

United States of America  
FEDERAL TRADE COMMISSION  
Southwest Region

scientific evidence, including when appropriate, well-controlled human clinical studies, substantiating that the claims are true at the time they were made. For COVID-19, no such study is currently known to exist for the product identified above. Thus, any Coronavirus-related prevention claims regarding such product are not supported by competent and reliable scientific evidence. You must immediately cease making all such claims.

You are also advised to review all other claims for your products and immediately cease making claims that are not supported by competent and reliable scientific evidence.

Within 48 hours, please send a message to E. Elliott via electronic mail at [jelliott@ftc.gov](mailto:jelliott@ftc.gov) describing the specific actions you have taken to address the FTC's concerns. If you have any questions regarding compliance with the FTC Act, please contact Zachary A. Keller at [zkeller@ftc.gov](mailto:zkeller@ftc.gov)

Very truly yours,

Dama J. Brown  
Regional Director  
Southwest Region