



United States of America  
FEDERAL TRADE COMMISSION  
East Central Region

1111 Superior Avenue, Suite 200  
Cleveland, Ohio 44114  
(216) 263 3455

Jon Miller Steiger  
Director

May 10, 2022  
*Via Federal Express*

Callvox LLC  
c/o Julia Marques, Registered Agent  
247 Water Street, Suite 4  
Brooklyn, NY 11201

**Warning Regarding Assisting and Facilitating Illegal Robocalls**

We have determined that Callvox LLC is apparently routing and transmitting illegal robocall traffic, directly or indirectly, for entities involved in the following campaigns:

€ X

X X

---

each call—including a recording of the illegal robocall—as indicated in Attachment A. Further, the numerous traceback notices directed to Callvox LLC indicate that you are apparently routing and transmitting illegal robocall traffic knowingly.

Callvox LLC's activities described above may subject Callvox LLC to legal liability. This letter is to provide you with information about laws and regulations enforced by the FTC that may bear upon your business activities as a Voice over Internet Protocol (VoIP) service provider, including the activities described above.

The FTC, the nation's consumer protection agency, enforces the Federal Trade Commission Act (FTC Act), 15 U.S.C. § 45 et seq., which prohibits unfair or deceptive acts or practices in or is t/rohfair bu6D0y t /P .ractsumer p also

---



---

---

---

---

---

---

---

---

# ATTACHMENT A

<b>Date of ITG Notification</b>	<b>Date of Call</b>	<b>Caller ID</b>	<b>Description of Robocall Campaign</b>	<b>Link to Robocall Recording</b>	<b>Potential Violation</b>
Jan 14, 2022	Jan 10, 2022	8709003693	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/635541">https://portal.tracebacks.org/api/public/attachments/635541</a>	16 C.F.R. § 310.4(b)(1)(v)
Dec 08, 2021	Dec 07, 2021	9407659114	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/584753">https://portal.tracebacks.org/api/public/attachments/584753</a>	16 C.F.R. § 310.4(b)(1)(v)
Dec 07, 2021	Dec 01, 2021	8143866233	PayPal Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/582998">https://portal.tracebacks.org/api/public/attachments/582998</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 29, 2021	5135745889	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576039">https://portal.tracebacks.org/api/public/attachments/576039</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 29, 2021	2152278453	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576038">https://portal.tracebacks.org/api/public/attachments/576038</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 29, 2021	3043936709	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576035">https://portal.tracebacks.org/api/public/attachments/576035</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 29, 2021	8643230278	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576032">https://portal.tracebacks.org/api/public/attachments/576032</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 29, 2021	7133958251	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576029">https://portal.tracebacks.org/api/public/attachments/576029</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 29, 2021	2567848722	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576022">https://portal.tracebacks.org/api/public/attachments/576022</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 30, 2021	Nov 26, 2021	8083838809	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/576021">https://portal.tracebacks.org/api/public/attachments/576021</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 22, 2021	Nov 20, 2021	2022390873	Utility Disconnection	<a href="https://portal.tracebacks.org/api/public/attachments/567529">https://portal.tracebacks.org/api/public/attachments/567529</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 22, 2021	Nov 20, 2021	3018761508	Utility Disconnection	<a href="https://portal.tracebacks.org/api/public/attachments/567528">https://portal.tracebacks.org/api/public/attachments/567528</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 22, 2021	Nov 18, 2021	4107271218	Utility Disconnection	<a href="https://portal.tracebacks.org/api/public/attachments/567520">https://portal.tracebacks.org/api/public/attachments/567520</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 19, 2021	Nov 18, 2021	8184593962	Amazon Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/565726">https://portal.tracebacks.org/api/public/attachments/565726</a>	16 C.F.R. § 310.4(b)(1)(v)
Nov 09, 2021	Nov 04, 2021	3376642951	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/550663">https://portal.tracebacks.org/api/public/attachments/550663</a>	16 C.F.R. § 310.4(b)(1)(v)



Aug 04, 2021	Jul 29, 2021	2028337500	Utility Disconnection	<a href="https://portal.tracebacks.org/api/public/attachments/310549">https://portal.tracebacks.org/api/public/attachments/310549</a>	16 C.F.R. § 310.4(b)(1)(v)
Jul 27, 2021	Jul 23, 2021	9197820458	U.S. Customs and Border Protection Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/300557">https://portal.tracebacks.org/api/public/attachments/300557</a>	16 C.F.R. § 310.4(b)(1)(v)
Jun 23, 2021	Jun 10, 2021	9168573029	Hilton Hotels Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/196673">https://portal.tracebacks.org/api/public/attachments/196673</a>	16 C.F.R. § 310.4(b)(1)(v)
May 28, 2021	May 27, 2021	7575774578	Marriott Hotels Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/162225">https://portal.tracebacks.org/api/public/attachments/162225</a>	16 C.F.R. § 310.4(b)(1)(v)
May 28, 2021	May 27, 2021	8044078902	Marriott Hotels Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/162223">https://portal.tracebacks.org/api/public/attachments/162223</a>	16 C.F.R. § 310.4(b)(1)(v)
Mar 13, 2021	Mar 11, 2021	2155271675	Social Security Administration Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/66154">https://portal.tracebacks.org/api/public/attachments/66154</a>	16 C.F.R. § 310.4(b)(1)(v)
Feb 17, 2021	Feb 16, 2021	4802266708	Apple Imposter	<a href="https://portal.tracebacks.org/api/public/attachments/57750">https://portal.tracebacks.org/api/public/attachments/57750</a>	16 C.F.R. § 310.4(b)(1)(v)
Feb 19, 2021	Feb 16, 2021	6054758951	Credit Card Interest Rate Reduction	<a href="https://portal.tracebacks.org/api/public/attachments/57715">https://portal.tracebacks.org/api/public/attachments/57715</a>	16 C.F.R. § 310.4(b)(1)(v)
Feb 02, 2021	Feb 02, 2021	9315371345	Stay Safe Stay Home	<a href="https://portal.tracebacks.org/api/public/attachments/29483">https://portal.tracebacks.org/api/public/attachments/29483</a>	16 C.F.R. § 310.4(b)(1)(v)