

May 20, 2020

VIA CERTIFIED MAIL - RETURN RECEIPT REQUESTED

To: Craig Denson
CEO
PTGi International Carrier Services, Inc.
4115 Wisconsin Avenue
Suite 203
Washington, DC 20016

Re: Official Correspondence from the Federal Communications Commission and
Federal Trade Commission

Dear Mr. Denson,

We have determined that PTGi International Carrier Services, PTGi is apparently routing and transmitting Novel Coronavirus Disease (COVID) scam robocall traffic originating from at least one wholesale provider in Germany that you.p-JTJ iah8on- 1t

COVID-19 robocalls originating from a Germany-based wholesale provider, which your company refused to identify by name. We note that your company's refusal to disclose to the Industry Traceback Group the name of the wholesale provider makes it difficult for U.S. network providers to protect themselves against illegal robocall traffic from that entity. This is particularly problematic for malicious robocalls capitalizing on public anxiety about the ongoing global health crisis. We will take all necessary and appropriate action to prevent these robocalls from entering U.S. networks.

If after 48 hours of issuance of this letter PTGi continues to route or transmit harmful robocall traffic from the entity/entities involved in these campaigns, the FCC will authorize other U.S. voice providers to block all calls from PTGi and take any other steps as needed to prevent further transmission of unlawful calls from PTGi and we will evaluate whether further action is appropriate in connection with your activity.

Please direct any inquiries regarding this letter to Kristi Thompson of the FCC at kristi.thompson@fcc.gov or 202-418-1318; or to James Evans of the FTC at james.evans@ftc.gov or 202-326-2026.

Sincerely,



Rosemary C. Harold
Chief, Enforcement Bureau
Federal Communications Commission



Lois C. Greisman
Associate Director, Division of Marketing
Practices
Federal Trade Commission