



United States of America  
FEDERAL TRADE COMMISSION  
Southwest Region

Dama J. Brown, Regional Director  
Federal Trade Commission – Southwest Region  
1999 Bryan Street, Suite 2150  
Dallas, Texas 75201

May 22, 2020

**WARNING LETTER**

*Via U.S. Mail and Email: info@dramovmedical.com*

Dramov Naturopathic Medical Center  
9735 Southwest Shady Lane, #104  
Tigard, Oregon 97223

Re: Unsubstantiated Claims for Coronavirus Prevention and Treatment

consumers to your Metagenics retail website, where they can purchase “Viral Immune Support” supplements including “Ultra Potent-C 1000,” “D3 10,000 + K,” and “UltraFlora Immune Booster.” Underneath this hyperlink, you direct consumers to contact your office to purchase vitamin C supplements.

It is unlawful under the FTC Act, 15 U.S.C. § 41 *et seq.*, to advertise that a product or service can prevent, treat, or cure human disease unless you possess competent and reliable scientific evidence, including, when appropriate, well-controlled human clinical studies, substantiating that the claims are true at the time they are made. For COVID-19, no such study is currently known to exist for the products identified above. Thus, any coronavirus-related prevention or treatment claims regarding such products are not supported by competent and reliable scientific evidence. You must immediately cease making all such claims.

You are also advised to review all other claims for your products and services and immediately cease making claims that are not supported by competent and reliable scientific evidence.

Within 48 hours, please send a message to Assistant Director Jim Elliott via electronic mail at [jelliott@ftc.gov](mailto:jelliott@ftc.gov) describing the specific actions you have taken to address the FTC’s concerns. If you have any questions regarding compliance with the FTC Act, please contact Reid Tepfer at [rtepfer@ftc.gov](mailto:rtepfer@ftc.gov).

Very truly yours,

Dama J. Brown  
Regional Director, Southwest Region  
Federal Trade Commission