



UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION  
WESTERN REGION SAN FRANCISCO

Regional Director

(415) 848-5189  
kobrien@ftc.gov

90 Seventh Street  
Suite 14300  
San Francisco, California 94103

Ju O \ , 2024

Via Federal Express

Tonya Drake  
Executive Vice President, General Counsel  
Aeris Health, Inc.  
8 Crosby Drive  
Bedford, MA 01730

Compliance Warning Re: Magnuson-Moss Warranty Act

Dear Ms. Drake

45,  
which prohibits unfair or deceptive acts or practices in or affecting commerce. The FTC Act  
requires that any representations be truthful and not misleading. The FTC also enforces the  
Magnuson

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Thank you for your attention to this matter. Please direct any inquiries concerning this letter to Abdiel Lewis at [alewis4@ftc.gov](mailto:alewis4@ftc.gov) and Alyssa Wu at [awu1@ftc.gov](mailto:awu1@ftc.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "K. O'Shea". The signature is written in a cursive style with a prominent initial "K" and a long, sweeping underline.

K  
Regional Director  
Western Region San Francisco