



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WESTERN REGION SAN FRANCISCO

. H U D 7 % U L H Q
Regional Director

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kobrien@ftc.gov

90 Seventh Street
Suite 14300
San Francisco, California 94103

Ju O \ , 2024

Via Federal Express

Brian Angel
Chief Executive Officer
InMovement LLC
2580 E. Harmony Rd. #201-30
Fort Collins CO 80528

Compliance Warning Re: MagnusonMoss Warranty Act

Dear Mr. Angel:

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which prohibits unfair or deceptive acts or practices in or affecting commerce. The FTC Act
requires that any representations be truthful and not misleading. The FTC also enforces the
Magnuson O R V V : D U U D Q W \ \$ F W 3 W K H : \$ 2 3 0 1 2 3 1 2 . The Warranty 8 6 &

the Warranty Act is a violation of Section 5 of the FTC Act, and the FTC has previously brought actions against companies for this type of Section 5 violation.³

In addition, claims by a warrantor that create a false impression that a warranty would be void due to the use of unauthorized parts or service may, apart from the Warranty Act, constitute a deceptive practice under Section 5 of the FTC Act.⁴ Absent a Commission waiver pursuant to Section 2302(c) of the Warranty Act, a warrantor claiming or suggesting that a warranty is void simply because a consumer used unauthorized parts or service would have no basis for such a claim.

related to products offered by InMovement LLC

Staff has concerns about certain representations InMovement is making regarding its warranty

written warranty:

In order to honor our product warranty and to ensure the safe and efficient operation of your InMovement product, only components supplied by InMovement may be used and

Thank you for your attention to this matter. Please direct any inquiries concerning this letter to Abdiel Lewis at alewis4@ftc.gov and Alyssa Wu at awu1@ftc.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "K. O'Shea". The signature is written in a cursive style with a long horizontal flourish extending to the right.

Regional Director
Western Region San Francisco