

# United States of America FEDERAL TRADE COMMISSION Washington, D.C. 20580

May 26, 2020

### **WARNING LETTER**

VIA EMAIL TO cynthia@dollhousemedspa.com Doll House MedSpa & Anti-Aging Clinic 1205 N Loop 1604 W Suite 225 San Antonio, TX 78258

Re: Unsubstantiated claims for Coronavirus prevention or treatment

To Whom It May Concern:

This is to advise you that FTC staff has reviewed your website at <a href="https://www.dollhouseantiaging.com">www.dollhouseantiaging.com</a> on May 19, 2020. We also reviewed your social media website at <a href="https://www.facebook.com/dollhousemedspa/">www.facebook.com/dollhousemedspa/</a>, where you direct consumers to your website <a href="https://www.dollhouseantiaging.com">www.dollhouseantiaging.com</a>, where they can schedule ozone therapy and IV micro-nutrient therapy sessions, and purchase supplements and other treatments. We have determined that you are unlawfully advertising that certain services and products prevent or treat Coronavirus Disease 2019 (COVID-19).

Some examples of Coronavirus prevention or treatment claims include:

#### "HOW CAN OZONE THERAPY HELP WITH COVID-19?

- Block the virus' ability to replicate by balancing the cellular redox state
- Activates and modulates the immune system to prevent the virus from escaping immune control.
- Improves oxygenation to prevent scarring of the lungs and protect vital organs from viral damage.
- When used with blood, deactivates the virus which crease a natural vaccine hypothesized."

Doll House MedSpa & Anti-Aging Clinic May 22, 2020 Page 2

How can Ozone Therapy help? ... Want to learn more about this? Check out our website for more information on this service. New page available... www.dollhouseantiaging.com/ozone-therapy-for-covid-19"

[Facebook post dated April 15, 2020 at 11:20 p.m. on www.facebook.com/dollhousemedspa/]

"Fight the symptoms or control the spread.

Ozone Therapy has proven to be effective in cases that involve covid-19. The articles and handouts below give resource to some of the important benefits as well as ways Ozone therapy can be used.... Useful against Viruses[.]

We provide you with the resources you need to fight and develop a stronger immune system. With many of use [sic] fighting flu or allergy like symptoms most years, this moment in time might leave you feeling uncertain. Find out why ozone is one of the top treatments in the prevention and curability of COVID-19. <u>Learn more</u> [links to <a href="https://irp-cdn.multiscreensite.com/d01ce335/files/uploaded/Ozone-and-Viral-Infections-in-One-Page%202.pdf">https://irp-cdn.multiscreensite.com/d01ce335/files/uploaded/Ozone-and-Viral-Infections-in-One-Page%202.pdf</a>].

...With the multiple ways you can absorb Ozone therapy, its benefits can support many beneficial outcomes. When you speak with our consults we can help you decide if this is a good option for you....

Ozone therapy is potentially effective for treating COVID-19, based on its proven effectiveness against other viral infections. As a complementary treatment, it is used with all standard protocols for the viral infection but is not accepted by the FDA in the United States.

Multiple countries are using ozone therapy against COVID-19 with reported success, including China, Italy, Spain, and the United States. Italy has produced the most research with a reported 16 hospitals (probably more) utilizing ozone therapy against COVID-19....

Ozone Therapy Information Request

...CONTACT ... MAKE AN APPOINTMENT +210 437-2759 schedule@dollhousemedspa.com"

[available at www.dollhouseantiaging.com/ozone-therapy-for-covid-19]

"Does Ozone Therapy Really Work for COVID-19?

Effectiveness on Viral Infections in One Page...

#### **Virucidal Effects**

Ozone therapy is potentially effective for treating COVID-19, based on its proven effectiveness against other viral infections.... As a complementary treatment, it is used with all standard protocols for the viral infection but is not accepted by the FDA in the United States....

## While ozone therapy is used for many diseases, scientists claim that ozone therapy is able to do the following against Coronavirus: ...

- 1. Block the virus' ability to replicate by balancing the cellular redox state...
- 2. Activates and modulates the immune system to prevent the virus from escaping immune control...
- 3. Improves oxygenation to prevent scarring of the lungs and protect vital organs from viral damage...
- 4. When used with blood, deactivates the virus which creates a natural vaccine *hypothesized*…

More reports are needed to confirm the promising results of ozone therapy against COVID-19. Preliminary data suggests significant effectiveness against the mechanisms of the infection."

[available at <a href="https://irp-cdn.multiscreensite.com/d01ce335/files/uploaded/Ozone-and-Viral-Infections-in-One-Page%202.pdf">https://irp-cdn.multiscreensite.com/d01ce335/files/uploaded/Ozone-and-Viral-Infections-in-One-Page%202.pdf</a>, linked from www.dollhouseantiaging.com/ozone-therapy-for-covid-