



Office of the Secretary

UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

February 17, 2023

Director Rohit Chopra
Consumer Financial Protection Bureau
1700 G Street, NW
Washington, DC 20552

Dear Director Chopra:

The Federal Trade Commission (FTC or Commission) engages in multi-faceted work covering the debt collection market and

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such as businesses, schools, fire and police departments, and non-

ETC staff also regularly meet with local covering providers, consumer educators, and

Appendix A

2022 Debt Collection Information

Consumer Information	Views		Print Orders	
	English	Spanish	English	Spanish
Article				
Coping with Debt*		30,009	3,772	
Debt Collection FAQs	237,400	154,827	50,675	12,000
Debt Collectors (Fotonovela)				8,900
Debts and Deceased Relatives	114,750	72,576		
Fake and Abusive Debt Collectors	5,551	7,970		
Getting Out of Debt	11,390		3,922	14,122
How To Get Out of Debt	1,000	8,172	9,309	
Identity Theft Letters to a Debt Collector	82		124	
Managing Debt (online)	128	1,728		
Managing Debt (print)			46,800	6,600
Settling Credit Card Debt	69,340	20,720		
What To Do if a Debt Collector Sues You	59,111	272		
Video				
Coping with Debt Collectors				
Debt Collection: Know Your Rights	15,523	22,570		
Fraud Affects Every Community: Debt Collection	1,875			

Business Information	Views	
Article	English	Spanish
The Fair Debt Collection Practices Act	13,342	
Video		
Debt Collection	349	2,154

The views column indicates how many times a page was viewed on an FTC website. A person who views an article page may also download, re-post, or print and share content from a page which increases the number of people who see the article but doesn't increase the number of views.

* In April 2022, this content was no longer available separately.