merger."

Several commentators have suggested that the U.S. antitrust agencies haven't been aggressive enough in blocking mergers of dominant firms in the digital space. Some have gone so far as to call on the FTC to "put a hold on all future mergers and acquisitions" – and potentially Google and Amazon.

The FTC lacks the authority to categorically ban or "put a hold on" acquisitions by individual companies. *Steris* illustrates the practical limitations of potential competition doctrine under the Clayton Act from a litigation perspective. The court ruled in favor of the merger even though the potential competitor was a large, established company with over half a billion in annual revenues that had been planning to enter the market at issue. Quite often, acquisitions in digital markets involve start-ups that have no or negligible market share and no concrete plans to challenge the incumbent directly.

One concern in digital markets is that a powerful incumbent will identify firms that may pose only a small risk of potential competition and acquire them. Let's say a dominant digital incumbent acquires 20 firms, each with just a few percent of the market competing directly against it. Much of the debate in this area has to do with disagreement over whether an upstart must present a "credible threat" to the current incumbent to justify blocking a merger. If the question is whether it is probable that the upstart would have directly challenged the incumbent, the answer is clearly no.

At the same time, if we look at the twenty acquisitions collectively, there's a roughly 64 percent chance that at least one of those firms would have grown to challenge the incumbent but for its acquisition. Looking at each acquisition individually under Section 7, it is likely to miss the forest for the trees.

To the extent that the acquiring firm possesses monopoly power in a relevant market, that firm's acquisitions should be treated as potential Sherman Act Section 2 violations. In 2017, the FTC challenged Mallinckrodt's acquisition of synthetic biology assets from Novartis under Section 2. The FTC's complaint referred to the acquisition as a "defensive move" by Mallinckrodt.

<sup>20</sup> Complaint in the Matter of Steris Corp. and Synergy Health, Inc., Docket No. 15-0365, ¶¶ 68-70 (May 29, 2015), <https://www.ftc.gov/system/press/documents/cases/150529sterissynergypart3cmpt.pdf>.

<sup>21</sup> *FTC v. Steris Corp.*, 133 F. Supp. 3d 962, 978 (N. D. Ohio 2015).

<sup>22</sup> Lynn & Stoll, *How to Stop Google and Facebook from Becoming Even More Powerful*, *The Guardian*, Nov. 2, 2017, <https://www.theguardian.com/commentisfree/2017/nov/02/facebook-google-monopoly-companies>.



