## UNITED STATES OF AMERICA BEFORE THE FEDERAL TRADE COMMISSION

COMMISSIONERS: Lina M. Khan, Chair

Noah Joshua Phillips Rebecca Kelly Slaughter Christine S. Wilson Alvaro M. Bedoya

In the Matter of

HomeAdvisor, Inc., a corporation, d/b/a Angi Leads, d/b/a HomeAdvisor Powered by Angi.

**DOCKET NO. 9407** 

## ORDER DIRECTING FURTHER PROCEEDINGS AND SPECIFYING FACTS WITHOUT SUBSTANTIAL CONTROVERSY

Pursuant to Rule 3.24(a)(5) of the Federal Trade Commission's Rules of Practice, 16 C.F.R. § 3.24(a)(5), the Commission hereby directs further proceedings in this action and specifies the facts that appear without substantial controversy. The Initial Decision's findings of fact may supplement and modify the facts specified, as appropriate, to reflect additional detail and the resolution of factual disputes. Accordingly,

ompl. ¶15: Apswer.

¶15.

HomeAdvisor employees comport with HomeAdvisor policy.} CCSF  $\P$  52; RCCSF  $\P$  52.

- 31. {Members of HomeAdvisor's quality assurance team use a scorecard to assess sales representative performance on calls, noting when policies were violated during a sales call.} CCSF ¶ 54; RCCSF ¶ 54.
- 32. {Severe policy violations can result in "auto fails," which can trigger disciplinary action.} CCSF ¶ 55; RCCSF ¶ 55.

By the Commission.

April J. Tabor Secretary

SEAL:

ISSUED: 6 H S W H P E H U