

**UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK** Attorney General of the State of New York
**HANDHE, TECHNOLOGIES, INC d/b/a ANGI
SERVICES,**

Defendant.

Case No. 1:25-cv-122

**STIPULATED ORDER FOR
PERMANENT INJUNCTION,
MONETARY JUDGMENT, AND
OTHER RELIEF**

Plaintiffs, the Federal Trade Commission (“Commission” or “FTC”) and the People of the State of New York (“State of New York”) by their attorney Letitia James, Attorney General of the State of New York (collectively, “Plaintiffs”) filed their Complaint for Permanent Injunction, Monetary Judgment, and Other Relief (“Complaint”), for a permanent injunction, monetary relief, and other relief in this matter, pursuant to Section 13(b) of the FTC Act, 15 U.S.C. §53(b), New York Executive Law (“N.Y. Exec. Law”) §63(12), and New York General Business Law (“N.Y. GBL”) §§ 349 and 350. Plaintiffs and Defendant

THEREFORE, IT IS ORDERED as follows:

FINDINGS

1. This Court has jurisdiction over this matter.
2. The Complaint charges that Defendant participated in deceptive and unfair acts or practices in violation of Section 5 of the FTC Act, 15 U.S.C. § 45, and fraudulent and deceptive acts and practices in violation of N.Y. Exec. Law § 63(12), and N.Y. GBL §§ 349 and 350, in connection with its advertising, marketing, promotion, or offering of household job opportunities to consumers across the United States.
3. Defendant neither admits nor denies any of the allegations in the Complaint, except as specifically stated in this Order. Only for purposes of this action, Defendant admits the facts necessary to establish jurisdiction.
4. Defendant waives any claim that it may have under the Equal Access to Justice Act, 28 U.S.C. § 2412, concerning the prosecution of this action through the date of this Order, and agrees to bear its own costs and attorney fees.
5. Defendant and Plaintiffs waive all rights to appeal or otherwise challenge or contest the validity of this Order.

DEFINITIONS

For the purpose of this Order, the following definitions apply:

- A. **“Clear(ly) and Conspicuous(ly)”** means that a required disclosure is easily noticeable (i.e., difficult to miss) and easily understandable by ordinary consumers, including in all of the following ways:

1. In any communication that is solely visual or solely audible, the disclosure must be made through the same means through which the communication

“ordinary consumers” means reasonable members of that group.

B. “Customer No Shows” means any situation where a Pro is unable to perform or complete a Job obtained through Defendant’s Platform due to an action taken or not taken by the Requester of the Job, including the Requester

1. Informing the Pro that they want to cancel the Job
2. Not granting the Pro entry to the location where the Job is to be performed
3. Providing inadequate instructions for accessing the Job location
4. Otherwise not granting the Pro access to perform the Job.

C. “Defendant” means Handy Technologies, Inc., doing business as Angi Services, and its successors and assigns.

D. “Job” means any work for compensation obtained through Defendant’s Platform.

E. “Platform” means a website(s) or software application(s) that allows to obtain or provide service(s).

F. “Pro” means an individual or business entity who can claim and perform Jobs advertised, offered, marketed, promoted, or listed by Defendant.

G. “Requester” means an individual or business entity who requests through Defendant’s Platform that a Job be performed.

ORDER

I. PROHIBITION AGAINST MISREPRESENTATIONS

IT IS FURTHER ORDERED that Defendant, Defendant’s officers, agents, and employees, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, in connection with the

promotion

II.

III.

(\$2,950,000) is entered in favor of Plaintiff against Defendant.

B. Defendants ordered to pay to the Commission \$2,950,000, which, as Defendant stipulates, its undersigned counsel holds in escrow for no purpose other than payment to the Commission. Such payment must be made within 7 days of entry of this Order by electronic fund transfer in accordance with instructions previously provided by a representative of the Commission.

VI. ADDITIONAL MONETARY PROVISIONS

IT IS FURTHER ORDERED that:

A. Defendant relinquishes dominion and all legal and equitable right, title, and interest in all assets transferred pursuant to this Order and may not seek the return of any assets.

B. The facts alleged in the Complaint will be taken as true, without further proof, in any subsequent civil litigation by or on behalf of the Commission in the State of New York including in a proceeding to enforce its rights to any payment or monetary judgment pursuant to this Order, such as a nondischargeability complaint in any bankruptcy proceeding in the Southern District of New York.

into a fund administered by the Commission or its designee to be used for consumer relief, such

perjury.

B. For 3 years after entry of this Order, Defendant must deliver a copy of this Order to: (1) all principals, officers, directors, and LLC managers and members; (2) all employees having managerial responsibilities for conduct related to the subject matter of the Order; (3) all agents and representatives who participate in conduct related to the subject matter of the Order; and (4) any business entity resulting from any change in structure as set forth in the Section titled Compliance Reporting. Delivery must occur within 7 days of entry of this Order for current personnel. For all others, delivery must occur before they assume their responsibilities.

C. From each individual or entity to which Defendant delivered a copy of this Order, Defendant must obtain, within 30 days, a signed and dated acknowledgment of receipt of this Order.

IX. COMPLIANCE REPORTING

IT IS FURTHER ORDERED that Defendant make timely submissions to the Commission and the State of New York:

A. One year after entry of this Order, Defendant must submit a compliance report, sworn under penalty of perjury. Defendant must:

1. identify the primary physical, postal, and email address and telephone number, as designated points of contact, which representatives of the Commission and State of New York may use to communicate with Defendant;
2. identify all of Defendant's businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses;
3. describe the activities of each business, including the goods and services

offered, all publicly available representations of compensation a Pro may earn, in cash or in kind, and representations about payments to Pros would be made;

4. state the total dollar amount that Defendant has withheld or collected from Pros since the entry of this Order, as well as the number of such instances, broken down by category;
5. describe in detail whether and how Defendant is in compliance with each Section of this Order; and
6. provide a copy of each Order Acknowledgment obtained pursuant to this

§ 1746, such as by concluding: “I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed [DATE]” and supplying the date, signatory’s full name, title (if applicable), and signature.

E. Unless otherwise directed by a Commission representative in writing, all submissions to the Commission pursuant to this Order must be emailed to DEbrief@ftc.gov or sent by overnight courier (not the U.S. Postal Service) to: Associate Director for Enforcement Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580. The subject line must begin: FTC v. Handy Technologies, Inc.

F. Unless otherwise directed by a State of New York representative in writing, all submissions to the State of New York pursuant to this Order must be emailed to

addresses; and telephone numbers;

D. records of all Pro complaints, whether received directly or indirectly, such as through a third party, and any response;

E. all records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission and the State of New York;

F. a copy of each unique advertisement or other marketing material relating to the amount of money a Pro can earn on Defendant's Pro;

G. substantiation for all publicly available representations of compensation a Pro may earn, in cash or in kind;

H. a copy of each unique advertisement or other marketing material relating to when a Pro will get paid; and

I. all records related to taking, reducing, or collecting money from a Pro or the compensation otherwise due to a Pro.

XI. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring Defendant's compliance with this Order, including any failure to transfer any assets as required by this Order:

A. Within 14 days of receipt of a written request from a representative of the Commission or the State of New York, Defendant must: submit additional compliance reports or other requested information, which must be sworn under penalty of perjury; appear for depositions; and produce documents for inspection and copying. The Commission and the State of New York are also authorized to obtain discovery, without further leave of court, using any of the procedures prescribed by Federal Rules of Civil Procedure 29, 30 (including telephonic depositions), 31, 33, 34, 36, 45, and 69.

B. For matters concerning this Order, the Commission and the State of New York are authorized to communicate directly with Defendant. Defendant must permit representatives of the Commission and the State of New York to interview any employee or other person affiliated with Defendant who has agreed to such an interview. The person interviewed may have counsel present.

C. The Commission and the State of New York may use all other lawful means, including posing, through its representatives as consumers, suppliers, or other individuals or entities, to Defendant or any individual or entity affiliated with Defendant, without the necessity of identification or prior notice. Nothing in this Order limits the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1.

XII.

SO STIPULATED AND AGREED:

FOR PLAINTIFFS:

FEDERAL TRADE COMMISSION



Date: 1/3/2025

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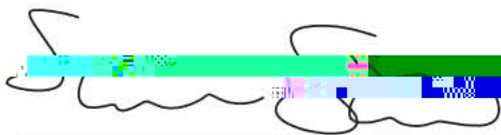
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Date: 12/12/2024

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